Office of the Ombudsman

Frank Fowlie, Ombudsman
Mar del Plata
April 7, 2005

The Values of this Office are:

Respect for Diversity;
Excellence in Ombudsmanship;
Professionalism;
Confidentiality;
Impartiality;
and Independence

Ombudsman Website

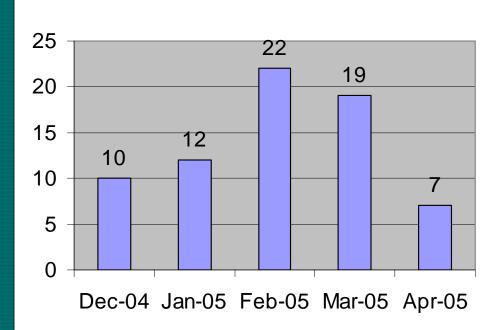
www.icann.org/ombudsman/

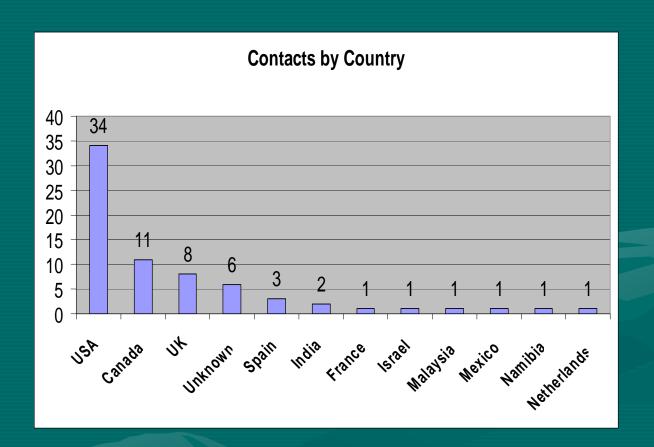
- Key documents:
 - Ombudsman Framework
 - Results Based Management Accountability
 Framework (RMAF)

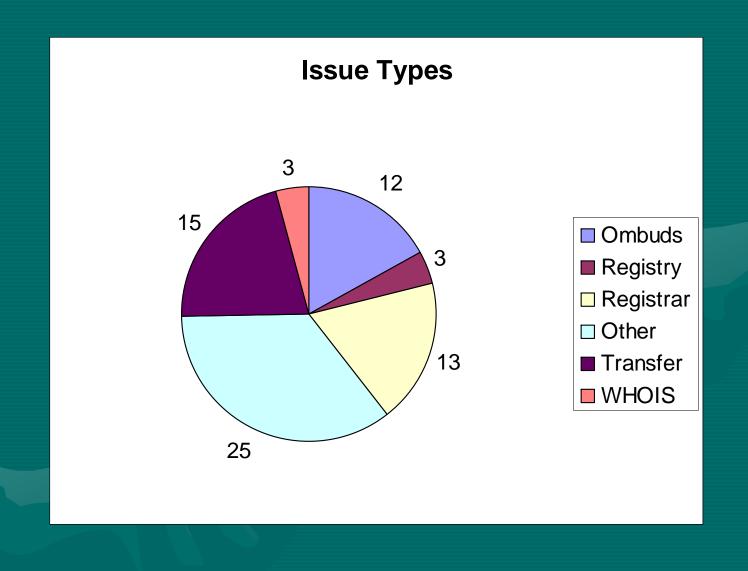
Ombudsman Website

- Key tools:
 - Complaint form
 - Ask the Ombudsman FAQ's
 - Email









Gracias Thank you Merci