



# Registry Operator Monthly Report

## **.BIZ**

### **April 2013**

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As required by the ICANN/Neustar Registry Agreements, this report provides an overview of Neustar Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. Information is provided in the order as listed in Appendix 4 of the Registry Agreement.

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## 1. Accredited Registrar Status

Table 1 shows the number of ICANN accredited registrars, grouped into the following three status categories:

**Operational Registrars:** Those who have authorized access into the system for processing domain name registrations.

**Registrars in Ramp-up:** Those who have received a password to access the Registry operational test and evaluation (OT&E) environment.

**Registrars in the Pre-Ramp-up Period:** Those who have been sent information regarding the Registry TLD, but have not yet entered the Ramp-up Period.

*Table 1: Accredited Registrar Status*

Status	Number of Registrars
Operational Registrars	359
Registrars in Ramp Up	10
Registrars in Pre-Ramp Up	5



## 2. SLA Performance

Table 2: SLA Performance

SLR	Requirement	Actual
Service Availability – SRS	99.900%	100.000%
Service Availability – Nameservers	99.999%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 min
Planned Outage Duration - Nameservers	None	0 min
Planned Outage Duration - Whois	8 hours	0 min
Planned outage timeframe – SRS	0600-1400 UTC Saturday or Sunday	N/A
Planned outage timeframe – Nameserver	N/A	N/A
Planned outage timeframe – WHOIS	0600-1400 UTC Saturday or Sunday	N/A
Planned Outage Notification-SRS	3 days	N/A
Planned Outage Notification-Nameserver	N/A	N/A
Planned Outage Notification-WHOIS	3 days	N/A
Extended Planned Outage Duration – SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3000 ms for 95%	99.994% < 3000ms
Processing Time – Query Domain	1500 ms for 95%	99.964% < 1500ms
Processing Time – Whois Query	1500 ms for 95%	100.000% < 1500ms
Processing Time - Nameserver Resolution	1500 ms for 95%	100.000% < 1500ms
Update Frequency – Nameserver	15 minutes for 95%	100.000% < 15 min
Update Frequency - Whois	15 minutes for 95%	100.000% < 15 min

## 3. Top Level Domain Zone File Access Activity

New Passwords: 0

Total Passwords: 843

## 4. Major Software Releases

None



## 5. Whois Service Activity

Table 3 shows the number of Whois queries over the last 12 months.

*Table 3: Whois Service Activity*

Month-Year	Free Whois Queries
May 2012	62,764,236
June 2012	68,422,935
July 2012	71,847,800
August 2012	82,965,279
September 2012	79,328,142
October 2012	75,552,345
November 2012	75,338,455
December 2012	83,010,952
January 2013	87,262,713
February 2013	83,010,952
March 2013	108,056,144
April 2013	126,128,400

## 6. Total Number of Transactions by Subcategory

Table 4 shows the monthly growth trend for each transaction in subcategories of the Write Domain, Write Server, and Write Contact categories described in Subsection 9 as follows:

- 10.1. Add Domain
- 10.2. Delete Domain
- 10.3. Modify Domain
- 10.4. Check Domain
- 10.5. Renew Domain
- 10.6. Transfer Domain
- 10.7. Restore Domain

Table 4: Total Number of Transactions by Subcategory

Transaction Subcategory		Nov '12	Dec '12	Jan '13	Feb '13	Mar '13	Apr '13
Contact	Check	117,413	97,844	9,980,309	37,017,446	2,752,513	113,935
	Create	302,548	316,369	442,850	376,637	386,809	339,953
	Delete	5,222	2,532	5,103	3,149	4,705	4,087
	Info	2,780,577	2,449,260	3,629,152	2,673,979	2,846,636	2,728,345
	Transfer	373	0	3,179	368	390	840
	Update	508,423	543,715	683,526	500,370	667,963	467,572
Domain	Check	91,662,596	105,949,207	141,556,613	104,850,905	112,965,065	98,224,623
	Create	28,989,669	35,892,094	56,578,509	84,842,341	59,361,953	39,286,564
	Delete	488,017	95,346	583,530	464,259	502,378	490,754
	Info	7,506,957	20,314,992	9,354,116	9,768,658	5,626,606	5,070,896
	Renew	93,214	91,184	126,811	95,819	94,342	85,163
	Transfer	596,872	317,014	497,839	445,816	515,798	417,148
Update	2,019,311	1,114,568	1,642,607	1,503,395	1,963,112	1,537,314	
Server	Check	358,415	496,133	826,763	719,423	957,975	778,514
	Create	59,061	56,039	80,022	63,132	72,259	69,948
	Delete	13,830	6,759	10,022	7,831	9,192	8,266
	Info	64,571	64,537	80,374	68,894	73,838	70,678
	Update	13,729	14,479	16,556	12,865	13,980	12,448



## 7. Daily Transaction Range

Table 5 shows the range of transaction volume for each month along with the average daily transaction volume over the last 12 months.

*Table 5: Daily Transaction Range*

Month-Year	High	Low	Average
May-12	12,598,417	2,443,051	7,406,971
Jun-12	11,836,415	2,625,607	7,451,536
Jul-12	7,517,094	2,571,003	3,864,627
Aug-12	5,639,306	3,110,166	4,125,397
Sep-12	20,774,041	3,627,188	9,108,242
Oct-12	10,062,444	3,710,621	6,088,463
Nov-12	5,574,139	3,274,087	4,675,200
Dec-12	14,672,152	2,884,835	5,413,615
Jan-13	13,544,376	3,966,402	7,293,480
Feb-13	16,327,548	5,554,991	10,009,555
Mar-13	9,915,859	4,681,753	7,365,923
Apr-13	6,418,021	518,352	4,990,235

*Figure 1: Daily Transaction Range*

