Registry Operator Monthly Report

.biz

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As required by the ICANN/NeuStar Registry Agreements, this report provides an overview of NeuStar Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. Information is provided in order as listed in Appendix 4 of the Registry Agreement.

Table of Contents:

1. Accredited Registrar Status

Table 1 shows the number of ICANN accredited registrars, grouped into the following three status categories:

Operational Registrars: Those who have authorized access into the system for processing domain name registrations.

Registrars in Ramp-up: Those who have received a password to access the Registry operational test and evaluation (OT&E) environment.

Registrars in the Pre-Ramp-up Period: Those who have been sent information regarding the Registry TLD, but have not yet entered the Ramp-up Period.

Table 1: Accredited Registrar Status

Status	Number of Registrars
Operational Registrars	210
Registrars in Ramp Up	19
Registrars in Pre-Ramp Up	25

2. SLA Performance

Table 2: SLA Performance

SLR	Requirement	Actual
Service Availability – SRS	99.900%	100.000%
Service Availability – Nameservers	99.999%	100.000%
Service Availability- Whois	99.950%	100.000%
Planned Outage Duration - SRS	8 hours	0 min
Planned Outage Duration - Nameservers	None	0 min
Planned Outage Duration - Whois	8 hours	0 min
Extended Planned Outage Duration – SRS	18 hours	0 min
Extended Planned Outage Duration - Nameservers	None	0 min
Extended Planned Outage Duration - Whois	18 hours	0 min
Processing Time - Add, Modify, Delete of all objects	3000 ms for 95%	99.918% < 3000ms
Processing Time – Query Domain	1500 ms for 95%	99.990% < 1500ms
Processing Time – Whois Query	1500 ms for 95%	100.000% < 1500ms
Processing Time - Nameserver Resolution	1500 ms for 95%	100.000% < 1500ms
Update Frequency – Nameserver	15 minutes for 95%	100.000% < 15 min
Update Frequency - Whois	15 minutes for 95%	100.000% < 15 min

3. Top Level Domain Zone File Access Activity

New Passwords: 3

Total Passwords: 682

4. Major Software Releases

None

5. Whois Service Activity

Table 3 shows the number of Whois queries over the last 12 months.

Table 3: Whois Service Activity

Month-Year	Free Whois Queries
Feb 2008	52,224,857
Mar 2008	51,994,536
Apr 2008	48,974,208
May 2008	47,563,289
Jun 2008	51,033,649
Jul 2008	55,499,974
Aug 2008	59,676,993
Sept 2008	49,325,857
Oct 2008	49,979,887
Nov 2008	52,1965,799
Dec 2008	52,804,639
Jan 2009	67,553,932

6. Total Number of Transactions by Subcategory

Table 4 shows the monthly growth trend for each transaction in subcategories of the Write Domain, Write Server, and Write Contact categories described in Subsection 9 as follows:

10.1. Add Domain

10.2. Delete Domain

10.3. Modify Domain

10.4. Check Domain

10.5. Renew Domain

10.6. Transfer Domain

10.7. Restore Domain

Table 4: Total Number of Transactions by Subcategory

Transaction Subcategory		Aug '08	Sept '08	Oct '08	Nov '08	Dec '08	Jan '09
Contact	Check	26,172	41,313	33,872	25,970	30,603	26,203
	Create	422,838	449,211	549,724	445,622	495,406	468,385
	Delete	709	727	874	1,372	1,859	15,667
	Info	2,052,873	1,420,986	1,622,279	2,123,218	2,369,780	2,283,974
	Renew	0	0	0	0	0	0
	Transfer	4	134	245	230	284	247
	Update	908,453	416,388	387,812	354,393	353,228	326,027
Domain	Check	90,566,629	89,684,784	86,370,635	67,695,412	73,755,411	83,076,249
	Create	9,025,485	10,179,260	10,992,667	8,898,328	9,551,731	15,557,092
	Delete	88,211	88,738	83,233	48,190	65,186	67,139
	Info	8,674,951	9,563,619	12,209,258	5,629,955	6,168,819	6,803,506
	Renew	63,084	72,229	114,438	113,615	75,954	80,732
	Transfer	400,605	483,984	585,683	1,197,687	460,818	388,690
	Update	942,089	966,068	998,740	971,785	952,219	1,170,307
Server	Check	778,220	1,444,140	803,359	218,039	267,770	200,830
	Create	16,263	20,964	25,250	23,242	25,991	27,244
	Delete	5,737	5,734	5,993	5,578	7,886	8,666
	Info	392,509	342,075	409,509	329,636	453,191	372,326
	Renew	0	0	0	0	0	0
	Transfer	0	0	0	0	0	0
	Update	2,494	2,891	3,436	3,024	2,394	2,455

7. Daily Transaction Range

Table 5 shows the range of transaction volume for each month along with the average daily transaction volume over the last 12 months.

Table 5: Daily Transaction Range

Month-Year	High	Low	Average
Feb-08	5,854,600	2,614,451	3,963,979
Mar-08	8,808,699	2,762,994	4,276,330
Apr-08	4,790,163	764.894	3,621,180
May-08	4,901,655	2,393,589	3,932,039
Jun-08	15,879,816	2,515,786	4,811,350
Jul-08	6,041,569	2,605,156	4,113,218
Aug-08	5,226,274	1,852,086	3,689,269
Sept-08	4,837,101	2,368,497	3,839,442
Oct-08	5,276,279	1,886,070	3,716,032
Nov-08	3,888,273	437,660	2,936,177
Dec-08	4,073,899	2,390,137	3,065,759
Jan-09	4,284,329	2,656,897	3,576,637

Figure 1: Daily Transaction Range