



ICANN Process Mapping Initiative

May 2017

Initiative Snapshot

WHAT?

Additional clarification of documented *existing* processes including implementation & associated roles & responsibilities

- Policy development
 - Advice
- Organizational reviews
 - Specific reviews
- Empowered community

WHY?

Improve organizational and community effectiveness by addressing areas of uncertainty and confusion within and across core engagement mechanisms

WHO?

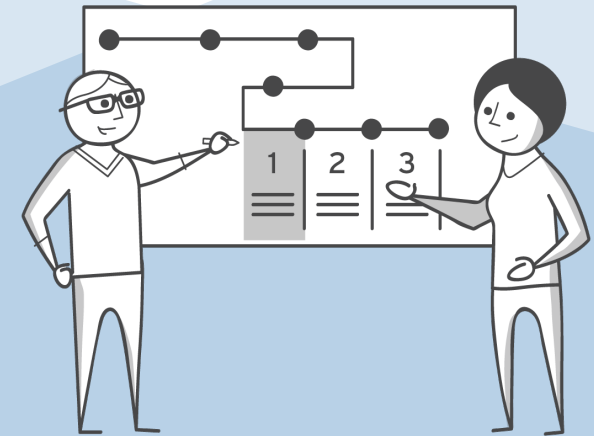
ICANN Organization
Board of Directors
ICANN Community

HOW?

Phased approach to identify and align on the “current state” process flowcharts/ maps and manuals

WHEN?

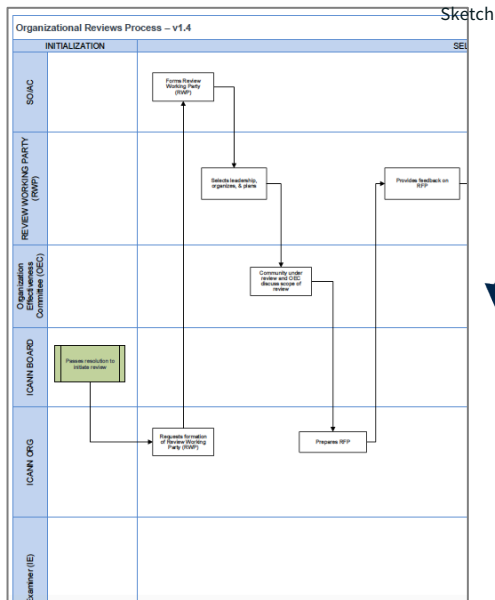
Jan-Feb: Initial capture of process flows
Mar-Apr: Review current state maps with Board
May-Jun: Engagement with community
June-July: Finalize next steps



Using process flows to capture detail, flag risk areas and drive alignment

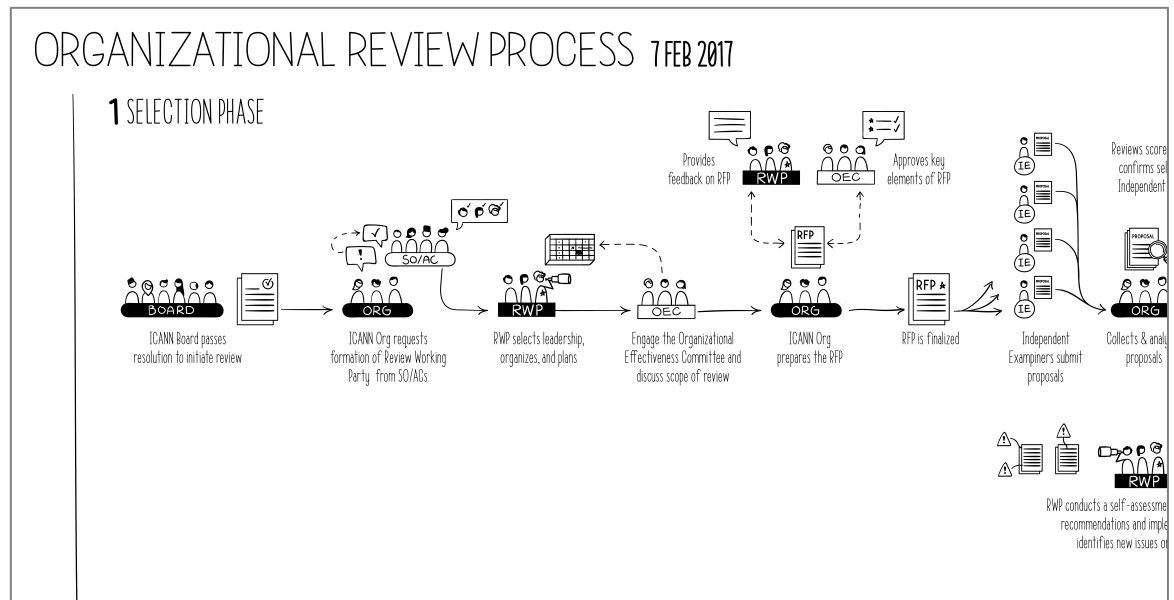
1

Get down the basic, detailed flow using Visio.



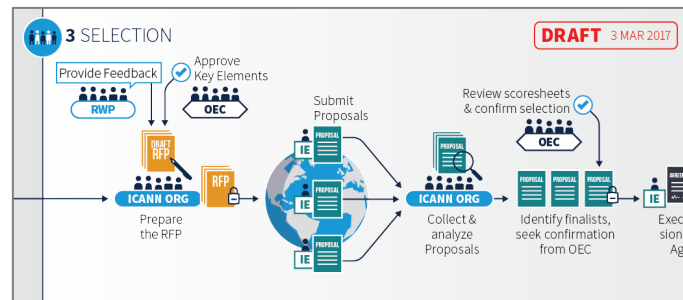
2

More detailed illustrations to make these “people processes” easier to understand, and facilitate conversation and more detailed capture of steps, sub steps and areas of possible confusion. This is also a step that can help validate the detail in the visio diagrams.



3

Once we have clarity and alignment with community, final process flows and documentation can be produced.



This is an iterative process to ensure we get input from all appropriate sources.



Clarity on Areas of Potential Impasse

This effort has helped identify areas in the process where potential impasse could occur.

Potential impasse is any situation in which the parties involved can't, or won't, move forward or make progress and which does not concern a natural end point or the start of other processes or procedures.

Existing mechanisms and processes can be used to try to resolve the impasse.

As ICANN org and the community work through the impasse, approach utilized will be captured so that institutional knowledge is preserved.

What's Next

Session at the GDD Summit

Engagement at ICANN 59:

- Schedule open session
- Process flows on display in exhibit hall / ICANN booth for informal dialogue
- Digital content and input mechanism for remote participants and following the meeting

Input from the community will help inform next steps.

Processes Mapped for Community engagement at Johannesburg and via www.icann.org:

- Organizational Reviews
- Specific Reviews
- GNSO Policy Development
- ccNSO Policy Development
- ASO Policy Development
- Board Advice and Correspondence
- GAC Advice
- Empowered Community Powers



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