

13 May 2021

RE: Response to Country Code Names Supporting Organization (ccNSO) Council Letter from 26 February 2021

Alejandra Reynoso ccNSO Chair

Dear Alejandra:

We acknowledge receipt of the ccNSO Council <u>letter</u> addressed to the Organizational Effectiveness Committee (OEC) of the ICANN Board dated 26 February 2021, and thank the ccNSO Council for providing clarification on the ccNSO feasibility assessment, together with an update on actions resulting from the second organizational review of the ccNSO.

We especially welcome the ccNSO Council mapping of the 14 recommendations. The mapping confirms which recommendations are considered implemented, in process of being implemented, suggested to be implemented differently, to be directed at ICANN org instead of the ccNSO, or deferred to the next ccNSO review.

We understand the ccNSO has done substantial additional implementation work since the Feasibility and Implementation Plan was published. To make sure the ICANN Board is considering up-to-date information, the OEC will ask ICANN org to compare the latest status of recommendations provided in your letter with the one in the Feasibility and Implementation Plan. We suggest that ICANN org compiles the input from both documents into a single new document, which would include a table of recommendations and ccNSO actions. We hope this format will make it easier for the ccNSO to confirm whether the compiled information reflects the ccNSO assessment of the progress made and the remaining implementation work.

If the ccNSO agrees with the compilation of this new document, we suggest that it be incorporated as an addendum to the Feasibility and Implementation Plan. It will serve as the basis on which the Feasibility and Implementation Plan can be accepted as the OEC prepares to make a recommendation of action to the Board.

We would like to reiterate our appreciation to the ccNSO for your efforts during this important review process.

Many thanks and best wishes,

Avri Doria

Chair of the Organizational Effectiveness Committee of the ICANN Board