



Dear Registrar,

The ICANN organization is providing an update to its 24 May 2022 [communication](#) regarding the changes to the way data escrow deposits will be verified by NCC Group Software Resilience (NA) LLC (NCC), previously Iron Mountain Intellectual Property Management, an ICANN-designated data escrow agent.

In the 24 May 2022 communication, ICANN org established a grace period by which registrars would need to resolve any issues in their deposits as a result of the enhanced verification process. **The grace period has now been extended until further notice based on registrar feedback.** Registrars reported that the deposit notifications they received did not provide details on the exact deposit records/domains that displayed a reported error. Accordingly, we are considering ways to improve the information provided to registrars when issues are present in data escrow deposits.

In the next few weeks, **NCC will be reverting data escrow notifications to the previous version registrars received prior to June 2022.** Registrars that have made changes to resolve issues do not need to revert any updates. No other changes in the deposit verification process are expected to be made by NCC without advance notice. Registrars are always encouraged to ensure that deposits meet all aspects of the [Registrar Data Escrow Specifications](#).

We appreciate your understanding with regard to this matter.

If you have any questions, please contact [globalsupport@icann.org](mailto:globalsupport@icann.org).

Kind Regards,  
ICANN GDD Accounts and Services Team