

The Global Name Registry, Limited Monthly Operator Report March 2004

As required by the Registry Agreement between the Internet Corporation for Assigned Names and Numbers (“ICANN”) and The Global Name Registry, Limited (“Global Name Registry”) (the “Registry Agreement”), this report provides an overview of Global Name Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with explanations as deemed necessary. Information is provided in the order as set forth in Appendix T of the Registry Agreement.

Table 1 – Accredited Registrar Status: March 2004

Table 1 states the number of registrars for whom Global Name Registry has received accreditation notification from ICANN at the end of the reporting month, grouped into the three categories set forth in Table 1.

Status	# of Registrars
Operational Registrars	69
Registrars in Ramp-Up Period	5
Registrars in pre-Ramp-Up Period	58
Total	132

Table 2 – Service Level Agreement Performance: March 2004

Table 2 compares Service Level Agreement (“SLA”) requirements with actual performance for the reporting month. As required by the Registry Agreement (Section 3.3), Global Name Registry is committed to provide service levels as specified in Appendix D and to comply with the requirements of the SLA in Appendix E of the Registry Agreement. The SLA is incorporated into the Global Name Registry Registry/Registrar Agreement that is executed with all operational registrars. Note: The SLA permits two 12-hour windows per year to perform major upgrades.

Metric	SLA Requirement	Actual Performance
Total Outage	8 hours	0h, 0 min
Unplanned Outage	4 hours, 27 minutes	0h, 0 min
Check Domain Average	3 seconds	0.13719
Add Domain Average	5 seconds	0.20777

Table 3 – Zone File Activity: March 2004

Table 3 summarizes the zone file access activity for the current reporting month. As required by the Registry Agreement (Section 3.9), Global Name Registry provides third parties with bulk access to the zone files for the .name TLD.

Total zone file access passwords: end of previous month	34
New zone file access passwords issued during reporting month	4
Total zone file access approvals: end of reporting month	38

Table 4 – Completed SRS/System Software Releases: March 2004

As required by the Registry Agreement (Section 3.15), Table 4 shows significant releases that have occurred since the Effective Date of the Registry Agreement, 1 August 2001.

Release Name	Features	Target Date	Complete Date
v1.0 Live SRS	Implementation of EPP 05/03	15 April 2002	26 June 2002
2 nd Level Domains	Launch of the .name second level domain product	14 January 2004	14 January 2004

Table 5 – Domain Names Under Sponsorship and Nameservers under Management (Items 5 and 6 of Appendix T)– Per Registrar: March 2004

As required by the Registry Agreement (Section 3.15), Table 5 sets forth the number of domain names under sponsorship and the number of nameservers under management per ICANN-Accredited Registrar for the .name TLD.

Registrar	Country	Domains	Nameservers
007 Names, Inc.	UNITED STATES	155	69
1 Domain Names International, Inc.	UNITED STATES	0	0
123 Registration.com Inc.	UNITED STATES	251	103
1stDomain.Net	UNITED STATES	144	96
4Domains.com	UNITED STATES	0	0
@COM	UNITED STATES	4	91
Abu-Ghazaleh Intellectual Property (AGIP)	JAPAN	0	0
Active ISP ASA	NORWAY	344	16
Alice's Registry, Inc.	UNITED STATES	0	0
Alldomains.com	UNITED STATES	3598	1808
American Domain Name Registry	UNITED STATES	0	0
Ascio Technologies Inc.	DENMARK	2439	235
BB Online UK Limited	UNITED KINGDOM	22	11
BookMyName SAS	FRANCE	157	7
BT	UNITED KINGDOM	0	0
BulkRegister.com	UNITED STATES	1675	1216
Catalog.com	UNITED STATES	36	3
CORE Internet Council of Registrars	SWITZERLAND	1107	471
Cronon AG Berlin Neiderlassung Regensburg	GERMANY	203	262
CSL Computer Service Langenbach	GERMANY	0	0
Cyidentity, Inc.	KOREA, REPUBLIC OF	59	182
Direct Information Pvt. Ltd.	INDIA	189	358
Directnic.com	UNITED STATES	3649	1406
Dodora Unified Communications, Inc	UNITED STATES	14	14
Domain The Net Technologies Ltd	ISRAEL	539	35
DomainDiscover	UNITED STATES	354	124
Domaininfo	SWEDEN	72	73
DomainPeople, Inc.	CANADA	946	363
DomainProcessor.com	UNITED STATES	92	35
DotRegistrar.com dba IHoldings	UNITED STATES	1503	588
Dotster, Inc.	UNITED STATES	2487	1300

Easyspace Ltd.	UNITED KINGDOM	697	40
Echo, Inc.	KOREA, REPUBLIC OF	0	0
eNameCo	UNITED STATES	0	0
EnCirca, Inc.	UNITED STATES	701	108
eNom, Inc.	UNITED STATES	2278	610
EPAG Domainservices GmbH	GERMANY	2	5
France Telecom Transpac	FRANCE	0	0
Gabia, Inc.	KOREA, REPUBLIC OF	292	96
Gal Communication	ISRAEL	0	0
Gandi SARL	FRANCE	1300	637
Global Media Online	JAPAN	1219	161
Global Name Registry Limited	UNITED KINGDOM	96	50
Globedom Datenkommunikations	AUSTRIA	0	0
Go Daddy Software, Inc.	UNITED STATES	3391	1851
Hangang Systems, Inc	KOREA, REPUBLIC OF	285	115
Hichina Web Solutions (Hong Kong) Limited	CHINA	1315	19
I.D.R Internet Domain Registry LTD.	ISRAEL	132	85
In2net Network Inc. d/b/a iRegister.com	CANADA	0	0
INames, Corp.	KOREA, REPUBLIC OF	0	0
Interdomain S.A.	SPAIN	34	14
Internetplaza City Co.,Ltd	KOREA, REPUBLIC OF	0	0
Internetters Limited	UNITED KINGDOM	160	82
Itsyourdomain.com	UNITED STATES	0	0
Key-Systems GmbH	GERMANY	2434	471
Markmonitor	UNITED STATES	222	45
Melbourne IT Ltd trading as Internet Names Worldwide	AUSTRALIA	4383	911
Name.com LLC	UNITED STATES	18	19
Namebay	MONACO	268	208
NameEngine, Inc.	UNITED STATES	0	31
names4ever.com	UNITED STATES	217	2
NameScout Corp.	CANADA	1812	673
Namesdirect.com, Inc.	UNITED STATES	0	0
Namesecure.com, Inc.	UNITED STATES	0	0
namesystem.com	CANADA	0	0
NameTree, Inc.	UNITED STATES	0	0
Namezero.com, Inc.	UNITED STATES	0	0
Net Benefit	UNITED KINGDOM	489	14
Netpia.com, Inc.	KOREA, REPUBLIC OF	225	46
Nominalia Internet S.L.	SPAIN	429	204
Nordnet	FRANCE	0	0
Omnis Network, LLC	UNITED STATES	0	0
OnlineNIC	CHINA	336	184
Personal Names Limited	UNITED KINGDOM	1274	357
Philippine Registry	PHILIPPINES	0	0

Polar Software Limited	INDIA	0	0
PSI Japan	JAPAN	0	0
PSI-USA, Inc.	GERMANY	546	251
R&K Global Business Services, Inc. d/b/a 000Domains.com	UNITED STATES	76	40
R. Lee Chambers Company LLC d/b/a DomainsToBeSeen.com	UNITED STATES	24	36
Register IT	ITALY	41	4
Register.com, Inc.	UNITED STATES	18715	1695
Registrars.com	CANADA	0	0
RegistrarsAsia	AUSTRALIA	0	0
Registration Technologies, Inc.	UNITED STATES	121	16
RGNames.com	KOREA, REPUBLIC OF	12	7
Rockenstein AG	GERMANY	70	3
Schlund+Partner AG	GERMANY	4578	442
Secura GmbH	GERMANY	221	80
Signature Domains	UNITED STATES	0	0
Spot Domain LLC	UNITED STATES	1320	86
TLDs Inc.	UNITED STATES	1476	1183
Total Registrations	UNITED KINGDOM	422	256
Tucows Inc.	CANADA	3592	32812
VeriSign Mass Market	UNITED STATES	9409	1384
Virtual Internet Plc.	UNITED KINGDOM	0	0
Web Commerce Communications Limited	MALAYSIA	245	71
Yesnic Co., Ltd.	KOREA, REPUBLIC OF	2979	546

Table 6 – Domain Names Registered by Registry Operator: March 2004

As required by the Registry Agreement (Section 3.6), a list of all domain names registered by Global Name Registry, other than a request submitted by a registrar pursuant to that registrar’s Registry-Registrar Agreement, in the .name TLD is provided in the separate zipped file provided with this document, entitled “Table 6”

Table 7 – Whois Service Activity: March 2004

As required by the Registry Agreement (Section 3.15), Table 7 states the number of Whois queries during the current reporting month, including also the number of extensive search Whois queries.

Whois Queries (March)	1,530,461
Extensive Search Whois Queries (March)	85
Total Whois Queries	60,902,258
Total Extensive Search Whois Queries	606,729

Table 8 – Monthly Growth Trends: March 2004

As required by the Registry Agreement (Section 3.15), Table 8 shows the monthly growth trend in total registry transactions. The transactions are divided into three categories:

1. Query: This category includes the following transactions: query a domain, query a server and query a contact.
2. Write: This category includes the following transactions: adding a new domain, modifying a domain, deleting a domain, renewing a domain, auto-renewing a domain (if any), transferring a domain, adding a nameserver, modifying a nameserver, deleting a nameserver, adding a contact, modifying a contact and transferring a contact.
3. Check: This category includes the following transactions: checking a domain, checking a nameserver and checking a contact.

	Total	Query	%	Write	%	Check	%
Jan-02	126,956	0	0	126,956	100	0	0
Feb-02	68,764	0	0	68,764	100	0	0
Mar-02	93,159	0	0	93,159	100	0	0
Apr-02	109,310	0	0	109,310	100	0	0
May-02	136,770	0	0	136,770	100	0	0
Jun-02	153,018	22,952	14.9	15,301	9.9	114,763	75.3
Jul-02	4,112,843	75,650	1.8	130,708	3.2	3,916,483	95
Aug-02	4,623,778	38,364	0.8	23,293	0.5	4,562,121	98.3
Sep-02	4,831,175	136,451	2.8	43,073	0.9	4,651,651	96.3
Oct-02	9,393,110	119,882	1.1	74,537	0.8	9,198,691	98.1
Nov-02	11,265,205	154,867	1.4	100,490	0.9	11,009,848	97.7
Dec-02	8,595,859	78,545	0.9	73,102	0.8	8,444,212	98.3
Jan-03	6,136,387	85,776	1.4	58,256	0.9	5,992,655	97.6
Feb-03	5,387,221	75,177	1.4	56,944	1.1	5,255,100	97.5
Mar-03	6,808,965	67,043	0.9	58,738	0.86	6,683,184	98.24
Apr-03	9,067,913	73,798	0.8	67,515	0.7	8,926,600	98.5
May-03	8,094,330	71,560	0.8	62,314	0.76	7,960,456	98.44
Jun-03	6,534,970	273,638	4.2	39,647	0.6	6,221,685	95.2
Jul-03	9,329,426	149,887	1.6	59,872	0.6	9,119,667	97.8
Aug-03	5,823,325	72,931	1.3	54,981	0.9	5,695,413	97.8
Sep-03	5,376,864	82,499	1.5	64,267	1.2	5,230,098	97.3
Oct-03	9,006,743	231,070	2.6	117,831	1.3	8,657,842	96.1
Nov-03	6,959,370	133,063	1.9	109,175	1.6	6,717,132	96.5
Dec-03	8,260,308	118,875	1.4	126,505	1.5	8,014,928	97.1
Jan-04	11,070,401	413,225	3.7	661,303	6	9,995,873	90.3
Feb-04	8,999,696	267,147	3	167,176	1.9	8,565,373	95.1
Mar-04	7,943,423	281,984	3.5	111,235	1.4	7,548,204	95.1
TOTAL	158,309,289	3,024,384	1.9	2,811,222	1.8	152,481,979	94.4

Table 9 – Total Number of Transactions by Subcategory by Month: March 2004

As required by the Registry Agreement (Section 3.15), Table 9 shows the total number of transactions by subcategory for the current reporting month in the subcategories of the Write Domain, Write Server and Write Contact.

Write	Add	Delete	Modify	Check	Renew	Transfer
Domain	7,296	16,413	57,723	7,428,921	7,065	829
Server	3,988	236	16	102,121	0	0
Contact	14,991	311	4,678	17,162	0	0

Table 10 – Total Number of Failed Transactions by Subcategory by Month: March 2004

As required by the Registry Agreement (Section 3.15), Table 10 shows the monthly growth trend for each failed transaction in the subcategories of the Write Domain, Write Server and Write Contact.

Write	Add	Delete	Modify	Check	Renew	Transfer
Domain	1,359	7,216	14,038	912	5,467	803
Server	531	200	6	11	0	0
Contact	520	214	11	0	0	0

Table 11 – Daily Transaction Range: March 2004

As required by the Registry Agreement (Section 3.15), Table 11 sets forth the number of total daily transactions, as well as the average daily transaction volume.

	Total Daily Transactions	Avg Daily Transaction Volume
March 2004	7,943,423	256,239.45

Table 12 – TLD Geographical Registrations Distribution: March 2004

As required by the Registry Agreement (Section 3.15), Table 12 sets forth the total number of new domain name registrations within the .name TLD, as well as the number, and the percent of the total, of such registrations broken down by geographical location (country code).

Country	Total	Total %	New	New %
AD	9	0.01	0	0
AE	114	0.08	1	0.02
AF	83	0.06	1	0.02
AG	29	0.02	0	0

AL	5	0	0	0
AM	4	0	0	0
AN	22	0.02	0	0
AO	2	0	0	0
AQ	3	0	0	0
AR	115	0.08	0	0
AS	4	0	0	0
AT	966	0.71	43	0.74
AU	5263	3.86	102	1.76
AW	7	0.01	0	0
AZ	9	0.01	0	0
BA	6	0	1	0.02
BB	5	0	0	0
BD	6	0	0	0
BE	379	0.28	9	0.16
BG	22	0.02	0	0

BH	14	0.01	0	0
BI	1	0	0	0
BJ	2	0	0	0
BM	21	0.02	0	0
BN	1	0	0	0
BO	8	0.01	0	0
BR	153	0.11	1	0.02
BS	4	0	0	0
BW	1	0	0	0
BY	10	0.01	2	0.03
BZ	5	0	1	0.02
CA	6268	4.6	84	1.45
CC	2	0	0	0
CG	1	0	0	0
CH	3612	2.65	114	1.97
CI	2	0	0	0
CK	1	0	0	0

CL	294	0.22	7	0.12
CN	1496	1.1	227	3.93
CO	30	0.02	1	0.02
CR	37	0.03	0	0
CY	28	0.02	1	0.02
CZ	91	0.07	2	0.03
DE	9388	6.89	657	11.36
DK	1651	1.21	34	0.59
DO	8	0.01	0	0
DZ	19	0.01	0	0
EC	13	0.01	0	0
EE	11	0.01	3	0.05
EG	49	0.04	0	0
EH	1	0	0	0
ES	2780	2.04	81	1.4
ET	1	0	0	0

FI	316	0.23	7	0.12
FJ	2	0	0	0
FK	1	0	0	0
FM	1	0	0	0
FO	4	0	0	0
FR	1724	1.27	143	2.47
GA	3	0	0	0
GB	12455	9.14	377	6.52
GD	1	0	0	0
GE	2	0	0	0
GF	4	0	0	0
GH	7	0.01	0	0
GI	6	0	0	0
GL	7	0.01	0	0
GP	8	0.01	0	0
GR	105	0.08	8	0.14

GS	1	0	0	0
GT	7	0.01	0	0
GU	4	0	0	0
GY	1	0	0	0
HK	3385	2.48	4	0.07
HN	3	0	0	0
HR	10	0.01	0	0
HT	1	0	0	0
HU	49	0.04	1	0.02
ID	590	0.43	3	0.05
IE	300	0.22	5	0.09
IL	1346	0.99	24	0.42
IN	328	0.24	15	0.26
IR	20	0.01	2	0.03
IS	15	0.01	0	0
IT	2556	1.88	74	1.28
JE	4	0	0	0

JM	13	0.01	0	0
JO	13	0.01	0	0
JP	3819	2.8	84	1.45
KE	106	0.08	0	0
KG	2	0	0	0
KH	1	0	0	0
KN	2	0	0	0
KP	3	0	0	0
KR	6290	4.62	281	4.86
KW	49	0.04	0	0
KY	13	0.01	0	0
KZ	5	0	0	0
LB	55	0.04	0	0
LI	6	0	1	0.02
LK	9	0.01	0	0
LT	14	0.01	0	0

LU	73	0.05	1	0.02
LV	5	0	0	0
MA	14	0.01	1	0.02
MC	50	0.04	0	0
MD	1	0	1	0.02
MO	3	0	0	0
MP	1	0	0	0
MT	33	0.02	0	0
MU	12	0.01	1	0.02
MV	1	0	0	0
MX	285	0.21	5	0.09
MY	2117	1.55	5	0.09
MZ	1	0	0	0
NA	4	0	0	0
NC	2	0	0	0
NG	37	0.03	1	0.02

NI	2	0	0	0
NL	1282	0.94	53	0.92
NO	988	0.73	23	0.4
NP	13	0.01	0	0
NU	1	0	0	0
NZ	250	0.18	2	0.03
OM	17	0.01	0	0
PA	6	0	0	0
PE	30	0.02	0	0
PF	179	0.13	0	0
PH	473	0.35	0	0
PK	45	0.03	1	0.02
PL	100	0.07	5	0.09
PM	1	0	0	0
PR	34	0.02	0	0
PT	96	0.07	2	0.03
PW	1	0	0	0

PY	4	0	0	0
QA	5	0	0	0
RE	6	0	0	0
RO	102	0.07	1	0.02
RU	279	0.2	25	0.43
SA	119	0.09	1	0.02
SC	15	0.01	0	0
SD	1	0	0	0
SE	800	0.59	25	0.43
SG	669	0.49	0	0
SH	1	0	0	0
SI	29	0.02	0	0
SK	12	0.01	3	0.05
SL	2	0	0	0
SM	1	0	1	0.02
SN	1	0	0	0

SR	1	0	0	0
SV	1	0	0	0
SY	8	0.01	0	0
SZ	1	0	0	0
TC	4	0	0	0
TH	116	0.09	2	0.03
TJ	1	0	0	0
TN	7	0.01	0	0
TO	1	0	0	0
TR	202	0.15	12	0.21
TT	5	0	0	0
TW	271	0.2	6	0.1
TZ	5	0	0	0
UA	51	0.04	11	0.19
UG	1	0	0	0
UM	23	0.02	0	0

US	75947	55.75	3962	68.53
UY	15	0.01	0	0
UZ	7	0.01	0	0
VA	3	0	0	0
VC	1	0	0	0
VE	64	0.05	0	0
VG	16	0.01	0	0
VI	3	0	0	0
VN	38	0.03	2	0.03
VU	9	0.01	0	0
WS	2	0	0	0
YE	1	0	0	0
YU	22	0.02	1	0.02
ZA	310	0.23	5	0.09
ZM	1	0	0	0
ZW	5	0	0	0