Subject: Board Action on CCT Final Report
Date: 5 March 2019 at 20:55:14 GMT

[sent via Email on behalf of Cherine Chalaby, Chair, ICANN Board of Directors]

Dear Jonathan, Drew, Jordyn, Laureen, and David:

The ICANN Board wishes to thank the Competition, Consumer Trust, and Consumer Choice Review Team (CCT-RT) for its dedication and extensive work on its Final Report, and appreciates your focus on achieving a data-driven outcome.

Resolution
As you know, the Board was required to take action within six months of the CCT-RT's submission of this report. The Board met last Friday, 1 March 2019, and passed a resolution, which will be published on ICANN.org on 5 March 2019.

The Board is pleased to inform you it has taken action on each of the recommendations issued within the Competition, Consumer Trust, and Consumer Choice Review Final Report.

Data Collection Framework
In the Board's review of the Final Report, it noted several important themes, for example, the need for different and additional data. The Board appreciates and understands the concerns raised by the CCT-RT about the need for data to inform future CCT-RT's work. It is important that ICANN org continues to be appropriately involved with data collection to inform the community and its work. Therefore, the Board has directed ICANN org to prepare a comprehensive framework around data collection.

Board Actions
The Board carefully considered how to best address each of the recommendations, and decided on three categories of action for the recommendations in this report: accepted, pending, and passing along to different parts of the community.

For the **accepted** recommendations, the Board is directing ICANN org to develop a costing and implementation plan, and share it with the community for consultation within six months from Board action. The revised plan will come back to the Board for further consideration no later than nine months after this Board action.

For the recommendations categorized as **pending,** the Board has included specific actions and expectations for ICANN org to resolve the pending status. The Board commits to resolve the pending status and take appropriate action on these recommendations (or parts of recommendations) once ICANN org has addressed the Board's questions.

For the recommendations that the Board is **passing through** to the noted parts of the ICANN community, the Board is directing ICANN org to notify the relevant community groups of the passed-through items.

For each action taken, the resolution and scorecard will detail the Board's rationale, what the Board is directing, and what was adopted to ensure action on each recommendation. The Board took this approach, in part, because it noted that some of the recommendations directed to the Board fall outside

of the Board's powers, where the Board cannot direct the outcome, and several of the recommendations could require significant ICANN org and community resources to implement.

Phased Implementation
The Board needs to consider the CCT-RT's recommendations alongside the ones coming from community work currently underway, such as the recommendations of the Cross-Community Working Group on Enhancing ICANN Accountability Work Stream 2, the RDS-WHOIS2 Review Team, the second Security, Stability and Resiliency Review Team, and the third Accountability and Transparency Review Team, to ensure coordination of resources and priorities.

Additionally, the Board needs to understand how the work required to implement the recommendations arising out of all of these efforts can be performed, as well as the work of implementing expected policy recommendations, while still confirming that ICANN org has the resources to perform the other work identified in the new **Strategic Plan** and new **Operating and Financial Plan.**

Taking those factors into consideration and recognizing that the Board has the obligation and responsibility to balance the work of ICANN in order to preserve the ability for ICANN org to serve its Mission and the public interest, the Board decided on this phased implementation.

Again, we thank the CCT Review Team for its diligence and dedicated work on this important review.

Your efforts, certainly, will impact ICANN positively in the future.

Best regards,

Cherine Chalaby
Chair, ICANN Board of Directors