



Dear Domain Industry Stakeholder:

As communicated on 16 November 2022, ICANN org is conducting a survey to better understand the Universal Acceptance (UA) readiness of the registry operator, registrar, and registry service provider systems. The survey results will help us understand the current state of the industry and the challenges organizations are facing in our shared journey to becoming UA-ready. With this information ICANN org can better engage to help address the challenges. The survey should take less than 15-20 minutes of your time.

We are providing separate survey links for different entities and request that you answer the survey from the perspective of one entity at a time. If you represent more than one entity, please complete a survey for each one.

UA-readiness Survey for [Registrars](#)
UA-readiness Survey for [Registry Operators](#)
UA-readiness Survey for [Registry Service Providers](#)

As a reminder, ICANN org intends to summarize the survey results without any specific details of the organizations participating in the survey. ICANN org will then consult with the gTLD Registries Stakeholder Group and Registrar Stakeholder Group on the best way to communicate the results with the ICANN community.

We know your time is valuable and we appreciate you taking the time to take these surveys. Together, we can work to build a more inclusive and multilingual Internet. If you have any UA related questions, please contact UAProgram@icann.org. If you are interested in learning more about UA, please check out the below resources.

- [ICANN Learn Course - Introduction to Universal Acceptance](#)
- [UA Regional Training Program](#)
- [UA Roadmap for Domain Registry and Registrar Systems](#)

Sincerely,

Karla Hakansson
GDD Program Director
Internet Corporation for Assigned Names and Numbers (ICANN)