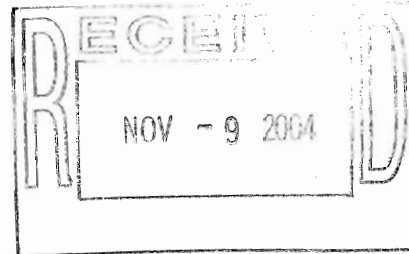


Oct. 15, 2004

Dr Paul Twomey
President & CEO,
ICANN Corporation
4676 Admiralty Way, Suite 330
Marina del Rey, CA 90292-6601



.net Registry Operation

Dear Dr Twomey,

The planned RFP process for the .net operation is of significant interest to MarkMonitor and it is our position that we would like to see you extend Verisign's contract for this service. We view making a change as costly and risky to us and our customers, and unwarranted given Verisign's performance to date.

We serve 37 of the Fortune 100, and they expect absolute reliability and responsiveness. We have had no problems with the .net registry and do not support a change at this time.

VeriSign has operated .net to the highest levels for SRS availability and response times. Their performance far exceeds those of the other operators. Moreover, they have ensured performance, while handling a growing rate of DDoS attacks and viruses.

As a Registrar I see no benefit from transferring this operation to another operator. Please accept this communication as an endorsement of VeriSign's performance to date and I support VeriSign retaining the .net Registry operation going forward.

Yours,



Mark Shull
CEO
MarkMonitor

cc: Melinda Clem, VeriSign, Inc [via facsimile to +1 703 948 4291]