

26 September 2018

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Pradeep Savita
Tirupati Domains and Hosting Pvt Ltd. (IANA#1500)
303, saraogi Apartments, Kanakia Road, Near Police Station Mira Road (E)
Thane Maharashtra 401107
India

Email: pradeep.s@tirupatidomains.in
Fax: +91 22 28114508

Dear Pradeep Savita,

Please be advised that as of 26 September 2018, Tirupati Domains and Hosting Pvt Ltd. ("Tirupati Domains and Hosting") is in breach of its 2013 Registrar Accreditation Agreement with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 31 March 2015 ("RAA"). This breach results from:

1. Tirupati Domains and Hosting's failure to timely pay past due accreditation fees, as required by Section 3.9 of the RAA.

Please refer to the attachment for details regarding this breach.

In addition, Tirupati Domains and Hosting has been deemed noncompliant in the following areas:

1. Tirupati Domains and Hosting's failure to provide domain name data in the specified response format, as required by Section 1.4 of the Registration Data Directory Service (Whois) Specification of the RAA ("Whois Specification") and the Advisory: Clarifications to the Registry and Registrar Requirements for WHOIS (port 43) and Web-Based Directory Services ("Clarifications");
2. Tirupati Domains and Hosting's failure to provide current documentation demonstrating Tirupati Domains and Hosting is in good standing, as required by Section 3.17 and Section 6 of the Registrar Information Specification ("RIS") of the RAA;
3. Tirupati Domains and Hosting's failure to publish the full name and position of all officers of the registrar on Tirupati Domains and Hosting's website, as required by Section 3.17 of the RAA and Section 17 of the RIS of the RAA; and

4. Tirupati Domains and Hosting's failure to publish on its website a description of Tirupati Domains and Hosting's procedures for the receipt, handling and tracking of abuse reports, as required by Section 3.18.3 of the RAA.

Additional Concerns

Tirupati Domains and Hosting has previously remediated the failure to pay past due fees.

ICANN requests that Tirupati Domains and Hosting cure these breaches by 17 October 2018, 21 days from the date of this letter, by taking the following actions:

1. Display domain name data in the specified response format, as required by Section 1.4 of the Whois Specification and Clarifications;
2. Provide ICANN with current documentation demonstrating Tirupati Domains and Hosting is in good standing;
3. Publish on Tirupati Domains and Hosting's website the full name and position of all officers of Tirupati Domains and Hosting, as specified in the RIS;
4. Publish a description of Tirupati Domains and Hosting's procedures for the receipt, handling and tracking of abuse reports on Tirupati Domains and Hosting's website;
5. Provide ICANN with corrective and preventative action(s), including implementation date(s), to ensure that Tirupati Domains and Hosting will:
 - a. timely and fully respond to ICANN Contractual Compliance matters;
 - b. timely make payment of its ICANN fees; and
 - c. remain in compliance for previously remediated areas of noncompliance; and
6. Pay all past and currently due accreditation fees.

If Tirupati Domains and Hosting fails to timely cure the breaches and provide the information requested by 17 October 2018, ICANN may commence the RAA termination process.

If you have questions or require assistance, please contact Jennifer Scott at jennifer.scott@icann.org.

Sincerely,



Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary

ATTACHMENT

Failure to pay accreditation fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. Tirupati Domains and Hosting owes ICANN past due accreditation fees, in breach of Section 3.9 of the RAA. Tirupati Domains and Hosting additionally owes currently due accreditation fees, due 15 October 2018.

Failure to display required Whois format

Section 1.4 of the Whois Specification of the RAA requires registrars to display domain name data in a specified format for Whois query responses. The format of responses shall contain all the elements and follow a semi-free text format outlined in Section 1.4 of the Whois Specification. Additional specifications to the format of Whois query responses are contained in the Clarifications. Tirupati Domains and Hosting's failure to display Whois data in the specified format is a breach of Section 1.4 of the Whois Specification of the RAA and Clarifications.

Failure to provide ICANN with current documentation of legal status

Section 3.17 of the RAA requires registrars to maintain and provide to ICANN the information specified in the RIS, including current documentation demonstrating the registrar entity is legally established and in good standing. Tirupati Domains and Hosting's failure to provide ICANN with current documentation demonstrating it is in good standing is a breach of Section 3.17 of the RAA and Section 6 of the RIS.

Failure to publish the full name and position of all officers on registrar's website

Section 3.17 of the RAA requires registrars to maintain and provide to ICANN the information specified in the RIS. In addition, registrars must publish on each website through which it provides or offers registrar services, the information specified in the RIS as requiring publication. Tirupati Domains and Hosting's failure to publish the full name and position of all of its officers on its website is a breach of Section 3.17 of the RAA and Section 17 of the RIS.

Failure to publish a description of procedures for receipt, handling and tracking of abuse reports

Section 3.18.3 of the RAA requires registrars to publish on their website a description of their procedures for the receipt, handling and tracking of abuse reports. Tirupati Domains and Hosting's failure to publish a description of its procedures for the receipt, handling and tracking of abuse reports on its website is a breach of Section 3.18.3 of the RAA.

Chronology:

Date of Notice	Deadline for Response	Details
10-Jul-2018 26-Jul-2018 7-Aug-2018	N/A	ICANN sent detailed customer statements to Tirupati Domains and Hosting regarding past due fees.
17-Aug-2018	N/A	Tirupati Domains and Hosting's past due fees were referred to ICANN Contractual Compliance.
29-Aug-2018	5-Sep-2018	ICANN sent 1st compliance notice via email to pradeep.s@tirupatidomains.in . No response received from Registrar.
6-Sep-2018	13-Sep-2018	ICANN sent 2nd compliance notice via email to pradeep.s@tirupatidomains.in .
7-Sep-2018	N/A	ICANN called Primary Contact at +91 22 28114502. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [NUMBER REDACTED] and provided Primary Contact with complaint details.
7-Sep-2018	N/A	Email received from Registrar (pradeep.s@tirupatidomains.in) insufficient to demonstrate compliance.
11-Sep-2018	13-Sep-2018	ICANN sent follow-up compliance notice via email to pradeep.s@tirupatidomains.in . No response received from Registrar.
17-Sep-2018	24-Sep-2018	ICANN sent 3rd compliance notice via email to pradeep.s@tirupatidomains.in . No response received from Registrar.
17-Sep-2018	N/A	ICANN sent 3rd compliance notice via fax to +91 22 28114508. Fax unsuccessful.
18-Sep-2018	N/A	ICANN called Primary Contact at +91 22 28114502. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [NUMBER REDACTED] and provided Primary Contact with complaint details.
25-Sep-2018	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
26-Sep-2018	N/A	To date, the Registrar has not made full payment of past due fees or responded to ICANN with the requested information and the issue remains unresolved.