neustar™

Registry Operator Monthly Report

.BIZ

May 2014

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As required by the ICANN/Neustar Registry Agreements, this report provides an overview of Neustar Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. Information is provided in the order as listed in Appendix 4 of the Registry Agreement.

Table of Contents:

1. Accredited Registrar Status

Table 1 shows the number of ICANN accredited registrars, grouped into the following three status categories:

Operational Registrars: Those who have authorized access into the system for processing domain name registrations.

Registrars in Ramp-up: Those who have received a password to access the Registry operational test and evaluation (OT&E) environment.

Registrars in the Pre-Ramp-up Period: Those who have been sent information regarding the Registry TLD, but have not yet entered the Ramp-up Period.

Table 1: Accredited Registrar Status

Status	Number of Registrars
Operational Registrars	376
Registrars in Ramp Up	15
Registrars in Pre-Ramp Up	6

2. SLA Performance

Table 2: SLA Performance

SLR	Requirement	Actual
Service Availability – SRS	99.900%	100.000%
Service Availability – Nameservers	99.999%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 min
Planned Outage Duration - Nameservers	None	0 min
Planned Outage Duration - Whois	8 hours	0 min
Planned outage timeframe – SRS	0600-1400 UTC Saturday or Sunday	N/A
Planned outage timeframe – Nameserver	N/A	N/A
Planned outage timeframe – WHOIS	0600-1400 UTC Saturday or Sunday	N/A
Planned Outage Notification-SRS	3 days	N/A
Planned Outage Notification-Nameserver	N/A	N/A
Planned Outage Notification-WHOIS	3 days	N/A
Extended Planned Outage Duration – SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3000 ms for 95%	99.984% < 3000ms
Processing Time – Query Domain	1500 ms for 95%	99.986% < 1500ms
Processing Time – Whois Query	1500 ms for 95%	100.000% < 1500ms
Processing Time - Nameserver Resolution	1500 ms for 95%	99.931% < 1500ms
Update Frequency – Nameserver	15 minutes for 95%	100.000% < 15 min
Update Frequency - Whois	15 minutes for 95%	100.000% < 15 min

3. Top Level Domain Zone File Access Activity

New Passwords: 2

Total Passwords: 887

4. Major Software Releases

None

5. Whois Service Activity

Table 3 shows the number of Whois queries over the last 12 months.

Table 3: Whois Service Activity

Month-Year	Free Whois Queries
June 2013	83,829,089
July 2013	101,281,027
August 2013	112,203,309
September 2013	102,578,479
October 2013	105,013,304
November 2013	115,370,698
December 2013	111,087,584
January 2014	112,759,293
February 2014	86,917,942
March 2014	97,352,476
April 2014	95,560,320
May 2014	95,248,711

6. Total Number of Transactions by Subcategory

Table 4 shows the monthly growth trend for each transaction in subcategories of the Write Domain, Write Server, and Write Contact categories described in Subsection 9 as follows:

10.1.   Add Domain

10.2.   Delete Domain

10.3.   Modify Domain

10.4.   Check Domain

10.5.   Renew Domain

10.6.   Transfer Domain

10.7.   Restore Domain

Table 4: Total Number of Transactions by Subcategory

Transaction Subcategory		Dec '13	Jan '14	Feb '14	Mar '14	Apr '14	May '2014
Contact	Check	100,616	129,830	106,055	102,588	114,639	104,459
	Create	320,279	343,745	366,946	395,086	455,558	541,345
	Delete	2,896	3,018	3,145	3,524	3,071	3,238
	Info	2,031,289	2,050,496	4,285,461	6,548,818	4,325,776	3,581,094
	Transfer	0	37	0	32	8	0
	Update	603,306	657,404	567,418	678,768	733,081	669,593
Domain	Check	114,591,165	134,619,409	123,608,427	127,479,896	133,791,847	118,358,417
	Create	32,918,993	48,630,399	40,402,089	29,465,830	8,720,771	15,219,588
	Delete	73,040	70,383	56,911	83,586	89,870	82,801
	Info	5,700,286	6,426,827	7,258,932	9,103,335	7,065,516	6,941,069
	Renew	81,477	95,700	91,137	98,238	85,369	82,055
	Transfer	582,369	245,318	340,491	341,096	391,788	409,090
	Update	815,591	816,453	794,284	1,100,502	827,258	782,400
Server	Check	400,064	486,660	469,675	885,047	577,813	633,243
	Create	76,835	78,849	73,411	84,759	82,816	80,509
	Delete	3,642	3,820	4,758	4,501	4,323	4,587
	Info	66,993	56,586	1,681,117	2,677,131	868,594	526,530
	Update	13,804	10,468	7,510	16,979	23,935	19,249

7. Daily Transaction Range

Table 5 shows the range of transaction volume for each month along with the average daily transaction volume over the last 12 months.

Table 5: Daily Transaction Range

Month-Year	High	Low	Average
Jun-13	10,613,108	4,265,692	6,394,401
Jul-13	19,094,316	3,761,215	7,596,210
Aug-13	12,992,113	3,083,198	6,478,265
Sep-13	11,133,880	2,919,871	6,407,678
Oct-13	9,951,247	3,295,770	5,512,390
Nov-13	11,750,960	3,458,333	5,169,704
Dec-13	6,770,781	3,465,923	5,109,118
Jan-14	9,544,022	3,629,706	6,281,465
Feb-14	9,642,058	6,061,730	7,605,402
Mar-14	10,001,585	3,352,069	5,776,442
Apr-14	11,496,590	3,470,036	5,272,068
May-14	8,853,054	956,906	4,775,460

Figure 1: Daily Transaction Range