

Thursday, September 20, 2018 at 3:18 PM

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**From:** ICANN Global Support <noreply-globalsupport@icann.org>

**Date:** Thursday, September 20, 2018 at 3:18 PM

**Subject:** New and updated Registrar Resources



Dear Registrar,

One of ICANN organization's Registrar Services & Engagement team's goals this year is to review and update the registrar resources available on [icann.org](https://icann.org). We would like to share the following information along with documents that were recently published:

#### **[GDD General Operations Handbook for Registrars](#)**

The GDD General Operations Handbook for Registrars provides high-level information pertaining to ongoing registrar operations required to fulfill the obligations specified in the base Registrar Accreditation Agreement (RAA). The Handbook is also available in additional [languages](#).

#### **[Registrar Library](#)**

The Registrar Library is a search tool available in the registrar section on [icann.org](https://icann.org) that enables registrar-specific pages to be searched. The user may search by title, category, description, publication date, and the results are available in translated languages.

#### **[Registrar Communications](#)**

The Registrar Communications is a new page on [icann.org](https://icann.org) where previous communications are available and updated bi-weekly. It is a valuable resource to check periodically to be sure important messages are not missed.

## **[Registrar Billing Frequently Asked Questions](#)**

The Registrar Billing FAQ provides answers to commonly asked questions regarding registrar fees and ICANN org's billing and invoicing processes for registrars. The Registrar Billing FAQs are also available in additional [languages](#).

## **Annual Accreditation Fee Invoiced Annually**

As of September 2018, ICANN will bill accreditation fees on an annual basis on the 15th day of the month in which the registrar was accredited. If you wish to continue to be billed the accreditation fees quarterly, please send a request to [globalsupport@icann.org](mailto:globalsupport@icann.org).

## **Registrar Data Escrow Requirements**

Registrars are reminded that the [Registrar Accreditation Agreement](#) provides for regular submission of copies of the data specified in the agreement to an approved escrow agent. These requirements for submission of data escrow deposits continue to apply under the [Temporary Specification](#), along with the supplemental data escrow requirements in Appendix B of the Temporary Specification.

## **Whitelist email and IP Address**

To ensure you can effectively receive information from ICANN, please be sure to whitelist the email address [rrs-mailings-noreply@icann.org](mailto:rrs-mailings-noreply@icann.org).

## **New Content for Registrants**

ICANN.org has published updated content for [registrants](#) that includes an explanation of [domain names](#) and the [domain name industry](#) participants. Registrars may find this is helpful information for their customers.

## **ICANN Registrar Accreditation Application Form**

The ICANN organization has adjusted the questions on the [Registrar Accreditation Application](#) form to offer clarity, remove duplicative areas and simplify the form. [Instructions](#) for filling out the form have also been updated.

## **RAA Training Course**

A reminder that the per [Section 3.13 of the RAA](#), the Primary Contact or designee is required to have completed the RAA Training course. Proof of completion will be required for all RAA renewals.

## **ICANN Learn Registrar Training Program**

ICANN is refreshing the [ICANN Learn Registrar Training Program](#) that includes updated messaging, images, voiceover and translations. A notice will be sent upon completion.

## **Upcoming Registrar Engagement and Training Session to be Held in Stockholm in Conjunction with Nordic Domain Days**

ICANN will conduct an introductory training session to proactively engage with the domain registrar and reseller community within the Nordic countries, thereby raising awareness of ICANN and the Domain Name System ecosystem and developing more engaged members. The event is planned in conjunction with Nordic Domain Days on **21 November 2018**. Attendee registration for this event will be opened shortly. Individuals interested in taking part in the event as a panel moderator, panelist, or speaker may send an email to [registrar@icann.org](mailto:registrar@icann.org).

Another update as of 31 July 2018 you may be interested in: All registrars are now on the 2013 RAA. We will continue to keep you apprised of new and updated resources throughout the year. If you have feedback or suggestions regarding these efforts, please send an email to [registrar@icann.org](mailto:registrar@icann.org) with “Registrar Resources Feedback” in the subject line.

Best regards,

Jennifer Gore  
Director, Registrar Services & Engagement  
ICANN

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To reference past registrar communications please click [here](#).