User Story:

	User Type	Data Elements	Purpose Specification	Other Info
1	User with relatively minimal technical knowledge	1, 16-24, 27, 29-37, 40	To identify who I am dealing with and/or establish contact with for commercial web sites.	29-37, 40 used only if registrant info does not yield suitable results.
2	Individual Registrant	1, 5-9, 13, 14, 16-55	Verifying that registrar has published information correctly (either on a periodic basis or after a change).	
3	Individual Registrant	1, 5-9, 13, 14	Verifying that registrar has renewed domain name as requested.	
4	Individual Registrant	1, 54	Verifying or debugging after a change of DNS.	
5	Individual Registrant	1, 3-9, 11-57	Investigating why domain no longer works – possible registrar error or domain hijacking.	
6-9	Technical consultant (for novice individual registrant)	Same as for Stories 2-5	Same as for Storied 2-5	

	User Type	Data Elements	Purpose Specification	Other Info
10	Technical consultant (for non-technical user)	1, 5-9, 11-14, 15-1654, 55, 56, 57	Addressing problems such as "this address used to work but now it doesn't". or this address used to do X but now it does Y"	
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