

UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

CENTRAL DISTRIC	TOP CALIFORNIA	
REGISTERSITE COM, et al	CASE NUMBER	
PLAINTIFF(S) V. INTERNET CORPORATION FOR ASSIGNED NAMES AND NUMBERS, a California corporation, VERISIGN, INC., a Delaware corporation, NETWORK SOLUTIONS, INC , a Delaware corporation, ENOM, INC., a Washington corporation; ENOM FOREIGN HOLDINGS CORPORATION, a Washington corporation, and DOES 1 - 10, inclusive DEFENDANT(S).	CV04 - 1368 ABC (CWx)	
	SUMMONS	
TO: THE ABOVE-NAMED DEFENDANT(S):		
YOU ARE HEREBY SUMMONED and required to file with this court and serve upon plaintiff's attorney Newman & Newman, LLP , whose address is: 505 Fifth Avenue South, Suite 610		
Seattle, Washington 98104		
an answer to the □ complaint ▼ amended complaint □ counterclaim □ cross-claim which is herewith served upon you within 20 days after service of this Summons upon you, exclusive of the day of service. If you fail to do so, judgement by default will be taken against you for the relief demanded in the complaint.		
	Clerk, U.S. District Court	
Dated:April 8, 2004	By: Deputy Clerk	
	(Seal of the Court)	

CV-01A (01/01)

SUMMONS

1 2 3 4 5	NEWMAN & NEWMAN, ATTORNEYS AT LANDerek A. Newman (190467) S. Christopher Winter (190474) Venkat Balasubramani (189192) Roger M. Townsend (pro hac vice pending) 505 Fifth Avenue South, Suite 610 Seattle, WA 98104 Telephone: (206) 274-2800 Facsimile: (206) 274-2801	w, LLP
6	Attorneys for Plaintiffs	
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9	UNITED STATES DI FOR THE CENTRAL DIST	STRICT COURT
10	FOR THE CENTRAL DIST.	MCI OF CABIFORNIA
11	REGISTERSITE.COM, an Assumed Name of ABR PRODUCTS INC., a New	Case No. CV04-1368 ABC (CWx)
12	York Corporation: NAME.COM, LLC, a	FIRST AMENDED COMPLAINT FOR:
13	Wyoming Limited Liability Company; R. LEE CHAMBERS COMPANY LLC, a	(1) Violations of California
14	Tennessee Limited Liability Company d/b/a DOMAINSTOBESEEN.COM; FIDUCIA LLC, a Nevada Limited	Business & Professions Code
15	Liability Company; SPOT DOMAIN, LLC, a Wyoming Limited Liability Company; \$6.25 DOMAINS!	§§ 17200, et seq. (2) Sherman Act, § 1, Unlawful Tying Arrangement
16	Company;!\$6.25 DOMAINS! NETWORK, INC., a Delaware	(3) Intentional Interference with Prospective Economic
17	Corporation d/b/a/ ESITE CORPORATION; AUSREGISTRY	Advantage (4) Declaratory Relief, 28 U.S.C.
18	GROUP PTY LTD., an Australian Proprietary Limited Company; ! \$! BID IT WIN IT, INC., a Minnesota	§ 201; and (5) Breach of Contract
19	IT WIN IT, INC., a Minnesota Corporation,	(b) Brown or convince
20	Plaintiffs,	
21	V.	
22	INTERNET CORPORATION FOR	
23	ASSIGNED NAMES AND NUMBERS	
24	INC., a Delaware Corporation;	
25	a California corporation; VERISIGN, INC., a Delaware Corporation; NETWORK SOLUTIONS, INC., a Delaware Corporation; ENOM, INC., a Washington Corporation; ENOM	
26	LOVEIGN UOFDINGS	
27	CORPORATION, a Washington Corporation; and DOES 1-10, inclusive;	
28	Defendants.	

Plaintiffs REGISTERSITE.COM, an assumed name of ABR PRODUCTS INC., NAME.COM, LLC, R. LEE CHAMBERS COMPANY LLC which does business as DOMAINSTOBESEEN.COM, FIDUCIA LLC, SPOT DOMAIN, LLC, !\$6.25 DOMAINS! NETWORK, INC., which does business as ESITE CORPORATION, AUSREGISTRY GROUP PTY LTD., and ! \$! BID IT WIN IT, INC. (collectively "Plaintiffs") file this First Amended Complaint against defendants INTERNET CORPORATION FOR ASSIGNED NAMES AND NUMBERS, VERISIGN, INC., NETWORK SOLUTIONS, INC., ENOM, INC. and DOES 1-10, inclusive (collectively "Defendants"), and allege as follows:

I. NATURE OF THE CASE

- 1.1. This lawsuit concerns an exploitative and fraudulent new "service" that defendant Verisign, Inc. ("Verisign"), through its agents eNom, NSI and DOES 1-10, inclusive (collectively the "Participating Registrars"), plans to foist upon unsuspecting consumers in the United States and worldwide. Verisign's so-called Wait Listing Service ("WLS") purports to give consumers, for an annual fee, the right to be "first in line" on the "waiting list" for currently-registered <.com>1 and <.net> domain names. Inherent in the nature of the service is that a consumer will receive no benefit from purchasing a WLS "subscription" unless and until the current registrant of the domain name (the "subscribed domain name") decides to abandon it, which is unlikely. In any event, that decision is beyond the defendants' control, and the "service" is nothing more than an illegal lottery in which most consumers will receive nothing for their money.
- 1.2. Even if defendants' WLS scheme were permissible (which it is not), the Participating Registrars' failure to disclose the likelihood of "winning" (i.e., of obtaining the subscribed domain name as a result of the subscription) renders their

¹Domain names are surrounded by caret symbols (i.e., "<>") herein for the purpose of distinguishing them. However, the caret symbols are not a part of the domain name itself.

sale of WLS subscriptions misleading and deceptive to consumers. Plaintiffs therefore bring this action on behalf of themselves and on behalf of the people of the State of California to enjoin defendants from implementing their unlawful plan.

- 1.3. Disclosing the likelihood that a WLS subscription will be successful would not suffice to make the Participating Registrars' advertising for WLS subscriptions fair. Participating Registrars NSI and eNom (which act as Verisign's agents in selling WLS subscriptions) are advertising WLS subscriptions to consumers as a form of "insurance" that will "protect" their domain names. Current domain name registrants, who depend on defendants to preserve their rights and investments in their domain names, or to refrain from interfering with those rights, will have little choice but to purchase WLS subscriptions in the face of such a threatening "offer".
- 1.4. The plaintiffs are domain name registrars accredited by defendant Internet Corporation for Assigned Names and Numbers ("ICANN"). Plaintiffs each offer a service to assist consumers in registering expired domain names. None of the plaintiffs charges a fee for its service unless and until it actually registers a domain name on behalf of its customer. The plaintiffs do not make any spurious "guarantees" about their services in marketing materials or elsewhere.
- 1.5. ICANN has authorized Verisign to implement the WLS. Verisign has the technical ability to offer the WLS by virtue of its role as the operator of the authoritative database of domain names for each of <.com> and <.net>. In that role, Verisign has no ownership interest in the domain names in the database, and its *de facto* control over all <.com> and <.net> domain names does not give it any interest in those domain names. A WLS subscription is a contingent future interest in a domain name, and by selling WLS subscriptions Verisign (through Participating Registrars) is selling contingent future interests in property that it *does not own*.
- 1.6. Verisign's conduct is analogous to that of a bank selling "subscriptions" to its customers' accounts. A bank holds the authoritative records

for its customers' accounts, and could therefore sell "subscriptions" whereby at the exact moment an account would otherwise become "unclaimed" by operation of law, ownership would be transferred to the subscriber. This would obviously be improper; the fact that the bank is in a position to declare its subscriber the rightful owner of an account does not give it the right to do so.

- 1.7. Just as banks are required to transfer unclaimed funds to the government, Verisign is required to delete expired domain names, rendering them available for registration by any registrar. This obligation is contained in (among other things) the agreement that each Plaintiff, like all registrars in <.com> and <.net>, entered into with Verisign. Verisign will breach those agreements by launching the WLS.
- 1.8. Defendants' conduct as alleged herein violates the California Unfair Trade Practices Act, Bus. & Prof. Code § 17200 et. seq., as well as the Sherman Act, 15 U.S.C. § 1 et. seq., the FTC Act, 15 U.S.C. § 41 et. seq., and the California Consumers Legal Remedies Act, Civ. Code § 1750 et. seq.. In addition, the WLS constitutes an illegal lottery pursuant to California Penal Code section 319.
- 1.9. This lawsuit seeks to enjoin the defendants' proposed unfair and unlawful WLS activities, and in the event defendants launch the WLS, to recover the damages Plaintiffs will suffer as a result.

II. THE PARTIES

- 2.1. Plaintiff ABR PRODUCTS INC. ("ABR Products") is a New York corporation doing business as REGISTERSITE.COM, with its principal place of business at 2 Tamarck Circle, Fishkill, New York 12524.
- 2.2. Plaintiff NAME.COM, LLC ("Name.com") is a Wyoming limited liability company with its principal place of business at 360 Franklin St., Denver, CO 80218.
 - 2.3. Plaintiff R. LEE CHAMBERS COMPANY LLC

("domainstobeseen.com") is a Tennessee Limited Liability Company doing business as "domainstobeseen.com" with its principal place of business at 6441 Bonny Oaks Drive, Suite "C", Chattanooga, TN 37416-3537.

- 2.4. Plaintiff FIDUCIA LLC, ("Fiducia") is a Nevada limited liability company with its principal place of business at 12-14 Vilandes St., Riga, LV-1010, Latvia.
- 2.5. Plaintiff SPOT DOMAIN, LLC ("Spot Domain") is a Wyoming limited liability company with its principal place of business at 1539 Platte St., Denver, CO 80202.
- 2.6. Plaintiff !\$6.25 DOMAINS! NETWORK, INC. ("Esite") is a Delaware corporation doing business as Esite, with its principal place of business at 7711 O'Connor Blvd, Suite 416, Round Rock, TX 78681.
- 2.7. Plaintiff AUSREGISTRY GROUP PTY LTD. ("AusRegistry Group") is an Australian Proprietary Limited Company with its principal place of business located at Level 6, 10 Queens Rd., Melbourne, Victoria, Australia.
- 2.8. Plaintiff! \$! BID IT WIN IT, INC. ("BidItWinIt") is a Minnesota corporation with its principal place of business at 5400 Vernon Ave. S, Suite 218, Minneapolis, MN 55436.
- 2.9. Defendant INTERNET CORPORATION FOR ASSIGNED NAMES AND NUMBERS ("ICANN") is a California corporation with its principal place of business at 4676 Admiralty Way, Suite 330, Marina Del Rey, California 90292-6601. Defendant Verisign could not offer, and defendants eNom and NSI could not sell, WLS subscriptions but for ICANN's approval of the WLS. ICANN has therefore aided and abetted the conduct of defendants Verisign, eNom and NSI alleged herein, and is responsible for same as a principal pursuant to California Penal Code section 31.
- 2.10. Defendant VERISIGN, INC. ("Verisign") is a Delaware corporation with its principal place of business located in California at 487 East Middlefield

2.11. Defendant NETWORK SOLUTIONS, INC. ("NSI") is a Delaware corporation registered to do business, and which does business, in the state of California, with its registered office located in the city and county of Los Angeles at 818 West Seventh Street, Los Angeles, California 90017, with its principal place of business located at 505 Huntmar Park Drive, Herndon, Virginia, 20170-5139. Defendant Verisign acquired NSI in March 2000. Defendant Verisign sold 85% of NSI's registrar division in October 2003, and currently retains a 15% ownership interest in NSI's registrar division.

- 2.12. Defendant ENOM, INC. is a terminated Washington corporation with its principal place of business in Washington, but which regularly conducts business in Los Angeles, California. This lawsuit arises out of ENOM, INC.'s ability to sell domain names as a registrar pursuant to a Registrar Accreditation Agreement executed in Los Angeles County. The Washington Secretary of State records indicate that ENOM, INC. has been dissolved, and is no longer validly existing and in good standing.
- 2.13. Defendant ENOM FOREIGN HOLDINGS CORPORATION is a Washington corporation with its principal place of business in Washington. Plaintiffs are informed and believe, and on that basis allege, that ENOM FOREIGN HOLDINGS CORPORATION has assumed all liability, rights and obligations of Defendant ENOM, INC., or is an alter-ego of Defendant ENOM, INC., which has been dissolved, and is no longer validly existing and in good standing. Consequently, Plaintiffs sue ENOM FOREIGN HOLDINGS CORPORATION both for its own acts giving rise to the claims alleged herein, and as the alter-ego and successor-in-interest to the liability of ENOM, INC. Together, ENOM, INC. and ENOM FOREIGN HOLDINGS CORPORATION will be referred to herein as "eNOM" (in the singular form, though identifying both defendants).
 - 2.14. Defendants NSI and eNom are agents of defendant Verisign.

Defendants NSI and eNom are each authorized by Verisign to accept "pre-orders" for WLS subscriptions, and each has agreed to sell WLS subscriptions on Verisign's behalf. Defendants NSI and eNom are each authorized to bind Defendant Verisign as Verisign's agent.

- 2.15. Plaintiffs are domain name registrars. Each Plaintiff is empowered to be a domain name registrar by virtue of a contract into which that Plaintiff entered with defendant ICANN. Said contract between ICANN and each respective Plaintiff provides that such contract is "made . . . at Los Angeles, California, USA." Additionally, said contract provides that disputes arising under or in connection with that contract shall be resolved in Los Angeles, California. Each Plaintiff owns at least one domain name in <.com> or <.net>, and is a consumer of domain names to that extent.
- 2.16. DOES 1-10, inclusive, are ICANN-accredited domain name registrars, each of which has agreed to sell WLS subscriptions on Verisign's behalf. The true names of defendants DOES 1 through 10, inclusive, are unknown to Plaintiffs, who therefore sue said defendants by such fictitious names. Plaintiffs are informed and believe, and on such information and belief allege, that each of the defendants sued herein as a DOE is legally responsible in some manner for the events and happenings alleged herein, and that the damages to Plaintiffs and members of the general public as herein alleged were proximately caused by such DOE Defendants' conduct. Plaintiffs will ask leave of this Court to amend this complaint to insert the true names and capacities of DOES 1-10 in place and instead of the fictitious names when the same become known to Plaintiffs.

III. JURISDICTION AND VENUE

- 3.1. This Court has jurisdiction over this action pursuant to 28 U.S.C. § 1331, 28 U.S.C. § 1337, 15 U.S.C. § 26, and 15 U.S.C. § 57b.
 - 3.2. This Court has personal jurisdiction over the defendants to this action

because they have each engaged in business transactions and wrongful conduct in the state of California and specifically in this judicial district, and the claims alleged herein arise out of those transactions and conduct. Additionally, each of the defendants has systematic and continuous contacts with the state of California.

3.3. Venue is proper in this Court pursuant to 28 U.S.C. §§ 1391(b) and (c) because defendant ICANN is a corporation organized under the laws of the state of California, with its principal place of business in Los Angeles County, California. Defendants Verisign and NSI each maintain their registered office in Los Angeles, California. eNom is a corporation doing business in California, and this action arises out of wrongful acts committed by all defendants in this judicial district and which subject the defendants to personal jurisdiction here. Additionally, the contract between Plaintiffs and defendant ICANN that forms the basis of Plaintiffs' breach of contract claim against ICANN states that venue for any litigation concerning the contract will be a court located in Los Angeles, California, USA. Similarly, defendants Verisign, NSI, and eNOM have entered into contracts with ICANN, directly related to the claims alleged herein, providing for this Court as the exclusive venue for a lawsuit relating to the contract.

IV. FACTS

A. THE DOMAIN NAME SYSTEM

- 4.1. The Internet is an interconnected network of computer networks.
- 4.2. Each computer connected to the Internet has a unique 32 bit number assigned to it called an Internet protocol address (an "IP address"). The IP address is represented by four decimal numbers (octets) separated by periods. For example, the IP address identifying the computer which hosts the web site for defendant ICANN is 192.0.34.163.
- 4.3. The IP address system is an integral part of a communications protocol known as TCP/IP (*i.e.*, Transmission Control Protocol (TCP) and Internet Protocol (IP)) which was developed in part in the 1970s and integrated and completed in or

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around 1982. Communications over the Internet are made possible in large part because of the development of the TCP/IP communication protocol.

In or around November 1983, the "domain name system" (or "DNS") was developed. The domain name system allows the use of user-friendly alphanumeric domain names, such as <example.com>, to identify computers on the Internet instead of harder-to-remember IP addresses. The domain name system operates through a series of databases that "resolve" or link domain names with the IP addresses with which they are associated.

В. THE DOMAIN NAME HIERARCHY

- The DNS defines a hierarchical name space divided into zones, each of which has authority over the zones below it. The top zone is divided into top-level domains, or "TLDs". Each TLD is divided into second-level domains. Secondlevel domains can be further divided into third-level domains, and so on.
- In the domain <www.example.com>, <.com> is the top-level domain, <example.com> is the second level domain, and <www.example.com> is the third level domain, also referred to as the "hostname." There can be any number of hosts named "www", but there can only be one host named "www" in <example.com> (or any particular second-level domain). Similarly, although there can only be one second-level domain <example.com>, there can be as many second-level domains named "example" as there are TLDs (e.g., <example.info>, <example.us>, etc.).
- The top-level domain name space of the DNS includes fourteen "generic" top-level domains (e.g., <.com>, <.net>, <.biz>, etc.), two hundred fortythree (243) two-letter country code domains (e.g., <.uk>, <.cc>, etc.), and one top level domain (i.e., <.arpa>) reserved for Internet infrastructure purposes.

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REGISTRANTS, REGISTRIES, AND REGISTRARS

- A "registrant" is a person who registers a domain name. A registrant has the exclusive right to use the domain names it registers during the registration period.
- A "registry" is an organization responsible for maintaining the authoritative database of domain registrations and domain name/IP address² pairs for a top-level domain space. This database is known as the "zone file". The registry is often referred to as a "registry operator" and the zone file is referred to as the "registry". There can be only one registry for each top-level domain. Verisign is the registry operator for the <.com> and <.net> TLDs.
- 4.10. A "registrar" acts as an interface between registrants and the registry operator, registering, renewing, transferring and deleting domain names on behalf of consumers by issuing the appropriate commands to the registry. Only registrars accredited by defendant ICANN can register domain names in <.com> and <.net>. Plaintiffs are ICANN-accredited registrars, as are defendants eNom and NSI.
- 4.11. From a sales standpoint, a registry sells domain names to registrars on a wholesale basis. Registrars, in turn, sell those domain names to registrants on a retail basis. Registrars bill and collect fees from registrants for domain names. Registries almost always charge per-domain fees to registrars.

HISTORY OF GTLD³ DOMAIN NAME ADMINISTRATION

4.12. Today's Internet has its origins in a network called the ARPANET, which was launched by the Department of Defense in 1969. ARPANET was superceded by NSFNET, a network developed by the National Science Foundation (the "NSF") in 1990. NSFNET began allowing commercial activity in 1992, and

²The registry actually matches domain names with nameservers, which in turn match domain names with IP addresses, but that distinction is not relevant to this Complaint.

³gTLD means generic top-level domain (such as <.com.> and <.net>), which is not to be confused with a ccTLD, a country code top-level domain (such as <.uk> or <.ca>).

thus evolved into today's Internet.

- 4.13. In 1993, NSF signed a cooperative agreement with defendant NSI under which NSI became the exclusive registrar for second-level domains in <.com>, <.net>, <.org>, and <.edu>, as well as the exclusive registry operator for each of those top-level domains. Pursuant to that agreement, NSI registered domain names in <.com> and <.net> (among other TLDs) to registrants on a first-come, first-served basis. NSI remained both registry operator and sole registrar in those TLDs until 1999.
- 4.14. On June 10, 1998, the Clinton administration issued a policy statement on electric commerce known as the "White Paper". The White Paper called upon the private sector to create a new, not-for-profit corporation to assume responsibility, over time, for the management of certain aspects of the DNS. The White Paper identified four specific functions to be performed by this new corporation, which included development of "policies for . . . the establishment of domain name registries and domain name registrars and the terms, including licensing terms, applicable to new and existing gTLDs and registries under which registries, registrars, and gTLDs are permitted to operate." The White Paper also articulated the fundamental policies that would guide United States participation in the transfer of DNS management responsibility to the private sector: ① stability; ② competition; ③ private, bottom-up coordination; and ④ representation.
- 4.15. The White Paper listed a number of tasks to be undertaken on a priority basis, including in particular the creation and organization of a new, not-for-profit corporation ("NewCo") to manage the DNS and the rapid introduction of competition in the provision of domain name registration services. The Department of Commerce committed to enter into an agreement with NSI by which NSI would agree to take specific actions, including commitments as to pricing and equal access, designed to permit the development of competition in domain name registration.
 - 4.16. In fulfillment of the commitment expressed in the White Paper, on

October 7, 1998, the Department of Commerce and NSI entered into Amendment 11 to their existing Cooperative Agreement. Among other things, Amendment 11 provided for the development, deployment, and licensing by NSI (under a license agreement to be approved by the Department of Commerce) of a mechanism to allow multiple registrars to submit registrations for the gTLDs for which NSI acted as the registry (the "Shared Registration System," or "SRS").

E. THE FORMATION OF DEFENDANT ICANN

- 4.17. Defendant Internet Corporation for Assigned Names and Numbers was formed in September 1998. ICANN is a not for profit California corporation organized without members. According to its bylaws, the board of directors of ICANN controls it.
- 4.18. In November 1998, the Department of Commerce entered into a Memorandum of Understanding with ICANN that recognized ICANN as NewCo and specifically contemplated ultimate transition of management responsibility to ICANN. In the Memorandum of Understanding, ICANN expressly agreed to abide by principles of stability, competition, private, bottom-up coordination, and representation.
- 4.19. On September 28, 1999 the U.S. Department of Commerce, NSI, and ICANN announced a series of tentative agreements among them (including a Registrar Accreditation Agreement and a Registry-Registrar Agreement) concerning operation of the <.com>, <.net>, and <.org> top-level domains in a competitive environment. Those agreements were approved by ICANN's Board of Directors on November 4, 1999 and signed by ICANN, the Department of Commerce, and NSI on November 10, 1999.

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F. DOMAIN NAME EXPIRATION AND DELETION

- 4.20. As the total number of domain names registered in <.com> and <.net> has grown past thirty million, the pool of unregistered names⁴ has been reduced accordingly. As early as 1999, news media were reporting a "shortage" of domain names in <.com>.
- 4.21. In April 1999, for example, in an article entitled "Domain Name List is Dwindling," *Wired News* reported:

Wouldn't it be great to own a domain name that's also a popular word? Your site could be an instant classic like amazon.com or broadcast.com. Or sex.com or news.com.

Well, forget it. You don't stand a chance. Start-ups, squatters, and speculators already have bought up all the Internet's prime real estate. A Wired News investigation found that the .com versions of nearly all popular words have been taken. Of 25,500 standard dictionary words we checked, only 1,760 were free. And those were hardly winners. Who really wants to pay good money for maggoty.com or gluttonous.com? No smart entrepreneur has yet decided to lug around encumbrance.com or puzzle out what should go up at eigenfunction.com.

The result: The once-fierce pace of domain name registration is slowing. In the last month, only about 100 new dictionary-word .com domains have been snatched up.5

- 4.22. As the number of registered domain names increases, not only the quantity but the quality of available unregistered names decreases.
- 4.23. The shortage of desirable domain names in <.com> and <.net> is alleviated to some degree by the number of registered domain names that expire because they are not renewed by their current registrants.

⁴The pool of unregistered domain names is equal to all possible second-level domain names minus the sum of (i) registered domain names and (ii) domain names the registration of which is prohibited by law or policy (such as <example.com>, which is reserved for demonstration pursuant to RFC 2606). Because a domain name only exists as such if it appears in the registry, the phrase "unregistered domain names" is something of an oxymoron. It is used herein for simplicity nonetheless.

⁵McCullogh, Declan, *Domain Name List is Dwindling*, Wired News, April 14, 1999 http://www.wired.com/news/technology/0,1282,19117,00.html (last accessed February 21, 2004).

4.24. Expired domain names⁶ are a critical resource for registrars and consumers. Approximately 800,000 domain names expire each month and are returned, at least momentarily, to the pool of unregistered domains available for registration. In light of the shortage of desirable domain names, competition for expired domain names can be fierce.

G. THE DOMAIN NAME DELETION PROCESS

- 4.25. Domain names are registered for fixed periods from a minimum of one year to a maximum of ten years with most registrars, and up to 100 years with Defendant NSI, in one year increments.
- 4.26. As the end of the registration period (the "expiry date") approaches, the registrar associated with the domain name (the "sponsoring registrar") typically sends the registrant one or more reminders that the domain name will expire unless the domain name renewal fee is paid.
- 4.27. If the registrant renews the domain name, the registrar sends a command to the registry to extend the expiry date by the number of years for which the registrant has renewed. The domain name remains in active status until the next expiry date.
- 4.28. If the registrant does not renew the domain name by the expiry date, the registry automatically adds one year to the expiry date and debits the sponsoring registrar's account \$6.00 for the one-year renewal.
- 4.29. Although different registrars have different policies regarding expiration, most provide a "grace period" after the expiry date during which a domain name can be renewed and reactivated, albeit often at a higher fee. If the registrant renews the domain name during the grace period, the domain name returns

⁶ "Expired domain names" is also an oxymoron. As used herein, "expired" domain names are assumed to have been deleted from the registry, and therefore do not exist as domain names. Although an expired domain name is technically no different from any other unregistered domain name, as a practical matter they are distinct. Among other things, the marketing tools employed in connection with expired domain names are inapplicable to other unregistered domain names.

to active status until the next expiry date.

- 4.30. If the registrant does not renew the domain within the grace period provided by the sponsoring registrar (if any), the sponsoring registrar sends a "delete" command to the registry within forty-five (45) days following the expiry date, and the registry credits the \$6.00 renewal fee back to the sponsoring registrar's account. The forty-five day period during which the sponsoring registrar may cancel a domain name and receive a credit for the registration fee is referred to as the "Auto-Renew Grace Period."
- 4.31. Upon receipt of a "delete" command, the registry places the domain name on Redemption Period (RP) status for thirty (30) days, during which it can be recovered by the registrant upon payment of a recovery fee determined by the sponsoring registrar (typically over \$100). This period is referred to as the "Redemption Grace Period." Domain names in RP status do not appear in the zone file (and thus cannot be accessed via the Internet). The RGP was implemented in January 2003 to prevent domain names from being lost as a result of unintentional non-renewal.
- 4.32. If the registrant does not redeem the domain name within the RGP, the registry changes the domain name to "Pending Delete" status, where it remains for five (5) days. When in Pending Delete status, the domain name's status cannot be changed by either a registrar or the registry, and the domain name will be deleted. On the sixth day after being placed on Pending Delete status, the domain name is deleted from the registry.
- 4.33. Domain names are deleted from the registry in a batch process that takes place once a day (the "Batch Delete"). Approximately 20,000 domain names are deleted each day in the Batch Delete. All registrars have equal access to deleted (i.e., unregistered) domain names.
- 4.34. During a Batch Delete, many registrars compete to register expired domain names on behalf of their customers. Each competing registrar sends a series

of "add" commands to the registry for each of the domains it is attempting to register. The first competing registrar to have its command accepted for a given domain name registers that domain name. A desirable domain name that is deleted during a Batch Delete will often be re-registered within a few milliseconds of being deleted by the registry.

H. COMPETITION FOR EXPIRED DOMAIN NAMES

- 4.35. Consumers who wish to obtain a domain name that is currently registered can choose from many different companies that will assist them in doing so. The various business models include fixed price, first-come-first-serve, auction, and brokering. The services that compete for expiring domain names are known as "backorder" services.
- 4.36. Many (if not most) ICANN-accredited domain name registrars offer backorder services in some form. There are typically at least 100 registrars competing to be the first to register desirable domain names as they are deleted from the registry.
- 4.37. Currently, each registrar providing backorder services offers its customers whatever services it thinks best, at whatever prices it chooses to set. Prices for domain names registered after being deleted in the Batch Delete can range from less than ten dollars to tens of thousands of dollars.
- 4.38. Registrars offering backorder services are in no way precluded from registering expired domain names, as all registrars have equal access to the entire pool of unregistered domain names, including expired domain names.

I. PLAINTIFFS' SERVICES

- 4.39. Plaintiffs each offer a service to assist consumers in registering domain names immediately upon expiration. More than ninety percent (90%) of the domain name orders Plaintiffs receive from consumers relate to domain names that are scheduled to be deleted, rather than to active, currently-registered domain names.
 - 4.40. Plaintiffs charge no annual or other fees for their services unless and

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until a domain name is registered on the customer's behalf, in which case the customer is charged a \$60 registration fee. If multiple orders have been placed for the same domain name, the domain name is sold at an auction in which only those who placed backorders are allowed to participate. Because plaintiffs do not charge their customers unless the customers obtain a domain, customers can (and do) place backorders on dozens if not hundreds of domain names, thereby greatly increasing the likelihood that they will obtain at least one of the domain names they order.

- 4.41. Plaintiffs make no guarantee that any backorder will be successful, and plaintiffs' customers understand that plaintiffs are competing with other registrars to be the first to register expired domain names. Plaintiffs' auction model insures that each domain name successfully registered will ultimately be registered to the person who places the highest value on it based on their own business needs.
- 4.42. Plaintiffs also offer their customers, at no charge, various valuable services relating to expired domain names. Such services include, but are not limited to, daily e-mail notification of soon-to-be-available domain names and e-mail notification of soon-to-be-available domain names containing user specified keywords.
- 4.43. Currently, there are several models for the sale of expired domain names. One company⁷ charges customers an annual subscription fee of approximately \$70 per domain name before it expires. Other of Plaintiffs' competitors charge lower subscription fees, or one-time fees, or charge high recurring fees to monitor a large number of domain names. Consumers now have substantial choice in domain name back-ordering. The WLS will eliminate that choice.

⁷Specifically, SnapNames, which is a company providing services similar to those offered by Plaintiffs. Plaintiffs have no relation to SnapNames and believe that its service is illusory similar to the WLS. Verisign has agreed to license SnapNames's technology to power the WLS,

J. THE PROPOSED VERISIGN WAIT LISTING SERVICE

- 4.44. Defendant Verisign operates the <.com> registry by virtue of having acquired NSI in March 2000. In October 2003, Verisign sold 85% of the NSI registrar to a private investment group, but retained the NSI registry (and 15% of the NSI registrar).
- 4.45. Verisign cannot offer registry services in <.com> and <.net> without the approval of ICANN and the Department of Commerce. In March 2002, Verisign requested ICANN's permission to launch the WLS.
- 4.46. If the WLS is implemented, accredited registrars who choose to offer the WLS will be able to subscribe (on behalf of customers) to currently registered <.com> and <.net> domain names. Only one WLS subscription will be accepted for each domain name, and each WLS subscription will be for a one-year period. WLS subscriptions will be accepted on a first-come/first-served basis.
- 4.47. Verisign will charge the registrar a \$24.00 fee for each WLS subscription placed. Consequently, Verisign will generate \$30.00 per domain name, instead of the \$6.00 fee it currently generates. The registrar's fee to its customer will be established by the registrar, but is estimated to be around \$40.00.
- 4.48. Before deleting registered domain names from the registry, Verisign will first check to determine whether a subscription has been placed for the name. If there is a reservation, Verisign will not delete the name, but instead will assign the name to the registrar who placed the reservation, charging the \$6.00 annual registration fee to the registrar. The registrar will then register the name to its customer, charging a fee determined by agreement of the registrar and customer.
- 4.49. If there is no reservation, Verisign will delete the name from the registry, so that the name is returned to the pool of names available for reregistration through all registrars on a first-come, first-served basis.
- 4.50. The WLS will initially be offered for a one-year trial period. At the end of the year, ICANN and Verisign will evaluate whether the service should be

continued. In the event the WLS is not continued, subscriptions extending beyond the trial period will be honored. Effectively, the one-year trial will last for two years (to accommodate one-year subscriptions purchased on the last day of the one year trial). Although Verisign will allow only one WLS subscription per domain name during the trial period, it has expressed its desire to offer a "deeper subscription queue" in the future (e.g., second in line, third in line, etc.).

K. CONSUMER CHOICE IN EXPIRED DOMAIN NAMES WILL END

- 4.51. If the WLS is implemented, the only expired domain names that will be deleted from the registry are those for which no one is willing to pay the (approximate) \$40 retail price of a WLS subscription.
- 4.52. Verisign's control of the registry precludes any possibility of competition in WLS services. No registrar will be able to offer a service that charges a fee only if it succeeds in registering a domain name on the customer's behalf, or that charges a one-time fee rather than an annual fee; nor will registrars be allowed to auction expired domain names in a fair and equitable manner. By imposing an annual \$24 per domain name subscription fee, Verisign precludes those business models.
- 4.53. If the WLS is implemented, Plaintiffs will be prevented from offering the services they currently provide. Several of the Plaintiffs derive their entire revenue from services relating to expired domain names, and will be put out of business if the WLS is implemented. Others, if not put out of business, will lose their primary source of revenue and the entire goodwill associated with their businesses and business models.
- 4.54. For consumers, the replacement of a "pay if successful" model with an annual subscription model is a significant loss. The "pay if successful" model is the market's successful attempt at accommodating the fact that most currently

⁸Domain Name Wait Listing Service proposal by Defendant Verisign dated January 28, 2002, at page 6.

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registered domains will be renewed, and that backorders on currently-registered names are therefore of inherently uncertain value (and of no value at all with respect to certain domain names).

L. VERISIGN WILL PROVIDE NO VALUE TO CONSUMERS PURCHASING WLS

- 4.55. If WLS subscriptions are distributed randomly among all domain names, only about 23% will result in the consumer obtaining the domain name to which such consumer subscribes, because only 23% of domain names are deleted each year.
- 4.56. But, WLS subscriptions are unlikely to be distributed randomly among all domain names. Rather, WLS subscriptions are likely to be purchased on the most desirable domain names, and are unlikely to be purchased on the least desirable domain names. Shorter domain names are commonly considered more desirable than longer domain names, and domain names that are words in the English language are commonly considered more desirable than domain names that are not words in the English language.
- 4.57. The likelihood that a domain name will not be renewed from the registry varies according to (among other things) the number of years that it has already been registered, the number of characters it contains, and whether or not it is a word in the English language. In general, the longer a domain name has already been registered, and the shorter it is, the less likely it is to be allowed to expire. Domain names that are words in the English language are less likely to be allowed to expire than domain names that are not.
- 4.58. Less than five percent (5%) of domain names that have been registered for three years or more, and are less than five characters (not including the TLD), or that are words in the English language, are allowed to expire. Consequently, of WLS subscriptions on the most desirable domain names, <u>ninety five percent (95%)</u> of consumers will never obtain the domain names to which they subscribe.

M. ICANN'S CONSIDERATION OF THE WLS PROPOSAL

- 4.59. Verisign first made its WLS proposal in December, 2001 by sending it to the ICANN Registrar Constituency, which represents the stakeholders who would be most directly impacted by the WLS proposal. The reaction from the members of the Registrar Constituency was overwhelmingly negative. On March 10, 2002, the Registrars Constituency adopted a resolution opposing implementation of the WLS and urging ICANN to withhold permission for its implementation.
- 4.60. Verisign then submitted the WLS proposal to the ICANN board, in the form of a request to amend Appendix G of the <.com> and <.net> registry agreements to allow it to offer the service. On April 17, 2002, ICANN general counsel Louis Touton, in an analysis of the WLS for the Board of Directors, noted that "ICANN has not yet developed a well-defined procedure for considering requests by registry operators to amend Appendix G to allow charging for an additional registry service." Recognizing that "action on [Verisign]'s proposal may serve as a model for future actions," Mr. Touton cautioned the Board that "it is important to carefully consider the process that should be followed."
- 4.61. After noting that the registry operator is in a sole-source position in providing registry services and that its position as such "carries with it the potential for various types of harm to the legitimate interests of others," Mr. Touton concluded that "[u]nder [the] circumstances, and given the existing conceptual approach of ICANN to seek consensus where possible, it is my judgment that the Board should not seek to decide how to deal with this request without invoking the formal consensus development processes currently established within ICANN" (emphasis added).
- 4.62. On April 22, 2002, the Board considered Mr. Touton's analysis, and resolved to solicit community comment on Verisign's request. The Board also requested the Names Council to coordinate within the Domain Name Supporting

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Organization ("DNSO"), an ICANN constituency concerned with DNS issues, a task force (the "Task Force") to prepare and submit its recommendations regarding the WLS.

- 4.63. The Task Force consulted the various constituents whose interests would be impacted by the WLS and determined that the *consensus was overwhelmingly opposed* to implementing the WLS. On July 12, 2002, the Task Force recommended that the Board "*reject* Verisign's request to amend its agreement to enable it to introduce its proposed WLS," and "*reject* Verisign's request to trial the WLS for 12 months." (emphasis added).
- 4.64. On August 23, 2002, despite the opposition of the Registrar Constituency, the Task Force, and the vast majority of constituents who expressed their opinions on the ICANN web site, the ICANN Board adopted a resolution authorizing ICANN's President and General Counsel to negotiate with VeriSign for the establishment of WLS.
- 4.65. The ICANN Board approved the amendments necessary for Verisign to offer the WLS on March 6, 2004.
- 4.66. Plaintiffs are informed and believe that the Department of Commerce intends to "rubber stamp" the WLS proposal without giving it meaningful substantive consideration, and that Verisign will not be materially delayed in implementing the WLS as a result of the requirement that it secure Department of Commerce approval.
- 4.67. Plaintiffs are informed and believe, and on that basis allege, that Verisign plans to launch the WLS no more than thirty (30) days after the Department of Commerce and the ICANN Board give final approval of the amendments to Appendix G to the registry agreements.
- 4.68. Defendants eNom and NSI are currently advertising the WLS and are accepting "pre-orders" for WLS subscriptions on their Web sites.

V. FIRST CAUSE OF ACTION UNFAIR TRADE PRACTICES ACT BUSINESS & PROFESSIONS CODE § § 17200 ET SEQ. (Against All Defendants)

- 5.1. Plaintiffs incorporate the allegations set forth in paragraphs 1.1 through 4.68 above as though fully set forth herein.
- 5.2. Plaintiffs assert this cause of action on their own behalf and on behalf of the general public, acting as a private attorney general under California's Unfair Trade Practices Act, California Business & Professions Code § § 17200 et seq.
- 5.3. California Business & Professions Code § 17200, et seq. declares unfair competition unlawful and defines unfair competition as, inter alia, "any unlawful, unfair or fraudulent business act or practice and unfair, deceptive, untrue or misleading advertising . . ."
- 5.4. The activity proscribed under Business & Professions Code § 17200 includes anything that can properly be called a business practice and that at the same time is forbidden by law.
 - 5.5. California Penal Code § 319 defines a lottery as follows:
 - "A lottery is any scheme for the disposal or distribution of property by chance, among persons who have paid or promised to pay any valuable consideration for the chance of obtaining such property or a portion of it, or for any share or any interest in such property, upon any agreement, understanding, or expectation that it is to be distributed or disposed of by lot or chance, whether called a lottery, raffle, or gift-enterprise, or by whatever name the same may be known."
- 5.6. California Penal Code § 320 provides that "Every person who contrives, prepares, sets up, proposes, or draws any lottery, is guilty of a [crime]."
- 5.7. California Penal Code § 321 criminalizes the act of selling or otherwise conveying the chance to win a prize in a lottery. Specifically, Penal Code § 321 provides:

"Every person who sells, gives, or in any manner whatever, furnishes or transfers to or for any other person any ticket, chance, share, or interest, or any paper, certificate, or instrument purporting or understood to be or to represent any ticket, chance, share, or interest in, or depending upon the event of any lottery, is guilty of a [crime]."

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5.8. California Penal Code § 322 makes it a crime for any person to merely assist with a lottery. Specifically, Penal Code § 322 provides that:

"Every person who aids or assists, either by printing, writing, advertising, publishing, or otherwise in setting up, managing, or drawing any lottery, or in selling or disposing of any ticket, chance, or share therein, is guilty of a [crime]."

5.9. Lotteries are illegal in California and in every other state in this country⁹.

⁹ Alabama: Code of Ala. §§ 37A-37-20, -21, -22 (2000)(illegal lottery consists of (1) a prize, (2) awarded by chance, (3) for consideration); Alaska: Alaska Stat. §§37.66.200, -210, -220, -280(2), (37)(2000); Morrow v. State, 537 P.2d 377, 378 (Alas. 1973) (private lottery consists of: consideration; chance, and prize); Arizona: Ariz. Rev. Stat §§37-3303, -3304 (2000); Ex Parte Gray, 204 P. 1029, 1031 (Ariz. 1922)(lottery is species of illegal gaming consisting of consideration, chance, and prize); Arkansas: Ark. Stat. Ann. §5-66-373 (1999); Burks v. Harris, 370 S.W. 979, 980 (Ark. 1909); California: Cal. Pen. Code §319 (2000); California Gasoline Retailers v. Regal Petroleum Corp., 330 P.2d 778, 783 (Cal. 1958); Colorado: Colo. Const. Art. XVIII, §2(1)-(3), (7)(1999); Cross v. State, 32 P. 821, 822 (Colo. 1893); Connecticut: Conn. Gen Stat. §§53-278a(3), -278b(b)(1999); **Delaware**: Del. Code, tit. 37, §3701 (1999); Affiliated Enterprises Inc. v. Waller, 5 A.2d 257, 259 (Del. 1939); Florida: Fla. Stat. §849.09 (1999); Blackburn v. Ippolito, 376 So.2d 550, 551 (Fla. App. 1963); Georgia: Ga. Code Ann. §§16-37-20, -22 (1999); Hawaii: Haw. Rev. Stat.§§712-1220(6), -1221, -1222, -1223 (2000); **Idaho**: Idaho Code §18-4901, -4902 (1999); **Illinois**: 720 Ill. Comp. Stat. Ann. 5/28-1 (2000); People v. Eagle Food Centers, Inc., 202 N.E.2d 473, 476 (1964); Indiana: Ind. Code Ann. §§35-45-5-1, -3 (2000); Iowa: Iowa Code §725.12 (1999); State v. Hundling, 264 N.W. 608 (Iowa 1935); Kansas: Kan. Stat. Ann. §§21-4302(b), -4303, -4304 (1999); Kentucky: Ky. Rev. Stat. Ann. §§528.010(5)(a), -020, -030, -070 (1998); Louisiana: La. Rev. Stat. Ann. §§14:90(A)(1)(a), (b), 14:90.3 (2000); State v. Boneil, 8 So. 298 (La. 1890); Maine: Me. Stat. Rev. Ann. tit. 17-A, §§952(6), 953, 954 (1999); Maryland: Md. Code Ann. §356 (1999); Silbert v. State, 12 Md. App. 516, 280 A.2d 55 (Md. Ct. Spec. App. 1971); Massachusetts: Mass. Ann. Laws ch. 271, §7 (2000); Commonwealth v. Lake, 317 Mass. 264, 57 N.E.2d 923 (Mass. 1944); Michigan: Mich. Stat. Ann. §28.604(1) (1999); United-Detroit Theater Corp. v. Colonial Theatrical Enterprise, 280 Mich. 425, 273 N.W. 756 (Mich. 1937); Minnesota: Minn. Stat. §§609.75(a), .755 (1999); Mississippi: Miss. Code Ann. §97-33-31 (2000); Missouri: Mo. Const. art. II, §§39, 572.020 (2000); Montana: Mont. Code Ann. §§23-5-102, -112(23)(1999); Nebraska: Neb. Rev. Stat. §§28-1101(4), 28-1102 (1999); Nevada: Nev. Rev. Stat. §§462.105 (2000); New Hampshire: N.H. Rev. Stat. Ann. §647.2 (1999); State v. Powell, 567 A.2d 568 (1989); New Jersey: N.J. Stat. Ann. §§2C:37-1(h), :37-2(a), (b)(2000); New Mexico: N.M. Stat. Ann. §30-19-1(E)(2000); New York: N.Y. Penal Law §225.00 (Consol. 1999); North Carolina: N.C. Gen. Stat. §14-290 (1999); State v. Lipkin, 169 N.C. 265, 84 S.E. 340 (N.C. 1915); North Dakota: N.D. Cent. Code §§12.1-28-01, -02 (2000); Ohio: Ohio Rev. Code §2915.02(2000); Oklahoma: Okla. Stat. tit. 21, §§1051-1053 (1999); Oregon: Or. Rev. Stat. §§167.117, .122, .127 (1997); Pennsylvania: 18 Pa. Cons. Stat. §5512(1999); Rhode Island: R.I. Gen. Laws. §11-19-1 (2000); South Carolina: S.C. Const. art. XVII, §7; S.C. Code Ann. §§16-19-10, -20, -30 (1999); Darlington Theatres, Inc. v. Coker, 190 S.C. 282, 2 S.E.2d 782 (S.C. 1939); South Dakota: S.D. Const. art. III, §25; S.D. Codified Laws §\$22-25-24, -26(1997); Tennessee: Tenn. Const. art. XI, §5; Tenn. Code Ann. §37-15-501(5), 39-17-506 (1999); Texas: Tex. Penal code §47.03 (2000); Utah: Utah Code Ann. §§76-10-1101, 1102, -1104 (2000); Vermont: 13 Vt. Stat. Ann. §§2101, 2102 (2000); Vt. A.G. Op. 83-9 (1982); Virginia: Va. Code Ann. §18.2-325 (2000); Washington: Wash. Rev. Code §9.46,0257 (2000); State v. Langford, 29

Wn. App. 455, 628 P.2d 829 (1980); **West Virginia**: W.Va. Code §§29-22A-1, 61-10-11 (2000); *State ex. Rel. Mountaineer Park, Inc. v. Polan*, 190 W.Va. 276, 438 S.E.2d 308 (1993); **Wisconsin**: Wis. Stat. §§945.01(5)(a), (b), 945.02 (2000); **Wyoming**: Wyo. Stat. Ann §6-7-101(a)(iii) (1998); **District of Columbia**: D.C. Code §22-1501 (1999); *National Conference on Legalizing Lotteries, Inc. v. Farley*, 68 App. D.C. 319, 96 F.2d 861, 863 (D.C.Cir. 1938).

Domain names are a form of intangible personal property, and the WLS will allocate domain names to certain WLS subscribers. This constitutes "distributing property".

5.11. Defendants' WLS distribution of domain names is by chance.

5.10. The WLS constitutes a "lottery" pursuant to Penal Code § 319.

- 5.12. Whether a WLS subscriber will be awarded the domain name subscribed is not within the control of the WLS subscriber and will not depend on the WLS subscriber's skill.
- 5.13. WLS subscribers will pay ample consideration for a chance to obtain property in this manner; defendants eNom and NSI are accepting "pre-orders" for WLS subscriptions at \$35 and \$39 annually, respectively. Each of the elements of an illegal lottery is therefore established.
 - 5.14. The WLS is a business practice.
 - 5.15. As described above, the WLS is unlawful and unfair.
- 5.16. Neither the illegal WLS lottery enterprise, nor any part of it, constitutes a charitable raffle.
- 5.17. The Defendants and each of them have contrived, prepared, set up, proposed, and/or drawn the lottery in the illegal WLS lottery enterprise.

 Accordingly, the Defendants and each of them are guilty of a crime pursuant to Penal Code § 320.
- 5.18. The Defendants and each of them have sold or transferred to would-be registrants the chance to register a currently-registered domain name, and understood or represented the same to be such a chance, depending upon the decision of the current registrant to renew the domain name, which Defendants do not control. Consequently, the Defendants, and each of them, are guilty of a crime

pursuant to Penal Code § 321.

- 5.19. The Defendants and each of them have aided or assisted in setting up, managing, or drawing the lottery in the WLS lottery enterprise. Thus, the Defendants, and each of them, are guilty of a crime pursuant to Penal Code § 322.
- 5.20. By engaging in the conduct alleged herein, the Defendants, and each of them, are liable to Plaintiffs and members of the general public for violating Business & Professions Code § 17200 et seq.

VI. SECOND CAUSE OF ACTION UNFAIR TRADE PRACTICES ACT BUSINESS & PROFESSIONS CODE § § 17200 ET SEQ. (Against Verisign, eNom, NSI, and DOES 1-10, Inclusive)

- 6.1. Plaintiffs incorporate the allegations set forth in paragraphs 1.1 through 5.20 above as though fully set forth herein.
- 6.2. Plaintiffs assert this cause of action on their own behalf and on behalf of the general public, acting as a private attorney general under California's Unfair Trade Practices Act, California Business & Professions Code § § 17200 et seq.
- 6.3. The activity proscribed under Business & Professions Code § 17200 includes anything that can properly be called a business practice and that at the same time is forbidden by law.
- 6.4. The Consumers Legal Remedies Act, Civ. Code § 1750 et seq., provides in relevant part:

The following unfair methods of competition and unfair or deceptive acts or practices undertaken by any person in a transaction intended to result or which results in the sale or lease of goods or services to any consumer are unlawful:

- (17) Representing that the consumer will receive a rebate, discount, or other economic benefit, if the earning of the benefit is contingent on an event to occur subsequent to the consummation of the transaction.
- Civ. Code § 1770.
- 6.5. Defendant Verisign, both itself and acting by and through the Participating Registrars, is representing to consumers that they will receive an

economic benefit (i.e., the right to register a valuable domain name), the earning of

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VII. THIRD CAUSE OF ACTION UNFAIR TRADE PRACTICES ACT BUSINESS & PROFESSIONS CODE § § 17200 ET SEQ. (Against eNom)

- 7.1. Plaintiffs incorporate the allegations set forth in paragraphs 1.1 through 6.11 above as though fully set forth herein.
- 7.2. Plaintiffs assert this cause of action on their own behalf and on behalf of the general public, acting as a private attorney general under California's Unfair Trade Practices Act, California Business & Professions Code § § 17200 et seq.
- 7.3. Business & Professions Code § 17200 imposes a duty to avoid making false or misleading statements of fact to the public when marketing, soliciting, advertising, or otherwise inducing the public to enter into any obligation.
- 7.4. False and misleading statements of fact include omissions of material fact which, by the exercise of reasonable care, should be known to affect the average consumer's decision as to whether to enter into such obligation.
- 7.5. As a business that is advertising, promoting, and soliciting the opportunity for potential registrants to purchase WLS subscriptions, eNom has an obligation to fully disclose to potential subscribers all material facts which would reasonably affect the potential registrants' decision as to whether to purchase a WLS subscription.
- 7.6. Defendant eNom is currently advertising to consumers, and taking "pre-orders" for "First Dibs", eNom's branding of the Verisign WLS service.

 Nowhere in any part of eNom's advertising, or elsewhere in the sales process, does eNom disclose the likelihood that a subscriber will obtain the domain name to which it subscribes.
- 7.7. eNom expressly disclaims any guarantee that any particular WLS subscription will be available when the service launches. Indeed, eNom advises its customers that it is not obligated to even attempt to obtain WLS subscriptions on the customer's behalf when the WLS launches, and may claim any of the domain names

When VeriSign's Wait List Service ("WLS") goes live and begins accepting orders from the public, eNom will attempt to acquire the WLS subscription on some or all of the domain names which the ETPs bid on. If eNom succeeds in acquiring a WLS subscription with respect to one of

requested by consumers as eNOM's own should it choose to do so:

subscription on some or all of the domain names which the ETPs bid on. If eNom succeeds in acquiring a WLS subscription with respect to one of these domains, then eNom will award the First Dibs subscription to the highest bidder unless eNom had listed the domain name itself, in which case eNom will award itself the First Dibs subscription.

- 7.8. Orders for "Firsts Dibs" subscriptions cannot be cancelled, and by placing an order the customer authorizes eNom to charge his credit card if the subscription sought is available.
- 7.9. Although eNom fails to disclose the likelihood that a First Dibs subscription will be successful, the tone of its advertising certainly suggests that optimism would be appropriate:

If you were given the opportunity to have ANY domain name, which name would you choose?

- 7.10. eNom's express and implied misrepresentations and omissions of material fact are, or by the exercise of reasonable care should be, known to eNom to affect the average consumer's decision as to whether to purchase a WLS subscription.
- 7.11. For example, eNom's failure to disclose the likelihood that a WLS subscription will be successful creates a false assumption in the mind of consumers that WLS subscriptions will result in the actual registration of domain names.
- 7.12. The truth that eNOM should disclose to consumers is that most subscriptions will not result in the actual registration of any domain name.
- 7.13. eNom's failure to disclose such material facts in its advertisements, solicitations, promotions, and marketing for WLS subscriptions constitutes false and misleading statements to the public.
- 7.14. Consumers are likely to be deceived by the acts and omissions described herein, which are unfair and deceptive and have no countervailing benefit for competition.

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7.15. By engaging in the conduct alleged herein, eNom is violating, and unless enjoined will continue to violate, Business & Professions Code § 17200 et seq., and consumers and Plaintiffs have been and will continue to be harmed as a result.

VIII. FOURTH CAUSE OF ACTION BUSINESS & PROFESSIONS CODE § § 17200 ET SEQ. (Against Verisign and NSI)

- Plaintiffs incorporate the allegations set forth in paragraphs 1.1 through 8.1. 7.15 above as though fully set forth herein.
- 8.2. Plaintiffs assert this cause of action on their own behalf and on behalf of the general public, acting as a private attorney general under California's Unfair Trade Practices Act, California Business & Professions Code § § 17200 et seq.
- 8.3. Business & Professions Code § 17200 imposes a duty to avoid making false or misleading statements of fact to the public when marketing, soliciting, advertising, or otherwise inducing the public to enter into any obligation.
- 8.4. False and misleading statements of fact include omissions of material fact which, by the exercise of reasonable care, should be known to affect the average consumer's decision as to whether to enter into such obligation.
- As businesses advertising, promoting, and soliciting the opportunity for potential registrants to purchase WLS subscriptions, Verisign and NSI have the obligation to fully disclose to potential subscribers all material facts which would reasonably affect the potential registrants' decision as to whether to purchase a WLS subscription.
- Defendant NSI is currently advertising to consumers, and taking "preorders" for "Next Registration Rights", NSI's branding of the Verisign WLS service. Nowhere in any part of NSI's advertising, or elsewhere in the sales process, does NSI disclose the likelihood that a subscriber will obtain the domain name to which it subscribes.

- 8.7. The pre-orders cannot be cancelled, and by placing an order the customer authorizes NSI to charge its credit card if the WLS subscription sought is available.
- 8.8. Defendant Verisign, on its Web site, provides sample sales and marketing materials such as Web site pages and product information sheets to registrars who wish to sell WLS subscriptions, and that are intended to be used by such registrars in soliciting consumers to purchase WLS subscriptions. The sales and marketing materials do not include any disclosure of the likelihood that a WLS subscription will succeed. In addition, in the materials, WLS subscriptions are presented in such a way that they are virtually indistinguishable from actual domain registrations.
- 8.9. NSI expressly disclaims any guarantee that any particular WLS subscription will be available when the service launches.
- 8.10. Defendant NSI, on its Web site <nextregistrationrights.com>, represents that "[t]his new service is superior to traditional back-order services, which are not administered by the .com/.net registry and frequently accept more than one name per backorder."
- 8.11. The factual representation that the service is "superior" is material and is misleading, given that Plaintiffs do not charge for their services unless they register a domain name on the customer's behalf, whereas NSI will charge \$35 per year, per domain regardless of whether it obtains the subscribed domain name.
- 8.12. The representations and omissions as alleged herein are likely to deceive consumers and cause harm to plaintiffs including loss of goodwill.
- 8.13. For example, defendants' failure to disclose the likelihood that a WLS subscription will be successful creates a false assumption in the mind of consumers that WLS subscriptions will result in actual domain name registrations.
- 8.14. The truth that Verisign and NSI fail to disclose, but should disclose, is that most WLS subscriptions will not result in the registration of any domain name.

8.15. NSI and Verisign's failure to disclose such material facts in their respective advertisements, solicitations, promotions, and marketing for WLS subscriptions constitutes false and misleading statements to the public.

- 8.16. Consumers are likely to be deceived by the acts and omissions described herein, which are unfair and deceptive and have no countervailing benefit for competition.
- 8.17. By engaging in the conduct alleged herein, NSI and Verisign are violating, and unless enjoined will continue to violate, Business & Professions Code § 17200 et seq., and consumers and Plaintiffs have been and will continue to be harmed as a result.

IX. FIFTH CAUSE OF ACTION UNFAIR TRADE PRACTICES ACT BUSINESS & PROFESSIONS CODE § § 17200 ET SEQ. (Against All Defendants)

- 9.1. Plaintiffs incorporate the allegations set forth in paragraphs 1.1 through 8.17 above as though fully set forth herein.
- 9.2. Plaintiffs assert this cause of action on their own behalf and on behalf of the general public, acting as a private attorney general under California's Unfair Trade Practices Act, California Business & Professions Code § § 17200 et seq.
- 9.3. California Business & Professions Code § 17200, et seq. declares unfair competition unlawful and defines unfair competition as, inter alia, "any unlawful, unfair or fraudulent business act or practice and unfair, deceptive, untrue or misleading advertising . . ."
- 9.4. Verisign, through eNom and NSI, is accepting WLS subscriptions without regard to whether the subscribed domain name is due to expire during the subscription period.
- 9.5. Verisign does not suggest that consumers be advised to check the expiration date of any domain for which they are purchasing a WLS subscription.
 - 9.6. ICANN approved the WLS for a one-year trial without requiring

Verisign to disclose (or to require registrars to disclose) that consumers may not have the opportunity to renew their WLS subscriptions after the one-year trial period.

- 9.7. By selling WLS subscriptions that *cannot* result in a domain name (because the expiration date of the domain name falls later than the trial subscription period), Verisign and its agents eNom and NSI are defrauding consumers.
- 9.8. By selling WLS subscriptions (through the Participating Registrars), Verisign is impliedly representing that a WLS subscriber has a likelihood of obtaining the subscribed domain name as a result of the WLS subscription. In connection with WLS subscriptions that cannot result in the subscriber obtaining the domain name (among other WLS subscriptions) this representation will be false, and Verisign and the Participating Registrars know, or should know, that it will be false.
- 9.9. Consumers are likely to be deceived by the acts and omissions described herein, which are unfair and deceptive.
- 9.10. By engaging in the conduct alleged herein, defendants are liable to Plaintiffs and members of the general public for violating Business & Professions Code § 17200 et seq.

X. SIXTH CAUSE OF ACTION UNFAIR TRADE PRACTICES ACT BUSINESS & PROFESSIONS CODE § § 17200 ET SEQ. (Against Verisign, eNom and NSI)

- 10.1. Plaintiffs incorporate the allegations set forth in paragraphs 1.1 through 9.10 above as though fully set forth herein.
- 10.2. Plaintiffs assert this cause of action on their own behalf and on behalf of the general public, acting as a private attorney general under California's Unfair Trade Practices Act, California Business & Professions Code § § 17200 et seq.
- 10.3. California Business & Professions Code § 17200, et seq. declares unfair competition unlawful and defines unfair competition as, inter alia, "any unlawful, unfair or fraudulent business act or practice and unfair, deceptive, untrue

or misleading advertising . . . "

- 10.4. Defendants eNom and NSI are currently accepting "pre-orders" for WLS subscriptions. Said subscriptions are being advertised by eNom and NSI as, among other things, "protection" against inadvertent loss of domain names.
- 10.6. Since the implementation of the Redemption Grace Period in <.com> and <.net> on January 25, 2003, registrants have at least a thirty (30) day period after the expiry date during which they can recover their domain names. During the Redemption Grace Period, neither the Web site nor any e-mail addresses associated with the domain name are operational, thus giving registrants clear notice that their domain name requires attention.
- 10.7. Domain names can only be deleted from the registry by the sponsoring registrar or, if all grace periods have elapsed, by the registry.
- 10.8. Plaintiffs are informed and believe, and on that basis allege, that defendant Verisign originated, authorized, approved, or was otherwise involved in the decision to market WLS subscriptions to domain name owners as a form of protection.
- 10.10. By causing registrars to represent that domain names need to be "protected" in this manner, Defendants are intentionally inculcating an unreasonable fear among domain name registrants regarding the likelihood of "unintentional expiration" and other harm that might befall a domain name at its registrar's (or registry's) hand. For the price of a single year's WLS subscription, a registrant could renew a domain for three or more years, and in the event a domain name "unintentionally expires," the registrant has ample time to retrieve it.
- 10.11. NSI is currently offering to consumers the ability to register domain names for one hundred years. There are no circumstances under which it would be fair to sell an unknowing WLS subscriber a subscription on a domain that is not scheduled to be deleted until 2104.
 - 10.12. By selling WLS subscriptions to domain name holders (through the

Participating Registrars), Defendants are impliedly representing that there is a benefit to be obtained from doing so, and therefore that there is a reasonable likelihood that a registrant will need such protection. In fact, the likelihood of inadvertent deletion is impossibly low, and Defendants' representation is false. The defendants know, or should know, that it is false.

- 10.13. The acts and omissions described herein are unfair to consumers.
- 10.14. By engaging in the conduct alleged herein, Verisign, eNom and NSI are liable to Plaintiffs and members of the general public for violating Business & Professions Code § 17200 et seq.

XI. SEVENTH CAUSE OF ACTION UNFAIR TRADE PRACTICES ACT BUSINESS & PROFESSIONS CODE § § 17200 ET SEQ. (Against All Defendants)

- 11.1. Plaintiffs incorporate the allegations set forth in paragraphs 1.1 through 10.14 above as though fully set forth herein.
- 11.2. Plaintiffs assert this cause of action on their own behalf and on behalf of the general public, acting as a private attorney general under California's Unfair Trade Practices Act, California Business & Professions Code § § 17200 et seq.
- 11.3. California Business & Professions Code § 17200, et seq. declares unfair competition unlawful and defines unfair competition as, inter alia, "any unlawful, unfair or fraudulent business act or practice and unfair, deceptive, untrue or misleading advertising . . ."
- 11.4. By offering to sell an interest in property, a seller impliedly represents that he has good and marketable title in the property he sells.
 - 11.5. Domain names are a form of intangible personal property.
- 11.6. By registering a domain name in the registry, registrars grant Verisign a limited, non-transferable, non-exclusive license to, among other data, the domain name. The Registry-Registrar Agreement entered into between each ICANN-accredited registrar provides in relevant part:

- 2.5. License. Registrar grants VGRS as Registry a non-exclusive non-transferable limited license to the data elements consisting of the Registered Name, the IP addresses of nameservers, and the identity of the registering registrar for propagation of and the provision of authorized access to the TLD zone
- 11.7. Verisign's agreements with ICANN (to which Plaintiffs are not parties) similarly restricts Verisign's rights with regard to the domain names contained in the registry:
 - 12. Rights in Data. Except as permitted by the Registry-Registrar Agreement, Registry Operator shall not be entitled to claim any intellectual property rights in data in the registry supplied by or through registrars. In the event that Registry Data is released from escrow under Section 9, any rights held by Registry Operator in the data shall automatically be licensed on a non-exclusive, irrevocable, royalty-free, paid-up basis to ICANN or to a party designated in writing by ICANN.
- 11.8. Defendant Verisign, through the Participating Registrars, is selling (in the guise of non-refundable, non-cancellable "pre-orders") contingent future interests in property in which neither Verisign nor the Participating Registrars has any ownership interest whatsoever.
- 11.9. Verisign has no authority to refuse to delete any expired domain name from the registry, much less to refuse to do so at the instruction of anyone willing to pay it \$24 per year. Verisign's WLS is no different than any other instance one can imagine in which a bailee or trustee decides to raffle off the property with which he has been entrusted, whether that be the valet parking attendant raffling off diners' cars or the coat check attendant raffling off their furs.
- 11.10. Neither ICANN nor the Department of Commerce has authority to approve Verisign's attempt to leverage its *de facto* control into *de jure* rights.
- 11.11. The acts and omissions described herein are unfair to consumers, and are likely to mislead consumers into believing that purchasing a WLS subscription gives them a legitimate right in a domain name, which it does not.
- 11.12. By engaging in the conduct alleged herein, Defendants are liable to Plaintiffs and members of the general public for violating Business & Professions Code § 17200 et seq.

XII. EIGHTH CAUSE OF ACTION UNFAIR TRADE PRACTICES ACT BUSINESS & PROFESSIONS CODE § § 17200 ET SEQ. (Against Verisign, eNom and NSI)

- 12.1. Plaintiffs incorporate the allegations set forth in paragraphs 1.1 through 11.12 above as though fully set forth herein.
- 12.2. Plaintiffs assert this cause of action on their own behalf and on behalf of the general public, acting as a private attorney general under California's Unfair Trade Practices Act, California Business & Professions Code § § 17200 et seq.
- 12.3. California Business & Professions Code § 17200, et seq. declares unfair competition unlawful and defines unfair competition as, inter alia, "any unlawful, unfair or fraudulent business act or practice and unfair, deceptive, untrue or misleading advertising . . ."
- 12.4. The Federal Trade Commission Act, 15 U.S.C. § § 41 et seq., declares unlawful "[u]nfair methods of competition in or affecting commerce, and unfair or deceptive acts or practices in or affecting commerce." 15 U.S.C. § 45.
- 12.5. A method of competition is unfair if it causes substantial injury to consumers that is not outweighed by any countervailing benefit to consumers that results from the practice, and that could not reasonably have been avoided by consumers.
- 12.6. Defendants' conduct as alleged herein, including but not limited to defendants' failure to disclose the likelihood that a WLS subscription will be successful, will cause substantial injury to consumers unless enjoined by this Court. Verisign estimates that it will ultimately sell (through registrars) approximately 1.5 million WLS subscriptions per year, for which it will receive approximately 36 million dollars per year. Even if only one consumer in a hundred purchases a WLS subscription that turned out to be worthless, it would amount to substantial harm. The number of consumers harmed is likely to be far greater than one in a hundred, and may be as high as two in three.

- 12.7. There is no overall countervailing benefit to consumers from defendants' conduct, indeed, the law is clear that consumers must be protected from such schemes. Unless the WLS is enjoined, defendants' scheme will more than quadruple the annual cost of a domain name for many consumers. To whatever extent Verisign may argue that consumers will prefer its WLS subscription service to Plaintiffs' pay-if-successful services, it should be noted that defendants' scheme replaces the traditional policy of "first-come, first-served" domain name allocation with one of "first-come, first-served provided you are willing to pay to stand in line while receiving no assurance that there is anything for sale." Plaintiffs' model puts all consumers on an equal playing field, whereas defendants' model favors the extremely wealthy. A "choice" is no benefit to those consumers who cannot afford it.
- 12.8. Defendants' failure to disclose the likelihood that a WLS subscription will be successful, and other conduct alleged herein, deprives consumers of the information they need to make an informed decision. Because defendants omit critical material information and actively misrepresent the nature and quality of the WLS, consumers cannot reasonably avoid the injury.
- 12.9. By engaging in the conduct alleged herein, defendants, and each of them, are liable to Plaintiffs and members of the general public for violating the FTC Act, 15 U.S.C. § 41 *et seq*.
- 12.10. By violating the FTC Act, defendants are also in violation of Business & Professions Code § 17200 et seq.

SHERMAN ACT, § 1, UNLAWFUL TYING ARRANGEMENT (Against Verisign, eNom, NSI and DOES 1-10, Inclusive)

- 13.1. Plaintiffs incorporate the allegations set forth in paragraphs 1.1 through 12.10 above as though fully set forth herein.
 - 13.2. A tying agreement is unreasonable per se if 1) there is a tie-in between

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two distinct products or services; 2) the defendant has sufficient economic power in the tying market to impose significant restrictions in the tied product market; 3) a not insubstantial volume of commerce in the tied product market is affected; and 5) a "modicum of coercion" was exerted upon the purchaser by the seller of the tying item.

- 13.3. Consumers may register domain names at any ICANN accredited registrar, including plaintiffs. Consumers are free to transfer their registered domain names between registrars. Thus, consumers may register their domain names with one registrar, then transfer the domain names to another registrar to administer them.
 - 13.4. WLS subscriptions are not transferable between registrars.
- 13.5. Each successful WLS subscription will result in a domain name registration. Domain registration fees are not included in the \$24 fee Verisign will charge registrars for each WLS subscription sold.
- 13.6. Each consumer who purchases a WLS subscription will be required to agree to purchase any resulting domain name registration from the same registrar from whom he purchased the WLS subscription.
- 13.7. The requirement that WLS subscriptions and resulting domain name registrations be purchased from the same registrar is imposed on registrars by Verisign.
- 13.8. WLS subscriptions and domain name registrations are separate, distinct services. Verisign's aggregation of WLS subscriptions and domain name registrations does not serve to facilitate competition by promoting product quality, but amounts to no more than a naked effort to impede competition on the merits.
- 13.9. Verisign exercises market power with respect to registry services for the <.com> and <.net> TLDs, including WLS subscriptions. Indeed, Verisign will be the sole provider of WLS subscriptions. Consumers will be unable to purchase a WLS subscription without agreeing to purchase a domain registration if the subscription is successful.

- 13.10. By compelling registrars to compel their customers to purchase a domain name registration with each WLS subscription, Verisign will impose significant restrictions on competition in the market for domain name registrations.
- 13.11. VeriSign's WLS will unreasonably restrain commerce in domain name registration services, and will in fact eliminate consumer choice in such services with respect to the transactions affected. Among other things, registrars who do not offer WLS subscriptions will not be able to register for any consumer any domain name obtained via a WLS subscription.
- 13.12. In addition, the registrar who offers the lowest price for WLS subscriptions will not necessarily be the registrar who offers the lowest price on domain name registrations, but consumers will be compelled to purchase domain name registration from that registrar nonetheless.
- 13.13. By denying registrars who choose not to sell WLS subscriptions the opportunity to register domain names that result from those subscriptions, Verisign's tying requirement undermines the goal of free competition in domain name registrations stated in the White Paper. Verisign's tying requirement strongly favors larger registrars, to the disadvantage of smaller registrars, and favors registrars that offer WLS subscriptions over those who do not.
- 13.14. Defendant NSI, still benefitting from its previous monopoly status, is the largest registrar. NSI sponsors nearly one-fourth of all registered domain names in <.com> and <.net>, more than twice as many as its nearest competitor.
- 13.15. Defendant NSI charges \$34.99 for a one-year domain registration. Plaintiff Registersite.com charges \$10.00 for the same service. Consumers who purchase WLS subscriptions from NSI will, if those subscriptions are successful, be precluded from choosing to register their domain names with Plaintiff Registersite.com or anyone other than NSI.
- 13.16. A not insubstantial volume of commerce in the tied product market will be affected by Verisign's tying agreement.

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through the present, defendant Verisign has made false and defamatory statements regarding Plaintiffs and Plaintiffs' services, including statements comparing Plaintiffs' services unfavorably to the WLS.

- 14.3. Defendant Verisign has stated that Plaintiffs' services do not offer consumers any guarantee, and has represented that the WLS does offer consumers such a guarantee. Verisign's statements in this regard are false and defamatory.
- 14.4. At the time Defendants made the false and defamatory statements referenced herein, Plaintiffs had beneficial economic relationships with their respective customers that were likely to continue generating revenue in the future.
- 14.5. Verisign knew that Plaintiffs had such relationships and that Plaintiffs had an expectancy of future economic benefit from such relationships. Verisign's conduct was designed to disrupt these economic relationships, and did in fact disrupt those economic relationships.
- 14.6. In particular, Verisign engaged in a campaign intended to discredit Plaintiffs' services in the eyes of ICANN, the United States Senate, and consumers, among others, in order to obtain approval for its WLS service.
- 14.7. As a proximate result of Verisign's wrongful conduct, ICANN approved the WLS, and customers have been deterred from doing business with Plaintiffs. Plaintiffs goodwill has irreparably suffered, as have the beneficial economic relationships Plaintiffs had each developed with their respective customers. As a consequence of Verisign's conduct, which was independently wrongful as described hereinabove, Plaintiffs have suffered damages in an amount to be determined at trial.
- 14.8. Plaintiffs are informed and believe and on that basis allege that Verisign's conduct was willful, fraudulent, malicious and oppressive, thereby entitling plaintiffs to punitive damages in an amount to be established at trial.

XV. ELEVENTH CAUSE OF ACTION DECLARATORY RELIEF, 28 U.S.C. § 201 (Against Verisign)

- 15.1. Plaintiffs incorporate the allegations set forth in paragraphs 1.1 through 14.8 above as though fully set forth herein.
- 15.2. Verisign is contractually obligated to delete expired domain names in response to a "delete" command sent by the sponsoring registrar, and will breach that obligation if the WLS is launched.
- 15.3. Plaintiffs have each entered an agreement with Verisign (the "Registry-Registrar Agreement") that governs Registrars' use of, and Verisign's provision of, the Shared Registration System. Each Plaintiff is a party to the Registry-Registrar Agreement with Verisign, which is attached hereto as Exhibit A and incorporated herein by this reference.
- 15.4. Section 2.1 of the Registry-Registrar Agreement obligates Verisign to provide registrars with access to the registry according to a specific protocol known as the "Registry-Registrar Protocol":
 - 2.1. System Operation and Access. Throughout the Term of this Agreement, NSI shall operate the System and provide Registrar with access to the System enabling Registrar to transmit domain name registration information for the Registry TLD to the System according to a protocol developed by NSI and known as the Registry-Registrar Protocol ("RRP").
- 15.5. Section 4.3.3 of the RRP defines the "DEL" command, which "allows a registrar to delete (cancel the registration) of a domain name or delete a name server."
- 15.6. Section 4.3.3.1 of the RRP specifies who is authorized to issue a "DEL" command: "Authorized User: The current registrar of a domain name MAY use the DEL command to delete a domain name from the System."
- 15.7. The RRP does not permit anyone other than the current registrar of a domain name to delete a domain name from the system.
- 15.8. Verisign's obligation to provide domain name deletion functionality is also set forth in section 3.1 of the Registry-Registrar Agreement:

Registrar, using the RRP, APIs and Software, as well as updates and redesigns thereof, will be able to invoke the following operations on the System: . . .(iv) cancel the registration of a domain name it has registered

(Emphasis added).

- 15.9. Pursuant to section 3.1 of the Registry-Registrar Agreement, Verisign is obligated to enable registrars to cancel the registration of domain names they have registered in any updated or redesigned RRP.
- 15.10. If the WLS is implemented, Verisign will ignore registrar 'delete" commands for domain names upon which a WLS subscription has been placed.
- 15.11. If the WLS is implemented, a registrar will not have the ability to "cancel the registration of a domain name it has registered" if a WLS subscription has been placed on that domain name.
- 15.12. If the WLS is implemented, registrar "delete" commands for domain names on which WLS subscriptions have been placed will not result in those domains becoming available for registration by any registrar.
- 15.13. The WLS is not a part of the RRP or the Shared Registration System, and implementation of the WLS will interfere with the functionality that Verisign is obligated to provide via the RRP and the Shared Registration System.
- 15.14. Each plaintiff has complied with its obligations under the Registry-Registrar Agreement, and no Plaintiff is in material breach of its obligations under the Registry-Registrar Agreement.
- 15.15. If the WLS is implemented, Verisign will materially breach its obligations under the Registry-Registrar Agreement, and by doing so will impair Plaintiffs' ability to function as ICANN-accredited registrars and will cause Plaintiffs significant financial harm.
- 15.16. Verisign denies that implementation of the WLS would constitute a breach of its obligations under the Registry-Registrar Agreements, and an actual dispute exists between the parties with respect to Verisign's obligation to delete

XVI. TWELFTH CAUSE OF ACTION BREACH OF CONTRACT (Against ICANN)

- 16.1. Plaintiffs incorporate the allegations set forth in paragraphs 1.1 through 15.16 above as though fully set forth herein.
- 16.2. As ICANN-accredited registrars, each Plaintiff has entered into an identical Accreditation Agreement with defendant ICANN. The Accreditation Agreement grants each registrar the right to register domain names in accordance with procedures established by ICANN and Verisign in consultation with the Department of Commerce.
- 16.3. All registrars are required to sign the Accreditation Agreement, which was drafted by ICANN, without alteration or modification. Each Plaintiff is a party to the Accreditation Agreement with ICANN dated May 2001 (the "2001 RAA"), which is attached hereto as Exhibit B and incorporated herein by this reference.
- 16.4. The Registrar Accreditation Agreement is one of several agreements among ICANN and other organizations involved in the Internet domain-name system. Those agreements are closely interrelated and operate cooperatively to implement those organizations' agreements to adhere to various policies developed through the private-sector, consensus-based process for management of the technical aspects of the Internet that has been established under the auspices of ICANN.¹¹
- 16.5. The Registrar Accreditation Agreement includes language limiting the Registrars' obligation to implement ICANN-developed policies to those policies consistent with, and reasonably related to, the goals of ICANN as set forth in the White Paper.¹²
 - 16.6. Consistent with that position, Section 2.3 of the 2001 RAA imposes

¹¹Register.com, Inc. v. Verio, Inc., 00-Civ-5747 (BSJ) Submission of Amicus Curiae Internet Corporation for Assigned Names and Numbers.

¹²Minutes of Meeting of ICANN Board of Directors, July 16 1999.

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be disregarded or overturned by the ICANN Board.

- 16.13. ICANN did not obtain consensus that the WLS should be approved, and indeed ignored the consensus that it should not be approved.
- 16.14. By approving the WLS without obtaining consensus, ICANN acted unjustifiably, arbitrarily, inequitably, and unfairly, and in so doing breached its contractual obligations to each Plaintiff.
- 16.15. Section 2.3.3 of the 2001 RAA requires ICANN to treat all registrars equally. The Memorandum of Understanding between ICANN and the Department of Commerce requires ICANN to require Verisign to do the same.
- 16.16. Registrars who do not offer the WLS, whether because of the expense associated with implementing it or concern for potential liability to consumers, will not have equivalent access to the registry as do registrars who offer the WLS.
- 16.17. Specifically, registrars who do not offer the WLS will not be able to determine whether a WLS subscription has been purchased on a particular domain name, which information will be contained in the registry.
- 16.18. Nothing in the 2001 RAA or any other agreement allows ICANN to make equivalent access to the registry conditional on a registrar's offering additional services that they do not wish to offer, or on bearing the expense associated with offering such services.
- 16.19. By approving the WLS, ICANN acted breached its obligation to each Plaintiff under Section 2.3.3 of the 2001.
- 16.20. If the WLS is implemented, no registrar will be able to offer services based on competition for deleting domain names, and the current robust market for such services would be destroyed and replaced by a pseudo competitive market for WLS subscriptions in which Verisign would exact a \$24 fee on each transaction from all "competitors".
- 16.21. If the WLS is implemented, certain Plaintiffs will be forced out of business.

XIV. PRAYER FOR RELIEF

WHEREFORE, Plaintiffs pray for the following relief against Defendants:

- 1. On Plaintiffs' First and Second Causes of Action, for preliminary and permanent injunctions prohibiting Defendants, and each of them, from accepting consideration in exchange for the chance to register currently-registered domain names, unless those domain names are on "pending delete" status;
- 2. On Plaintiffs' Third and Fourth Causes of Action, for preliminary and permanent injunctions:
 - a. Ordering Verisign and its agents, sales representatives, and affiliates to conspicuously disclose the average likelihood that a WLS subscription will result in the subscriber obtaining the domain name in all advertising, marketing, and promotional materials, and on all WLS order forms;
 - b. Ordering Verisign and its agents, sales representatives, and affiliates to conspicuously disclose the likelihood that the specific WLS subscription being ordered will result in the subscriber obtaining the domain name based on the number of characters it contains, the number of times it has previously been renewed, and any other information in Verisign's possession relevant to determination of the likelihood that a domain name will be renewed;
- 3. On Plaintiffs' Fifth Cause of Action, for preliminary and permanent injunctions prohibiting Verisign and its agents, sales representatives, and affiliates from selling WLS subscriptions for domains that are not scheduled to expire within the WLS subscription period during the one-year trial of the WLS;
- 4. On Plaintiffs' Sixth Cause of Action, for preliminary and permanent injunctions prohibiting Verisign and its agents, sales representatives, and affiliates from referring to WLS subscriptions as "protection", "insurance" or the equivalent in any sales, marketing, promotional or advertising materials; and prohibiting Verisign

and its agents, sales representatives, and affiliates from selling WLS subscriptions to the registrants of the domain names to which the WLS subscriptions apply;

- 5. On Plaintiffs' Seventh Cause of Action, for preliminary and permanent injunctions prohibiting Verisign and its agents, sales representatives, and affiliates from selling WLS subscriptions;
- 6. On Plaintiffs' Eighth Cause of Action, for preliminary and permanent injunctions ordering Verisign and its agents, sales representatives, and affiliates to conspicuously disclose the average likelihood that a WLS subscription will result in the subscriber obtaining the domain name in all advertising, marketing, and promotional materials, and on all WLS order forms;
 - 7. On Plaintiffs' Ninth Cause of Action,
 - a. For preliminary and permanent injunctions against Verisign pursuant to 15 U.S.C. § 26, prohibiting implementation of the WLS unless and until:
 - (i) Verisign enables transfer of subscriptions between registrars in a manner no more burdensome than transfer of domain names; and
 - (ii) Verisign enables customers to specify, at the time the WLS subscription is placed, the registrar to which the domain name should be registered if the domain name expires during the WLS subscription period;
 - b. For preliminary and permanent injunctions pursuant to 15 U.S.C. § 26 ordering ICANN to withdraw its approval of the WLS and to refrain from granting approval to the WLS or any similar service unless subscriptions are transferable between registrars and subscriptions and resulting domain name registrations may be purchased from different registrars; and
 - c. For treble damages and attorney's fees and costs as authorized by 15 U.S.C. § 15;

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