

VeriSign Site Finder

Scott Hollenbeck <shollenbeck@verisign.com>
SECSAC Open Meeting
7 October 2003



Overview

- What is VeriSign Site Finder?
- Site Finder Implementation
- Technical Questions Raised
- DNS Wildcard Guidelines
- Questions?



What is VeriSign Site Finder

- Uses DNS wildcard "A" record in the .com and .net zones (specifics on next slide)
- Provides web search assistance
 - Attempts to match a requested web site with a known web site
 - Offers other search alternatives
- Provides other protocol-defined responses
- Web and mail examples:
 - http://sitefinder.verisign.com
 - http://www.bookstoore.com
 - mailto:user@bookstoore.com



What is Site Finder? DNS Perspective

Before Site Finder

```
> dig @a.gtld-servers.net. bookstoore.com.
; <<>> DiG 8.1 <<>> @a.gtld-servers.net. bookstoore.com.
; (1 server found)
;; res options: init recurs defnam dnsrch
;; got answer:
;; ->>HEADER<<- opcode: QUERY, status: NXDOMAIN, id: 10
;; flags: gr aa rd; QUERY: 1, ANSWER: 0, AUTHORITY: 1, ADDITIONAL: 0
;; OUERY SECTION:
        bookstoore.com, type = A, class = IN
;;
:: AUTHORITY SECTION:
// More dig output...
  After Site Finder
> dig @a.gtld-servers.net. bookstoore.com.
; <>>> DiG 8.1 <>>> @a.gtld-servers.net. bookstoore.com.
; (1 server found)
;; res options: init recurs defnam dnsrch
;; got answer:
;; ->>HEADER<<- opcode: QUERY, status: NOERROR, id: 10
;; flags: gr aa rd; QUERY: 1, ANSWER: 1, AUTHORITY: 13, ADDITIONAL: 13
;; OUERY SECTION:
        bookstoore.com, type = A, class = IN
;;
;; ANSWER SECTION:
bookstoore.com.
                        15M IN A
                                        64.94.110.11
// More dig output...
```



Site Finder Implementation

- Service is based on considered analysis of requests
 - Provides web search assistance
 - Provides other protocol-defined responses
- Details described in a public white paper
 - http://www.verisign.com/nds/naming/sitefinder/
- Extensive testing prior to launch
- Formation of Technical Review Panel
 - http://www.verisign.com/nds/naming/sitefinder/trp.html
- Ongoing monitoring program



Site Finder Protocol Connection Statistics

- 85%+ of all connection attempts are for HTTP or SMTP
- TCP reset returned for other TCP protocols
- ICMP port unreachable returned for UDP protocols
- Many different protocols make up the remaining 2.51%

Port	Protocol	%	Cumulative %
80/tcp	HTTP	68.81%	68.81%
25/tcp	SMTP	17.06%	85.87%
6667/tcp	IRC	4.33%	90.21%
53/udp	DNS	3.25%	93.46%
135/tcp	epmap	1.14%	94.60%
110/tcp	pop3	0.56%	95.16%
445/tcp	microsoft-ds	0.44%	95.60%
137/udp	netbios-ns	0.28%	95.88%
139/tcp	netbios-ssn	0.26%	96.14%
21/tcp	ftp	0.25%	96.39%
3531/tcp	joltid	0.16%	96.55%
56498/tcp		0.15%	96.70%
22555/tcp	vocaltec-wconf	0.14%	96.84%
54510/tcp		0.14%	96.99%
3473/tcp	jaugsremotec-2	0.14%	97.12%
17027/tcp		0.13%	97.25%
119/tcp	nntp	0.13%	97.38%
8080/tcp	http-alt	0.11%	97.49%



Technical Questions Raised

- VeriSign is listening to the issues raised by the technical community
 - IAB commentary
 - SECSAC message
 - Technical discussion venues
 - Input to VeriSign support lines
- VeriSign is maintaining and updating a technical FAQ
 - http://www.verisign.com/nds/naming/sitefinder/info.html
- VeriSign has prepared an extensive response to the issues raised by the IAB and SECSAC
 - http://www.verisign.com/nds/naming/sitefinder/
- Will speak to a few of those issues today



Email

- Improved stub mail server to bounce messages using a non-existent domain in the recipient address
- Considering a wildcard MX record to provide a "name error" response instead of Site Finder address
 - SMTP server can be eliminated if this works well



Spam

Dead RBLs

Dorkslayers.com – issue was resolved on 16 September

Forward DNS lookup of sender domain

- Many spam services have given up on this technique spammers have moved on
- Our empirical analysis shows this technique catches 3% of spam. We are looking for more empirically-based statistics



Misconfigurations

Misconfiguring software with a non-existent domain name

- Used to return RCODE=3, which would provoke some terminal failure in whatever program
 - Not if the misconfiguration used a wrong, but existing domain or the non-existent domain was later registered
- It's hard to size this issue definitively
 - MX misconfiguration is very rare in practice
 - ▶ Of more than 20 million MX records for .com and .net, less than one tenth of one percent of these records (only 0.077% to be precise) are misconfigured



Privacy

Privacy

 Not collecting or retaining data per these statements http://sitefinder.verisign.com/privacy.jsp

Single point of failure, attack

- VeriSign has a proven track record for providing reliable, high-volume services
 - VeriSign has operated the .com and .net name servers with 100% uptime over the past six years
- VeriSign performs regular daily monitoring
- Service outage produces timeout or other error message



gn[®] Anything else?

- Will be happy to take questions at end
- Questions also answered via email
 - sitefinder@verisign-grs.com



Moving forward: DNS Wildcard Guidelines

Wildcards exist in TLD zones, and we believe it is appropriate to document good technical practice

- Deployed or tested prior to Site Finder: .biz, .bz, .cc, .cn, .cx, .mp, .museum, .nu, .ph, .pw, .pd, .tk, .tv, .tw, .us, .va, .ws
- Public draft guidelines now available
 - http://www.verisign.com/nds/naming/sitefinder/
 - Guidelines describe strategies derived from extensive analysis
 - Incorporate ideas gleaned from comments received over the last year
 - ► IAB, CENTR, public input
 - Further work anticipated; comments welcome
- Consistent behavior would be a "Good Thing"



Questions?

- Email follow-up
 - sitefinder@verisign-grs.com