



# REGISTRY OPERATOR'S REPORT

July 2004



## Afilias Limited Monthly Operator Report – July 2004

As required by the ICANN/Afilias Limited Registry Agreement (Section 3.15.1) this report provides an overview of Afilias Limited activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. Information is provided in order as listed in Appendix T of the Registry Agreement.

### Report Index

- [Section 1](#)    **Accredited Registrar Status**
- [Section 2](#)    **Service Level Agreement Performance**
- [Section 3](#)    **INFO Zone File Access Activity**
- [Section 4](#)    **Completed SRS/System Software Releases**
- [Section 5](#)    **Domain Names Under Sponsorship -  
Per Registrar**
- [Section 6](#)    **Nameservers Under Management  
Per Registrar**
- [Section 7](#)    **Domain Names Registered by Afilias**
- [Section 8](#)    **Whols Service Activity**
- [Section 9](#)    **Monthly Growth Trends**
- [Section 10](#)    **Total Number of Transactions by  
Subcategory by Month**
- [Section 11](#)    **Total Number of Failed Transactions by  
Subcategory by Month**
- [Section 12](#)    **Daily Transaction Range**
- [Section 13](#)    **INFO Geographical Registrations Distribution**
- [Section 14](#)    **INFO Deleted Names**
- [Section 15](#)    **INFO Restored Names**
- [Section 16](#)    **INFO Violations of Registrar Restore Report**

# Afilias Limited Monthly Operator Report – July 2004

## Section 1 – Accredited Registrar Status – July 2004

Table 1 displays the current number and status of the ICANN accredited registrars. The registrars are grouped into three categories:

- 1. Operational registrars:** Those who have authorized access into the Shared Registration System (SRS) for processing domain name registrations.
- 2. Registrars in the Ramp-up Period:** Those who have received a password to the Afilias Operational Test and Evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the SRS.
- 3. Registrars in the Pre-Ramp-up Period:** Those who have been sent a welcome letter from Afilias, but have not yet executed the Registry Confidentiality Agreement and/or have not yet submitted a completed Registrar Information Sheet.

### July 2004

Status	No. of Registrars
Operational Registrars	120
Registrars In Ramp-Up Period	47
Registrars in Pre-Ramp-Up Period	28
<b>Total</b>	<b>195</b>

# Afilias Limited Monthly Operator Report – July 2004

## Section 2 – Service Level Agreement Performance – July 2004

Table 2 compares the SLA requirements with Actual Performance for the reporting month. As required by the ICANN/Afilias Limited Agreement, Afilias Limited is committed to provide service levels as outlined in Appendix D of the agreement and to comply with the requirements of the SLA Appendix E of the agreement. The SLA is incorporated into the Afilias Registry Registrar Agreement that is executed with all operational registrars.

Component/Service	Availability		Performance	
	Required	Actual	Required	Actual
<b>DNS</b>				
<u>AXFR/IXFR Updates</u>	Unplanned 300 minutes Planned 480 minutes <sup>(1)</sup>	None 113 minutes	< 5 minutes	100% < 5 minutes
Resolution of .info domains, each name-server	Unplanned 30 minutes Planned 480 minutes <sup>(1)</sup>	60 minutes None	< 300 milliseconds	79 milliseconds (Avg.)
<b>WHOIS</b>				
Singular query/response	Unplanned 90 minutes Planned 480 minutes <sup>(1)</sup>	None None	< 800 milliseconds	101 milliseconds (Avg.)
<b>BILLING</b>				
Account balance check/modify	Unplanned 90 minutes Planned 480 minutes <sup>(1)</sup>	None None	< 800 milliseconds	131 milliseconds (Avg.)
<b>ADMIN</b>				
Update Registrar profile	Unplanned 300 minutes Planned 480 minutes <sup>(1)</sup>	None None	No requirement	No requirement
Update Registrar status	Unplanned 300 minutes Planned 480 minutes <sup>(1)</sup>	None None	No requirement	No requirement
<b>PROTOCOL INTERFACE</b>				
Write Operations	Unplanned 30 minutes Planned 480 minutes <sup>(1)</sup>	None None	< 800 milliseconds	180 milliseconds (Avg.)
Transfer	Unplanned 30 minutes Planned 480 minutes <sup>(1)</sup>	None None	< 1600 milliseconds	134 milliseconds (Avg.)
Query Operations	Unplanned 30 minutes Planned 480 minutes <sup>(1)</sup>	None None	< 400 milliseconds	115 milliseconds (Avg.)

<sup>(1)</sup> No more than 240 minutes per week. In addition, each minute of Unplanned Outage Time subtracts from the available Monthly Planned Outage Time up to four (4) hours.

## Afilias Limited Monthly Operator Report – July 2004

### Section 3 – INFO Zone File Access Activity – July 2004

Table 3 summarizes the zone file access activity for the current reporting month. As required by the ICANN/Afilias Limited Agreement, Afilias provides third parties bulk access to the zone file for the .INFO TLD.

Zone file access passwords at the end of the previous month	Jun-04	157
New zone file access passwords		5
Total zone file access approvals at the end of the reporting month	Jul-04	162

## Afilias Limited Monthly Operator Report – July 2004

### Section 4 – Completed SRS/System Software Releases

As required by the ICANN/Afilias Limited Registry Agreement, Table 4 shows significant releases that have occurred since July, 2001 (it excludes software released only to fix a bug). The Afilias Limited Shared Registration System (SRS) is continually being improved to better meet the needs of accredited registrars.

Release Name	Features	Target Date	Complete Date
2001-199-1629	Initial release		2001-07-19
2001-226-1421	Sunrise lock behaviour, billing posting daemon upgrade	2001-08-14	2001-08-14
2001-252-1802	Improved billing code. New multi-threaded queue processing. New approach to address internationalization for contacts	2001-09-11	2001-09-10
2001-271-1356	Additional monitoring tools added to epp_server	2001-09-30	2001-09-29
2001-274-1723	Unify billing and epp transactions. Prevent server lock-ups under load		2001-10-04
2001-303-0916	Increase granularity of permissions system to allow for better administration of registrar balances. Improve whois robustness	2001-11-04	2001-11-04
2001-318-1651	Improved whois output: disclaimer, ordered output for contacts. New reporting tools. New mechanism for handling reserved names. Status threshold for Nameservers.	2001-11-21	2001-11-21
2001-327-1638	Multiple report improvements. Transfer grace policies. Transfer history tracking. Case insensitive whois registrar searches.	2001-11-27	2001-11-27
2001-353-1152	Introduce scheduler component for pending delete/pending transfer clean-up.	2001-12-21	2001-12-21
2002-039-1706	Improve log buffering and billing reconciliation. Introduce new statistics tracker of ICANN reports	2002-01-31	2002-02-19
(none in March,02)			
(none in April,02)			
(none in May,02)			
(none in June,02)			
2002-226-1606	The DNS delegation service was modified to support multiple out-sourced DNS providers during the transition period within which the registry transitioned from Nominum to UltraDNS. This modification was applied in the form of a patch to the standalone service known as the DNS Updater and is limited in scope to that service alone.	2002-07-05	2002-07-05
(None in August)			
(None in September,02)			
(None in October,02)			
2002-328-1647	Implemented contact transfer, contact grace policy & domain auto-renewal functionalities and enhanced billing system, audit logging & daily escrow reports.	2002-11-23	2002-11-23
(None in December,02)			
(None in January,03)			
(None in February,03)			
(None in March,03)			
(none in April,03)			
(None in May,03)			
(None in June,03)			
(None in July,03)			
(None in August,03)			

## Afilias Limited Monthly Operator Report – July 2004

### Section 4 – Completed SRS/System Software Releases (Concluded).

Release Name	Features	Target Date	Complete Date
2003-269-1634 (None in October,03)	RGP implementation and bug fixes.	2003-09-27	2003-09-27
2003-303-1609	Enhancements made to some SRS components and a few bug fixes	2003-11-04	2003-11-04
2003-332-1342 (None in December,03)	Implemented add-storm prevention logic.	2003-11-28	2003-11-28
2004-022-1558	RGP Phase 2 cron target will now trigger whois cache update, DB Pool connections will now be released when a client is sleeping because of a violation	2004-01-23	2004-01-23
2004-044-1300	Improve domain check routines	2004-02-13	2004-02-13
2004-076-1051	IDN domains implementation, web admin billing changes, billing RGP changes, performance improvement changes,	2004-03-16	2004-03-16
2004-077-2201 (none in April,04) (none in May,04) (none in June,04) (none in July,04)	Bug fix for daily balance email cron	2004-03-21	2004-03-21

## Afilias Limited Monthly Operator Report – July 2004

### Section 5 – Domain Names Under Sponsorship – Per Registrar

In accordance with Section 5 of Appendix T to the ICANN/Afilias Limited Registry Agreement, the following table reports the number of domain names under sponsorship by each live ICANN-Accredited Registrar in the .INFO TLD :

Registrar Name	Total
#1 Domain Names International	145
@Com Technology, LLC	167
007 Names	845
1 eName Co.	980
123 EasyDomain	774
123 Registration Inc.	264
1st Domain.net	1,257
A Technology Company	3
Aaaq.com	3,529
Abacus American Inc.	2,934
Active ISP	2,495
Address Creation	240
Alice's Registry Inc.	179
All West Communications Inc.	683
Alldomains	5,448
Arsys Internet SL. dba NICLINE.COM	1,465
Ascio Inc.	22,034
BB Online UK Ltd.	340
Best Registration Services, Inc. dba BestRegistrar.com	420
Blue Razor Domains	833
Blueberry Hill Communications	802
Book My Name SAS	685
Bulkregister	30,252
Cadiware AG	91
Capital Networks	188
Catalog.com	1,178
Central Registrar	62
CORE Internet Council of Registrars	37,231
Corporate Domains	2,624
Cronon AG	30,080
CSL Computer Service	33,914
Cyidentity, Inc	201



## Afilias Limited Monthly Operator Report – July 2004

### Section 5 – Domain Names Under Sponsorship – Per Registrar (Continued).

Registrar Name	Total
Deutsche Telekom AG	1,845
DevelopersNetwork.com	35
Direct Information Pvt. Ltd.	5,270
Dodora Unified Communications, Inc.	327
Domain Bank Inc.	6,811
Domain Discover	8,793
Domain Info	3,913
Domain People, Inc.	4,808
Domain Registration Services	2,160
Domain Registry.com Inc.	37
Domain The Net	55
Domainname Inc.	41
DomainZoo.com, inc	413
DotForce Corp.	2
Dotster	20,252
easyDNS Technologies Inc.	289
Easyspace Ltd.	9,998
eMarkMonitor	5,007
Encirca Inc.	152
eNom, Inc.	97,169
Epag Domainservices GMBH	2,299
Gabia	1,998
Gal Communications Ltd.	6,662
Gandi Sarl	13,898
GKG.NET,Inc.	695
Global Media Online Inc	7,585
Globedom Datenkommunikations GmbH	3,282
Go Daddy Software Inc	106,869
Hangang System Inc.	485
IDR Internet Domain Registry	359
iHoldings.com	16,215
IN2Net Network Inc	295
Inamepro	117

## Afilias Limited Monthly Operator Report – July 2004

### Section 5 – Domain Names Under Sponsorship – Per Registrar (Continued).

Registrar Name	Total
Innerwise	10,695
Intercosmos Media Group, Inc.	38,002
InterDomain SA	1,043
Internetters Limited	817
Key-Systems dba domaindiscount24	48,880
MelbourneIT	53,407
Moniker Online Services Inc.	6,623
Name Bay	2,795
NameEngine	22
NamesBeyond.Com	732
NameScout Corp	3,966
NamesDirect.com	3,240
NameSecure	5,056
NetNames/NetBenefit	6,614
Netpia.com, Inc.	26
Netpia.com, Inc.	1,069
Netsearchers	13
Network Solutions	117,954
New Dream LLC	49
Nitin Networks	876
Nominalia Internet S.L.	4,185
NordNet	3,823
Omnis Network, LLC	1,002
OnlineNIC, Inc.	5,378
OVH SARL	859
Pair Networks Inc.	909
Parava Networks Inc.	2,509
Primus Telecommunications (Aust) Pty Ltd.	1,865
PSI Japan	770
PSI-USA, Inc.	28,922
R&K/000Domains.com	2,138
Rebel.com Services Corp	235
Register IT SPA	908

## Afilias Limited Monthly Operator Report – July 2004

### Section 5 – Domain Names Under Sponsorship – Per Registrar (Concluded).

Registrar Name	Total
Register.com	64,981
RegistrarsAsia	277
Registration Technologies	805
Rockenstein AG	474
Safe Names LTD	740
Schlund + Partner AG	159,259
Secura GmbH	3,099
SiteName	209
Spot Domain LLC dba Domainsite.com and Name.com	272
Stargate Communications Inc	659
The Name IT Corporation dba NameServices.net	1,913
TLDs, Inc.	9,116
Total Web Solutions	7,098
Transpac	121
Tucows Inc.	104,731
Web Commerce Comm.	374
Wild West Domains	18,515
Wooho	314
Xin Net Corp	117
YesNIC Co., Ltd	3,267
<b>Total</b>	<b>1,242,202</b>

## Afilias Limited Monthly Operator Report – July 2004

### Section 6 – Nameservers Under Management – Per Registrar

The following table reports the number of .INFO nameservers registered by each ICANN Accredited Registrar in accordance with Section 6 of Appendix of the ICANN/Afilias Limited Registry Agreement:

Registrar Name	Total
#1 Domain Names International	6
1 eName Co.	4
123 Registration Inc.	2
1st Domain.net	14
@Com Technology, LLC	14
Aaaq.com	15
Abacus American Inc.	14
Address Creation	4
All West Communications Inc.	15
Alldomains	39
Arsys Internet SL. dba NICLINE.COM	40
Ascio Inc.	20
BB Online UK Ltd.	2
Blueberry Hill Communications	8
Bulkregister	114
CORE Internet Council of Registrars	94
CSL Computer Service	190
Cronon AG	42
Cyidentity, Inc	2
Deutsche Telekom AG	4
Direct Information Pvt. Ltd.	405
Dodora Unified Communications, Inc.	4
Domain Bank Inc.	26
Domain Discover	75
Domain Info	19
Domain People, Inc.	167
Domain Registration Services	12
Domain Registry.com Inc.	1
Dotster	357
Easyspace Ltd.	21
Encirca Inc.	1
GKG.NET,Inc.	29

## Afilias Limited Monthly Operator Report – July 2004

### Section 6 – Nameservers Under Management – Per Registrar (Continued).

Registrar Name	Total
Gabia	235
Gal Communications Ltd.	30
Gandi Sarl	592
Global Media Online Inc	857
Globedom Datenkommunikations GmbH	37
Go Daddy Software Inc	999
Hangang System Inc.	23
IDR Internet Domain Registry	2
Inamepro	4
Innerwise	60
InterDomain SA	8
Intercosmos Media Group, Inc.	526
Internetters Limited	2
Key-Systems dba domaindiscount24	84
MelbourneIT	1,415
Moniker Online Services Inc.	4
Name Bay	85
NameScout Corp	5
NameSecure	8
NamesDirect.com	80
NetNames/NetBenefit	3
Netpia.com, Inc.	46
Network Solutions	1,319
Nitin Networks	13
Nominalia Internet S.L.	24
NordNet	7
OVH SARL	15
Omnis Network, LLC	48
OnlineNIC, Inc.	96
PSI Japan	36
PSI-USA, Inc.	47
Pair Networks Inc.	5
Parava Networks Inc.	11

## Afilias Limited Monthly Operator Report – July 2004

### Section 6 – Nameservers Under Management – Per Registrar (Concluded).

Registrar Name	Total
Primus Telecommunications (Aust) Pty Ltd.	25
R&K/000Domains.com	75
Register IT SPA	2
Register.com	1,106
Registration Technologies	2
Schlund + Partner AG	363
Secura GmbH	1
Spot Domain LLC dba Domainsite.com and Name.com	8
Stargate Communications Inc	18
TLDs, Inc.	71
The Name IT Corporation dba NameServices.net	36
Total Web Solutions	40
Tucows Inc.	1,699
Web Commerce Comm.	21
Wild West Domains	176
Wooho	5
Xin Net Corp	10
YesNIC Co., Ltd	262
eMarkMonitor	5
eNom, Inc.	893
easyDNS Technologies Inc.	3
iHoldings.com	114
<b>Total</b>	<b>13,421</b>

## Afilias Limited Monthly Operator Report – July 2004

### Section 7 – Domain Names Registered by Afilias

Appendix X of the ICANN/Afilias Limited Registry Agreement outlines the domain names that are registered by Afilias Limited. The list of domain names is separated into 2 categories – Names staying with the Registry in the event of reassignment and Names staying with Afilias in the event of reassignment. Table 7 displays the domain names by category registered by Afilias Limited

#### Names staying with the Registry in the event of reassignment

about.info	phone.info
address.info	register.info
buydotinfo.info	registerdotinfo.info
directory.info	registerinfo.info
dot.info	registrar.info
dotinfo.info	registrars.info
dotinfodomain.info	registry.info
dotinfodomainname.info	search.info
dotinformation.info	searchdotinfo.info
email.info	selldotinfo.info
http.info	site.info
infodomain.info	tld.info
infodomainname.info	tlddotinfo.info
information.info	topleveldomain.info
informationdotinfo.info	url.info
list.info	web.info
mail.info	website.info
owndotinfo.info	

## Afilias Limited Monthly Operator Report – July 2004

### Section 7 – Domain Names Registered by Afilias (concluded).

#### Names staying with Afilias in the event of reassignment:

1866.info	affiliascorp.info	afilaisllp.info
1-866.info	affiliascorporation.info	afilaismember.info
1866dotinfo.info	affiliadomains.info	afilaismembers.info
1-866-dotinfo.info	affiliadotinfo.info	afilaisplc.info
1-866-dot-info.info	affiliainc.info	afilias.info
866.info	affiliainfo.info	afiliasco.info
afalais.info	affiliainformation.info	afiliascompany.info
afalaisco.info	affiliailc.info	afiliascorp.info
afalaiscompany.info	affiliailp.info	afiliascorporation.info
afalaiscorp.info	affiliamember.info	afiliasdomains.info
afalaiscorporation.info	afiliasmembers.info	afiliasdotinfo.info
afalaisdomains.info	afiliasplc.info	afiliasinc.info
afalaisdotinfo.info	affillias.info	afiliasinfo.info
afalaisinc.info	affilliasco.info	afiliasinformation.info
afalaisinfo.info	affilliascompany.info	afiliasllc.info
afalaisinformation.info	affilliascorp.info	afiliasllp.info
afalaisllc.info	affilliascorporation.info	afiliasmember.info
afalaisllp.info	affilliasdomains.info	afiliasmembers.info
afalaismember.info	affilliasdotinfo.info	afiliasplc.info
afalaismembers.info	affilliasinc.info	afilias.info
afalaisplc.info	affilliasinfo.info	affilliasco.info
afalias.info	affilliasinformation.info	affilliascompany.info
afaliasco.info	affilliasllc.info	affilliascorp.info
afaliascompany.info	affilliasllp.info	affilliascorporation.info
afaliascorp.info	affilliasmember.info	affilliasdomains.info
afaliascorporation.info	affilliasmembers.info	affilliasdotinfo.info
afaliasdomains.info	affilliasplc.info	affilliasinc.info
afaliasdotinfo.info	afil.info	affilliasinfo.info
afaliasinc.info	afilias.info	affilliasinformation.info
afaliasinfo.info	afilaisco.info	affilliasllc.info
afaliasinformation.info	afilaiscompany.info	affilliasllp.info
afaliasllc.info	afilaiscorp.info	affilliasmember.info
afaliasllp.info	afilaiscorporation.info	affilliasmembers.info
afaliasmember.info	afilaisdomains.info	affilliasplc.info
afaliasmembers.info	afilaisdotinfo.info	afls.info
afaliasplc.info	afilaisinc.info	member.info
affilias.info	afilaisinfo.info	members.info
affilliasco.info	afilaisinformation.info	
affiliascompany.info	afilaisllc.info	



## Afilias Limited Monthly Operator Report – July 2004

### Section 8 – Whois Service Activity

Table 8 shows the total monthly “Whois” queries (In Thousands)

Month	Total	Peak	Average
<b>Apr 2004</b>	49,705.5	4,639.1	1,656.9
<b>May 2004</b>	52,257.2	4,288.6	1,685.7
<b>Jun 2004</b>	79,947.4	6,165.7	2,664.9
<b>Jul 2004</b>	48,320.1	2,614.6	1,558.7

## Afilias Limited Monthly Operator Report – July 2004

### Section 9 – Monthly Growth Trends

There are three main categories of monthly transactions executed by Registrars via the Extensible Provisioning Protocol (EPP) with the Shared Registration System (SRS):

1. **Write** – This category includes the following transactions: adding a new domain, deleting a domain, modifying a domain name record, renewing a domain, transferring a domain, adding a server, deleting a server, modifying a server record, adding a contact, deleting a contact and modifying a contact.
2. **Query** – This category includes the following transactions: query a domain and query a server.
3. **Check** – This category includes the following transactions: check a domain and check a server.

In compliance with Section 9 of Appendix T of the ICANN/Afilias Limited Registry Agreement, the tables that follow show the monthly growth trends in total domain name, name server and contact information transactions for each of these categories.

## Afilias Limited Monthly Operator Report – July 2004

### Section 9 – Monthly Growth Trends (Concluded)

#### 9a – Total Monthly Domain Name Transaction Trend by Category (In Thousands).

Month	Total	Write	Percent	Query	Percent	Check	Percent
<b>Apr 2004</b>	226,384.7	516.4	0.2%	2,295.5	1.0%	223,572.8	98.8%
<b>May 2004</b>	188,938.1	507.0	0.3%	4,572.5	2.4%	183,858.6	97.3%
<b>Jun 2004</b>	84,235.8	305.5	0.4%	2,050.6	2.4%	81,879.7	97.2%
<b>Jul 2004</b>	72,565.9	421.1	0.6%	2,578.1	3.6%	69,566.7	95.9%

#### 9b – Total Monthly Name Server Transaction Trend by Category (In Thousands)

Month	Total	Write	Percent	Query	Percent	Check	Percent
<b>Apr 2004</b>	537.9	74.2	13.8%	74.4	13.8%	389.3	72.4%
<b>May 2004</b>	504.3	27.3	5.4%	97.1	19.3%	379.9	75.3%
<b>Jun 2004</b>	213.5	14.5	6.8%	40.2	18.8%	158.8	74.4%
<b>Jul 2004</b>	489.7	21.2	4.3%	180.3	36.8%	288.2	58.9%

#### 9c – Total Monthly Contact Information Transaction Trend by Category (In Thousands)

Month	Total	Write	Percent	Query	Percent	Check	Percent
<b>Apr 2004</b>	692.3	267.5	38.6%	407.9	58.9%	16.9	2.4%
<b>May 2004</b>	575.1	254.4	44.2%	308.8	53.7%	11.9	2.1%
<b>Jun 2004</b>	279.7	153.3	54.8%	119.1	42.6%	7.3	2.6%
<b>Jul 2004</b>	362.8	163.4	45.0%	194.3	53.6%	5.1	1.4%

## Afilias Limited Monthly Operator Report – July 2004

### Section 10 – Total Number of Transactions by Subcategory by Month.

In compliance with Section-10 of Appendix T to the ICANN/Afilias Limited Registry Agreement, the tables that follow present the monthly growth trends for the Write Domain, Write Server and Write Contact Information reported in Section 9.

#### 10a – Total Monthly Domain Name Transactions by Subcategory (In Thousands)

Month	Total	Add	Deletes			Modify	Renew	Transfer	Check
			Add Grace Period	RGP	Failures				
Apr 2004	224,089.2	54.3	1.6	24.8	9.9	294.6	54.3	76.9	223,572.8
May 2004	184,365.6	51.9	1.4	16.3	8.5	309.6	47.1	72.2	183,858.6
Jun 2004	82,185.2	59.1	1.1	15.0	6.5	136.8	40.3	46.7	81,879.7
Jul 2004	69,987.8	56.0	1.5	17.8	7.9	195.4	69.1	73.4	69,566.7

#### 10b – Total Monthly Name Server Transactions by Subcategory (In Thousands).

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Apr 2004	463.5	63.9	8.3	2.0	Not Applicable	Not Applicable	389.3
May 2004	407.2	17.1	9.6	0.6	Not Applicable	Not Applicable	379.9
Jun 2004	173.3	8.2	6.0	0.3	Not Applicable	Not Applicable	158.8
Jul 2004	309.4	12.4	8.3	0.5	Not Applicable	Not Applicable	288.2

#### 10c – Total Monthly Contact Information Transactions by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Apr 2004	284.4	149.6	22.9	95.0	Not Applicable	0.0	16.9
May 2004	266.3	136.0	32.6	85.8	Not Applicable	0.0	11.9
Jun 2004	160.6	82.9	27.2	43.2	Not Applicable	0.0	7.3
Jul 2004	168.5	94.2	7.2	62.0	Not Applicable	0.0	5.1

## Afilias Limited Monthly Operator Report – July 2004

### Section 11 – Total Number of Failed Transactions by Subcategory by Month.

The following tables present monthly growth trends for transactions that have failed in the subcategories of the Write Domain, Write Server and Write Contact Information categories reported in Section 9.

#### 11a – Total Monthly Domain Name Transaction Failures by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Apr 2004	306.8	18.1	8.8	64.6	16.8	70.4	128.1
May 2004	279.6	17.8	8.5	72.6	10.9	64.1	105.7
Jun 2004	152.9	7.9	6.5	26.5	4.1	40.2	67.7
Jul 2004	314.3	21.4	7.9	49.6	11.7	65.3	158.4

#### 11b – Total Monthly Name Server Transaction Failures by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Apr 2004	50.3	46.9	3.3	0.1	Not Applicable	Not Applicable	0.0
May 2004	7.5	3.1	4.3	0.1	Not Applicable	Not Applicable	0.0
Jun 2004	4.9	1.2	3.6	0.1	Not Applicable	Not Applicable	0.0
Jul 2004	8.1	3.1	4.9	0.1	Not Applicable	Not Applicable	0.0

#### 11c – Total Monthly Contact Information Transaction Failures by Subcategory (In Thousands).

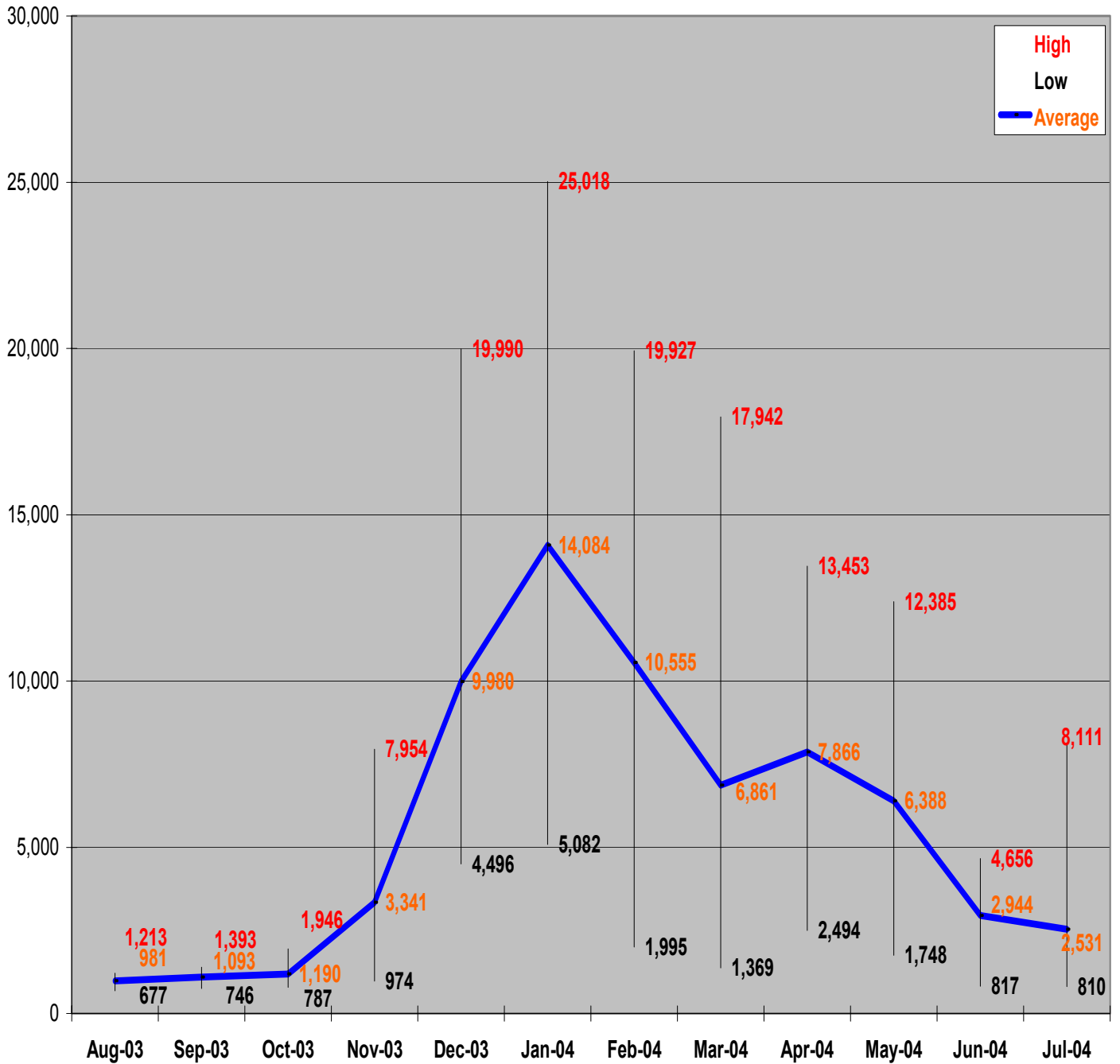
Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Apr 2004	74.7	21.9	18.3	32.7	Not Applicable	0.0	1.8
May 2004	52.4	10.3	27.8	13.3	Not Applicable	0.0	1.0
Jun 2004	49.2	20.4	24.9	2.2	Not Applicable	0.0	1.7
Jul 2004	18.8	11.1	4.1	3.2	Not Applicable	0.0	0.4

# Afilias Limited Monthly Operator Report – July 2004

## Section 12 – Average Daily Transaction Range

The range of transaction volume is shown for each month along with the average daily transaction volume.

### Average Daily Transaction Range (In Thousands).



## Afilias Limited Monthly Operator Report – July 2004

### Section 13 – INFO Geographical Registrations Distribution.

This report is designed to show the monthly total and the number / percentage of total registrations in the Registry broken down by geographical location (ISO 3166 country code).

Country Name	Current Month	Cumulative Total	Percentage
Afghanistan	11	364	0.03%
Albania	14	248	0.02%
Algeria	2	57	0.00%
American Samoa	0	13	0.00%
Andorra	4	348	0.03%
Angola	1	22	0.00%
Anguilla	1	63	0.01%
Antigua And Barbuda	3	423	0.03%
Antractica	0	28	0.00%
Argentina	17	843	0.07%
Armenia	0	117	0.01%
Aruba	0	29	0.00%
Australia	690	22,103	1.78%
Austria	333	24,804	2.00%
Azerbaijan	6	99	0.01%
Bahamas	6	433	0.03%
Bahrain	1	86	0.01%
Bangladesh	12	191	0.02%
Barbados	2	102	0.01%
Belarus	50	268	0.02%
Belgium	143	5,885	0.47%
Belize	13	478	0.04%
Benin	0	13	0.00%
Bermuda	2	165	0.01%
Bhutan	0	1	0.00%
Bolivia	0	50	0.00%
Bosnia and Herzegovina	8	134	0.01%
Botswana	2	19	0.00%
Brazil	48	1,424	0.11%
British Indian Ocean Territory	0	2	0.00%
Brunei	0	14	0.00%
Bulgaria	48	915	0.07%

## Afilias Limited Monthly Operator Report – July 2004

### Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	Current Month	Cumulative Total	Percentage
Burkina Faso	0	7	0.00%
Burundi	1	10	0.00%
Cambodia	1	32	0.00%
Cameroon	0	30	0.00%
Canada	676	25,670	2.07%
Cape Verde	0	33	0.00%
Cayman Islands	1	137	0.01%
Central African Republic	0	3	0.00%
Chad	0	3	0.00%
Chile	4	429	0.03%
China	68	2,447	0.20%
Christmas Island	0	2	0.00%
Colombia	10	469	0.04%
Comoros	0	1	0.00%
Congo	0	5	0.00%
Congo, The Democratic Republic of the	0	2	0.00%
Cook Islands	0	11	0.00%
Costa Rica	47	514	0.04%
Cote D'Ivoire	1	46	0.00%
Croatia	48	1,700	0.14%
Cuba	1	32	0.00%
Cyprus	140	879	0.07%
Czech Republic	229	5,859	0.47%
Denmark	101	7,992	0.64%
Djibouti	0	2	0.00%
Dominica	4	277	0.02%
Dominican Republic	7	178	0.01%
East Timor	2	4	0.00%
Ecuador	2	114	0.01%
Egypt	30	326	0.03%
El Salvador	2	36	0.00%
Estonia	3	263	0.02%
Ethopia	1	33	0.00%



## Afilias Limited Monthly Operator Report – July 2004

### Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	Current Month	Cumulative Total	Percentage
Falkland Islands (Malvinas)	0	2	0.00%
Faroe Islands	0	40	0.00%
Fiji	1	25	0.00%
Finland	66	4,368	0.35%
France	916	27,538	2.22%
French Guiana	0	12	0.00%
French Polynesia	0	38	0.00%
French Southern Territories	0	5	0.00%
Gabon	1	13	0.00%
Gambia	0	9	0.00%
Georgia	3	87	0.01%
Germany	7,286	301,115	24.24%
Ghana	1	24	0.00%
Gibraltar	18	143	0.01%
Greece	65	3,180	0.26%
Greenland	0	6	0.00%
Grenada	0	17	0.00%
Guadeloupe	1	63	0.01%
Guam	1	11	0.00%
Guatemala	3	70	0.01%
Guinea	0	1	0.00%
Guinea-Bissau	0	4	0.00%
Guyana	0	11	0.00%
Haiti	1	16	0.00%
Heard Island and McDonald Islands	0	1	0.00%
Holy See (Vatican City State)	4	17	0.00%
Honduras	1	24	0.00%
Hong Kong	45	1,869	0.15%
Hungary	38	1,388	0.11%
Iceland	2	112	0.01%
India	173	3,653	0.29%
Indonesia	39	1,171	0.09%
Iran, Islamic Republic of	24	714	0.06%

## Afilias Limited Monthly Operator Report – July 2004

### Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	Current Month	Cumulative Total	Percentage
Iraq	0	13	0.00%
Ireland	86	2,591	0.21%
Israel	53	1,639	0.13%
Italy	685	24,920	2.01%
Jamaica	1	295	0.02%
Japan	725	20,777	1.67%
Jordan	15	172	0.01%
Kazakstan	9	92	0.01%
Kenya	2	115	0.01%
Kiribati	0	3	0.00%
Korea, Democratic People's of	0	9	0.00%
Korea, Republic of	99	9,763	0.79%
Kuwait	6	834	0.07%
Kyrgyzstan	2	16	0.00%
Lao People's Democratic Republic	2	15	0.00%
Latvia	6	276	0.02%
Lebanon	25	514	0.04%
Liberia	0	14	0.00%
Libyan Arab Jamahiriya	0	8	0.00%
Liechtenstein	4	508	0.04%
Lithuania	18	254	0.02%
Luxembourg	12	531	0.04%
Macau	0	34	0.00%
Macedonia, The Former Yugoslav Republic of	2	25	0.00%
Madagascar	0	83	0.01%
Malawi	0	2	0.00%
Malaysia	27	776	0.06%
Maldives	0	35	0.00%
Mali	0	2	0.00%
Malta	2	239	0.02%
Martinique	0	10	0.00%
Mauritania	0	4	0.00%
Mauritius	1	294	0.02%

## Afilias Limited Monthly Operator Report – July 2004

### Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	Current Month	Cumulative Total	Percentage
Mayanmar	1	13	0.00%
Mayotte	0	2	0.00%
Mexico	54	1,896	0.15%
Micronesia, Federated States of	0	2	0.00%
Moldova, Republic of	3	73	0.01%
Monaco	3	283	0.02%
Mongolia	0	7	0.00%
Montserrat	0	3	0.00%
Morocco	5	174	0.01%
Mozambique	0	3	0.00%
Namibia	0	61	0.00%
Nauru	0	1	0.00%
Nepal	0	39	0.00%
Netherlands	1,000	47,617	3.83%
Netherlands Antilles	5	304	0.02%
New Caledonia	1	21	0.00%
New Zealand	46	2,172	0.17%
Nicaragua	1	22	0.00%
Niger	1	168	0.01%
Nigeria	3	138	0.01%
Niue	0	2	0.00%
Norfolk Island	0	6	0.00%
Northern Mariana Islands	1	12	0.00%
Norway	158	8,367	0.67%
Oman	1	169	0.01%
Pakistan	10	564	0.05%
Palau	0	2	0.00%
Palestinian Territory, Occupied	1	31	0.00%
Panama	3	403	0.03%
Papua New Guinea	0	5	0.00%
Paraguay	1	28	0.00%
Peru	10	164	0.01%
Philippines	12	387	0.03%

## Afilias Limited Monthly Operator Report – July 2004

### Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	Current Month	Cumulative Total	Percentage
Poland	164	4,251	0.34%
Portugal	38	991	0.08%
Puerto Rico	9	295	0.02%
Qatar	4	101	0.01%
Reunion	8	112	0.01%
Romania	26	424	0.03%
Russian Federation	292	5,072	0.41%
Rwanda	0	3	0.00%
Saint Kitts and Nevis	9	145	0.01%
Saint Lucia	0	104	0.01%
Saint Vincent and the Grenadines	0	56	0.00%
Samoa	1	12	0.00%
San Marino	0	22	0.00%
Saudi Arabia	19	935	0.08%
Senegal	6	29	0.00%
Seychelles	9	250	0.02%
Sierra Leone	0	4	0.00%
Singapore	52	1,589	0.13%
Slovakia	29	796	0.06%
Slovenia	29	983	0.08%
Solomon Islands	0	3	0.00%
Somalia	1	9	0.00%
South Africa	59	1,644	0.13%
South Georgia And The Sandwich Islands	0	2	0.00%
Spain	743	21,675	1.74%
Sri Lanka	7	112	0.01%
Sudan	1	18	0.00%
Suriname	3	13	0.00%
Svalbard and Jan Mayen	0	7	0.00%
Swaziland	1	14	0.00%
Sweden	177	17,218	1.39%
Switzerland	340	25,952	2.09%

## Afilias Limited Monthly Operator Report – July 2004

### Section 13 – INFO Geographical Registrations Distribution (Concluded).

Country Name	Current Month	Cumulative Total	Percentage
Syrian Arab Republic	4	124	0.01%
Taiwan, Province of China	44	1,289	0.10%
Tajikistan	1	5	0.00%
Tanzania, United Republic of	2	36	0.00%
Thailand	29	1,776	0.14%
Togo	1	24	0.00%
Tokelau	0	6	0.00%
Tonga	3	8	0.00%
Trinidad and Tobago	0	47	0.00%
Tunisia	1	59	0.00%
Turkey	107	3,249	0.26%
Turkmenistan	1	14	0.00%
Turks and Caicos Islands	1	26	0.00%
Tuvalu	0	4	0.00%
Uganda	2	39	0.00%
Ukraine	52	872	0.07%
United Arab Emirates	14	710	0.06%
United Kingdom	2,467	111,893	9.01%
United States	13,864	449,655	36.20%
United states Minor Outlying Islands	2	1,053	0.08%
Uruguay	8	161	0.01%
Uzbekistan	4	44	0.00%
Vanuatu	1	101	0.01%
Venezuela	7	197	0.02%
Viet Nam	71	1,668	0.13%
Virgin Islands, British	16	1,249	0.10%
Virgin Islands, U.S.	16	3,455	0.28%
Wallis and Futuna	0	30	0.00%
Western Sahara	0	5	0.00%
Yemen	1	26	0.00%
Yugoslavia	29	426	0.03%
Zambia	2	29	0.00%
Zimbabwe	0	45	0.00%
<b>Total</b>	<b>33,364</b>	<b>1,242,202</b>	

## Afilias Limited Monthly Operator Report – July 2004

### Section 14. Deleted Names – Per Registrar.

This section shows the number of domain names deleted by each registrar during the reporting month.

Registrar Name	Current Month
#1 Domain Names International	1
007 Names	10
1 eName Co.	40
123 Registration Inc.	1
1st Domain.net	17
Aaaq.com	4
Abacus American Inc.	27
Active ISP	11
Address Creation	1
All West Communications Inc.	8
Alldomains	23
Arsys Internet SL. dba NICLINE.COM	1
Ascio Inc.	119
Blueberry Hill Communications	18
Book My Name SAS	1
Bulkregister	191
Catalog.com	6
CORE Internet Council of Registrars	578
Cronon AG	162
CSL Computer Service	476
Deutsche Telekom AG	16
Direct Information Pvt. Ltd.	103
Domain Bank Inc.	97
Domain Discover	125
Domain Info	32
Domain People, Inc.	132
DomainZoo.com, inc	2
DotForce Corp.	1
Dotster	239
easyDNS Technologies Inc.	1
Easyspace Ltd.	101
eNom, Inc.	1,661

## Afilias Limited Monthly Operator Report – July 2004

### Section 14. Deleted Names – Per Registrar (Continued).

Registrar Name	Current Month
Epag Domainservices GMBH	2
Gabia	90
Gal Communications Ltd.	4
Gandi Sarl	338
GKG.NET, Inc.	8
Global Media Online Inc	152
Globedom Datenkommunikations GmbH	30
Go Daddy Software Inc	1,663
Hangang System Inc.	14
IDR Internet Domain Registry	1
iHoldings.com	800
Innerwise	203
Intercosmos Media Group, Inc.	473
InterDomain SA	16
Internetters Limited	11
Key-Systems dba domaindiscount24	299
MelbourneIT	1,223
Moniker Online Services Inc.	1
Name Bay	60
NamesBeyond.Com	11
NameScout Corp	65
NamesDirect.com	21
NameSecure	102
NetNames/NetBenefit	23
Netpia.com, Inc.	20
Network Solutions	1,062
Nominalia Internet S.L.	40
Omnis Network, LLC	20
OnlineNIC, Inc.	62
Pair Networks Inc.	7
Parava Networks Inc.	83
Primus Telecommunications (Aust) Pty Ltd.	1
PSI Japan	4

## Afilias Limited Monthly Operator Report – July 2004

### Section 14. Deleted Names – Per Registrar (Concluded).

Registrar Name	Current Month
PSI-USA, Inc.	120
R&K/000Domains.com	77
Register IT SPA	4
Register.com	649
Registration Technologies	2
Schlund + Partner AG	4,969
Secura GmbH	39
Spot Domain LLC dba Domainsite.com and Name.com	1
Stargate Communications Inc	87
The Name IT Corporation dba NameServices.net	20
TLDs, Inc.	187
Total Web Solutions	63
Tucows Inc.	1,676
Web Commerce Comm.	5
Wild West Domains	237
Wooho	4
Xin Net Corp	1
YesNIC Co., Ltd	45
<b>Total</b>	<b>19,300</b>



## Afilias Limited Monthly Operator Report – July 2004

### Section 15. Restored Names – Per Registrar.

The following section shows the number of domain names restored by each registrar during the current reporting month, and states the total number of domain names restored by each registrar.

Registrar Name	Current Month	Cumulative Total
#1 Domain Names International	0	3
007 Names	0	1
1 eName Co.	0	9
123 EasyDomain	0	2
123 Registration Inc.	0	1
1st Domain.net	1	9
Abacus American Inc.	0	2
Active ISP	1	7
All West Communications Inc.	0	2
Alldomains	0	13
Ascio Inc.	0	20
Book My Name SAS	0	2
Bulkregister	0	21
Catalog.com	0	2
CORE Internet Council of Registrars	0	122
Cronon AG	0	2
CSL Computer Service	0	30
Direct Information Pvt. Ltd.	0	1
Domain Bank Inc.	1	17
Domain Info	0	12
Domain People, Inc.	0	16
Domain Registration Services	0	4
DomainZoo.com, inc	0	2
Dotster	0	4
Easyspace Ltd.	0	3
eNom, Inc.	0	2
Gabia	0	12
Gal Communications Ltd.	0	2
Gandi Sarl	0	2
Global Media Online Inc	0	10
Globedom Datenkommunikations GmbH	0	1
Go Daddy Software Inc	2	9

## Afilias Limited Monthly Operator Report – July 2004

### Section 15. Restored Names – Per Registrar (Concluded).

Registrar Name	Current Month	Cumulative Total
IDR Internet Domain Registry	0	1
Innerwise	0	26
Intercosmos Media Group, Inc.	1	14
InterDomain SA	0	7
Key-Systems dba domaindiscount24	0	3
MelbourneIT	5	522
Name Bay	0	7
NameScout Corp	0	1
NameSecure	0	1
NetNames/NetBenefit	0	5
Netpia.com, Inc.	0	2
Network Solutions	2	372
Nominalia Internet S.L.	3	28
NordNet	0	8
OnlineNIC, Inc.	0	3
Parava Networks Inc.	0	13
PSI Japan	0	1
PSI-USA, Inc.	2	4
R&K/000Domains.com	0	1
Register.com	0	403
Registration Technologies	0	4
Schlund + Partner AG	1	8
Secura GmbH	0	31
Stargate Communications Inc	1	4
The Name IT Corporation dba NameServices.net	1	15
TLDs, Inc.	3	540
Total Web Solutions	0	10
Tucows Inc.	0	158
Virtual Internet plc	0	7
Wild West Domains	0	2
YesNIC Co., Ltd	0	18
<b>Total</b>	<b>24</b>	<b>2,564</b>

## Afilias Limited Monthly Operator Report – July 2004

### Section 16. Violations of Registrar Restore Report – Per Registrar.

The following table shows the total number of violations of Registrar Restore Report by each registrar.

Registrar Name	Cumulative Total
1 eName Co.	2
Alldomains	6
Catalog.com	1
Domain Bank Inc.	1
DomainInfo	6
Easyspace Ltd.	1
Innerwise	4
Intercosmos Media Group, Inc.	7
InterDomain SA	1
MelbourneIT	1
NetNames/NetBenefit	2
Network Solutions	5
Nominalia Internet S.L.	5
Register.com	52
Schlund + Partner AG	2
Stargate Communications Inc	1
The Name IT Corporation dba NameServices.net	3
TLDs, Inc.	2
<b>Total</b>	<b>102</b>