



Registry Operator Monthly Report

.BIZ

January 2014

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As required by the ICANN/Neustar Registry Agreements, this report provides an overview of Neustar Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. Information is provided in the order as listed in Appendix 4 of the Registry Agreement.

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1. Accredited Registrar Status

Table 1 shows the number of ICANN accredited registrars, grouped into the following three status categories:

Operational Registrars: Those who have authorized access into the system for processing domain name registrations.

Registrars in Ramp-up: Those who have received a password to access the Registry operational test and evaluation (OT&E) environment.

Registrars in the Pre-Ramp-up Period: Those who have been sent information regarding the Registry TLD, but have not yet entered the Ramp-up Period.

Table 1: Accredited Registrar Status

Status	Number of Registrars
Operational Registrars	367
Registrars in Ramp Up	12
Registrars in Pre-Ramp Up	7



2. SLA Performance

Table 2: SLA Performance

SLR	Requirement	Actual
Service Availability – SRS	99.900%	100.000%
Service Availability – Nameservers	99.999%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 min
Planned Outage Duration - Nameservers	None	0 min
Planned Outage Duration - Whois	8 hours	0 min
Planned outage timeframe – SRS	0600-1400 UTC Saturday or Sunday	N/A
Planned outage timeframe – Nameserver	N/A	N/A
Planned outage timeframe – WHOIS	0600-1400 UTC Saturday or Sunday	N/A
Planned Outage Notification-SRS	3 days	N/A
Planned Outage Notification-Nameserver	N/A	N/A
Planned Outage Notification-WHOIS	3 days	N/A
Extended Planned Outage Duration – SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3000 ms for 95%	99.993% < 3000ms
Processing Time – Query Domain	1500 ms for 95%	99.985% < 1500ms
Processing Time – Whois Query	1500 ms for 95%	100.000% < 1500ms
Processing Time - Nameserver Resolution	1500 ms for 95%	99.896% < 1500ms
Update Frequency – Nameserver	15 minutes for 95%	100.000% < 15 min
Update Frequency - Whois	15 minutes for 95%	100.000% < 15 min

3. Top Level Domain Zone File Access Activity

New Passwords: 6

Total Passwords: 876

4. Major Software Releases

None

5. Whois Service Activity

Table 3 shows the number of Whois queries over the last 12 months.

Table 3: Whois Service Activity

Month-Year	Free Whois Queries
February 2013	83,010,952
March 2013	108,056,144
April 2013	126,128,400
May 2013	87,634,130
June 2013	83,829,089
July 2013	101,281,027
August 2013	112,203,309
September 2013	102,578,479
October 2013	105,013,304
November 2013	115,370,698
December 2013	111,087,584
January 2014	112,759,293



6. Total Number of Transactions by Subcategory

Table 4 shows the monthly growth trend for each transaction in subcategories of the Write Domain, Write Server, and Write Contact categories described in Subsection 9 as follows:

- 10.1. Add Domain
- 10.2. Delete Domain
- 10.3. Modify Domain
- 10.4. Check Domain
- 10.5. Renew Domain
- 10.6. Transfer Domain
- 10.7. Restore Domain

Table 4: Total Number of Transactions by Subcategory

Transaction Subcategory		Aug '13	Sept '13	Oct '13	Nov '13	Dec '13	Jan '14
Contact	Check	140,304	4,000,644	128,485	117,979	100,616	129,830
	Create	340,286	604,654	325,450	318,775	320,279	343,745
	Delete	4,056	2,945	1,372	9,542	2,896	3,018
	Info	2,495,928	2,193,115	2,076,075	1,992,448	2,031,289	2,050,496
	Transfer	282	9	2	2,425	0	37
	Update	426,748	453,065	599,285	602,411	603,306	657,404
Domain	Check	133,085,906	137,844,026	116,809,546	119,269,752	114,591,165	134,619,409
	Create	51,347,306	36,497,877	43,050,218	22,391,069	32,918,993	48,630,399
	Delete	396,957	96,568	74,647	74,119	73,040	70,383
	Info	5,069,806	6,936,058	5,037,380	5,166,238	5,700,286	6,426,827
	Renew	71,327	82,371	101,499	95,789	81,477	95,700
	Transfer	335,618	212,496	161,222	311,589	582,369	245,318
Update	6,143,285	2,247,525	1,865,518	1,304,198	815,591	816,453	
Server	Check	773,632	519,517	461,625	420,850	400,064	486,660
	Create	79,772	74,340	77,181	71,156	76,835	78,849
	Delete	10,496	6,710	5,977	3,834	3,642	3,820
	Info	87,245	439,427	83,430	87,509	66,993	56,586
	Update	17,269	18,992	25,166	37,245	13,804	10,468



7. Daily Transaction Range

Table 5 shows the range of transaction volume for each month along with the average daily transaction volume over the last 12 months.

Table 5: Daily Transaction Range

Month-Year	High	Low	Average
Feb-13	16,327,548	5,554,991	10,009,555
Mar-13	9,915,859	4,681,753	7,365,923
Apr-13	6,418,021	518,352	4,990,235
May-13	7,129,885	2,992,847	4,975,604
Jun-13	10,613,108	4,265,692	6,394,401
Jul-13	19,094,316	3,761,215	7,596,210
Aug-13	12,992,113	3,083,198	6,478,265
Sep-13	11,133,880	2,919,871	6,407,678
Oct-13	9,951,247	3,295,770	5,512,390
Nov-13	11,750,960	3,458,333	5,169,704
Dec-13	6,770,781	3,465,923	5,109,118
Jan-14	9,544,022	3,629,706	6,281,465

Figure 1: Daily Transaction Range

