Dear Domain Industry Stakeholder:

Universal Acceptance (UA) is cornerstone to a digitally inclusive and multilingual Internet by ensuring all domain names and email addresses – in any language, script, or new or long TLD (e.g., .在线, .international) – are accepted equally by all Internet-enabled applications, devices, and systems. As discussed during the ICANN75 Annual General Meeting in Kuala Lumpur and during the Contracted Parties Summit, ICANN org is in the process of assessing the UA-readiness of registry operator, registrar, and registry service provider systems. This will help us understand the challenges organizations are facing in becoming UA-ready and how ICANN org can help address them.

To do this we are requesting organizations to voluntarily participate in a UA-readiness survey. The survey questions are designed to determine the state of UA-readiness in your organization and any plans you may have to implement UA support. The survey should take less than 15-20 minutes of your time.

We are providing separate survey links for different entities and request that you answer the survey from the perspective of one entity at a time. If you represent more than one entity, please complete a survey for each one.

UA-readiness Survey for [Registrars](#)
UA-readiness Survey for [Registry Operators](#)
UA-readiness Survey for [Registry Service Providers](#)

ICANN org will summarize the survey results without any specific details of the organizations participating in the survey. ICANN org will then consult with the gTLD Registries Stakeholder Group and Registrar Stakeholder Group on the best way to communicate with the ICANN community.

We know your time is valuable and we appreciate you taking the time to take these surveys. Together, we can work to build a more inclusive and multilingual Internet. If you have any UA related questions, please contact UAProgram@icann.org. If you are interested in learning more about UA, please check out the below resources.

- [ICANN Learn Course - Introduction to Universal Acceptance](#)
- [UA Regional Training Program](#)
- [UA Roadmap for Domain Registry and Registrar Systems](#)

Sincerely,

Russ Weinstein
Vice President, GDD Accounts and Services
Internet Corporation for Assigned Names and Numbers (ICANN)