



Registry Operator Monthly Report

.BIZ

February 2015

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As required by the ICANN/Neustar Registry Agreements, this report provides an overview of Neustar Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. Information is provided in the order as listed in Appendix 4 of the Registry Agreement.

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1. Accredited Registrar Status

Table 1 shows the number of ICANN accredited registrars, grouped into the following three status categories:

Operational Registrars: Those who have authorized access into the system for processing domain name registrations.

Registrars in Ramp-up: Those who have received a password to access the Registry operational test and evaluation (OT&E) environment.

Registrars in the Pre-Ramp-up Period: Those who have been sent information regarding the Registry TLD, but have not yet entered the Ramp-up Period.

Table 1: Accredited Registrar Status

Status	Number of Registrars
Operational Registrars	302
Registrars in Ramp Up	11
Registrars in Pre-Ramp Up	8



2. SLA Performance

Table 2: SLR Performance

SLR	Requirement	Actual
Service Availability – SRS	99.900%	100.000%
Service Availability – Nameservers	99.999%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 min
Planned Outage Duration - Nameservers	None	0 min
Planned Outage Duration - Whois	8 hours	0 min
Planned outage timeframe – SRS	0600-1400 UTC Saturday or Sunday	N/A
Planned outage timeframe – Nameserver	N/A	N/A
Planned outage timeframe – WHOIS	0600-1400 UTC Saturday or Sunday	N/A
Planned Outage Notification-SRS	3 days	N/A
Planned Outage Notification-Nameserver	N/A	N/A
Planned Outage Notification-WHOIS	3 days	N/A
Extended Planned Outage Duration – SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3000 ms for 95%	99.992% < 3000ms
Processing Time – Query Domain	1500 ms for 95%	99.999% < 1500ms
Processing Time – Whois Query	1500 ms for 95%	100.000% < 1500ms
Processing Time - Nameserver Resolution	1500 ms for 95%	99.802% < 1500ms
Update Frequency – Nameserver	15 minutes for 95%	99.864% < 15 min
Update Frequency - Whois	15 minutes for 95%	100.00% < 15 min

3. Top Level Domain Zone File Access Activity

New Passwords: 3

Total Passwords: 921

4. Major Software Releases

None

5. Whois Service Activity

Table 3 shows the number of Whois queries over the last 12 months.

Table 3: Whois Service Activity

Month-Year	Free Whois Queries
March 2014	97,352,476
April 2014	95,560,320
May 2014	95,248,711
June 2014	104,449,229
July 2014	113,995,031
August 2014	120,927,829
September 2014	119,075,373
October 2014	146,851,034
November 2014	108,539,250
December 2014	105,984,065
January 2015	100,800,159
February 2015	88,859,159

6. Total Number of Transactions by Subcategory

Table 4 shows the monthly growth trend for each transaction in subcategories of the Write Domain, Write Server, and Write Contact categories described in Subsection 9 as follows:

- 10.1. Add Domain
- 10.2. Delete Domain
- 10.3. Modify Domain
- 10.4. Check Domain
- 10.5. Renew Domain
- 10.6. Transfer Domain
- 10.7. Restore Domain

Table 4: Total Number of Transactions by Subcategory

Transaction Subcategory		Sept '14	Oct '14	Nov '14	Dec '14	Jan '15	Feb '15
Contact	Check	83,390	539,162	76,724	64,783	67,692	65,765
	Create	932,112	1,070,805	1,113,470	1,106,055	1,228,151	1,235,924
	Delete	3,852	2,456	3,239	3,017	3,165	2,902
	Info	6,126,872	5,899,874	6,297,653	5,286,155	4,078,145	5,236,479
	Transfer	28	0	0	0	0	0
	Update	583,471	596,797	1,326,477	559,303	591,269	500,380
Domain	Check	107,601,162	123,483,807	92,840,171	70,234,457	77,248,993	83,227,099
	Create	6,939,509	13,151,170	15,361,036	5,365,923	5,843,849	7,897,779
	Delete	107,241	168,730	187,312	100,109	87,989	86,739
	Info	9,806,643	8,614,853	7,678,295	5,744,426	5,195,903	5,898,050
	Renew	124,777	99,627	99,219	82,267	98,440	88,452
	Transfer	183,850	333,832	220,894	386,113	324,307	425,699
Update	1,146,869	917,928	966,046	732,402	789,866	832,105	
Server	Check	975,734	705,105	754,932	585,817	580,833	696,512
	Create	86,616	93,158	89,467	89,161	85,535	76,247
	Delete	6,659	5,811	5,706	5,611	5,455	1,318,272
	Info	1,980,963	1,273,728	1,103,824	978,686	804,215	1,016,551
	Update	43,741	41,015	30,154	25,470	15,524	31,552



7. Daily Transaction Range

Table 5 shows the range of transaction volume for each month along with the average daily transaction volume over the last 12 months.

Table 5: Daily Transaction Range

Month-Year	High	Low	Average
Mar-14	10,001,585	3,352,069	5,776,442
Apr-14	11,496,590	3,470,036	5,272,068
May-14	8,853,054	956,906	4,775,460
Jun-14	5,714,175	635,739	4,136,991
Jul-14	6,983,223	4,302,062	5,681,429
Aug-14	10,791,815	3,224,312	4,537,143
Sep-14	5,936,442	3,107,291	4,557,783
Oct-14	6,670,135	3,646,435	5,064,447
Nov-14	9,399,279	2,508,709	4,271,821
Dec-14	4,707,057	2,058,677	2,946,766
Jan-15	3,659,278	2,297,645	3,130,624
Feb-15	11,878,733	3,780,469	5,257,169

Figure 1: Daily Transaction Range

