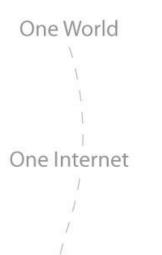# Proposed 2013 Registrar Accreditation Agreement

Webinar, 6 May 2013

Agenda

- Introduction
- Overview of Changes from 2009 RAA
- Next steps
- Question & Answer

Introduction

Cyrus Namazi

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Negotiations Concluded

- Negotiating since end of 2011

- Included 12 LEA recommendations and GNSO/ALAC recommendations

- Registrar NT included: eNom, GoDaddy, Key Systems, MarkMonitor, Momentous

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Overview of Changes from 2009 RAA

Samantha Eisner & Margie Milam

Structure of Agreement

- Base agreement plus specifications
  - Looks more like the Registry Agreement

- Specifications have full legal force

- Includes transition timing

Structure of Agreement

- Specifications include:
  - Consensus & Temporary Policy
  - Data Retention
  - Whois Accuracy Program
  - Whois SLA
  - Proxy/Privacy Services
  - Registrant Rights and Responsibilities
  - Additional Registrar Operation Specification (Technical)
  - Registrar Information Specification

Structure of Agreement

- Includes Amendment Processes
  - Path to negotiation
  - Board-approved amendments

- Renewal provision
  - Form of agreement more stable

Enhanced Compliance Tools

- Broadened suspension ability

- Expanded termination rights

  - Cybersquatting

  - Repeated breaches

- Officer Compliance Certification

- Clearer rights to access data

Registrant Rights & Responsibilities

- Registrar leadership

- Clear, easy-to-read document

- Tied to the words of the 2013 RAA

- About specific contractual rights, not broader principles

Data Retention Specification

- Key recommendation from law enforcement

- Expands types of data for retention

- Retention timeframes based upon views of laws internationally

- Allows for registrars to identify conflicts with local laws

Abuse Point of Contact

- Trackable system
- Dedicated abuse point of contact (email address and phone)
- Point of contact on website
- Monitored 24/7 for LE reports
- Reviewed within 24 hours by an empowered individual
- Reasonable/prompt steps to investigate/respond appropriately

Resellers

- Registrar responsibility for compliance under RAA
- Enforcement of reseller/registrant agreements
- Link to the Registrant Rights & Responsibilities Document
- Specification on Privacy/Proxy Services
- Information to be provided to ICANN

WHOIS Enhancements

- Validation & verification-
  - WHOIS fields
  - Account holder data
- SLA on WHOIS availability
- IDN protocols/Restful WHOIS placeholders
- Port 43 Access- thin registries only
- Bulk Access- reinstated if market changes
- Standardized WHOIS formats
- Remedies for inaccurate information clarified

Privacy & Proxy Services

- Interim Specification while ICANN accreditation program & GNSO policies developed

- Minimum baseline:
  - Disclosure of key service terms
  - Infringement/abuse point of contact published
  - Business contact Information published
  - Escrow of customer data

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Next Steps

Samantha Eisner

What's Next?

- Public Comment Reply Period to end on 4 June 2013
- Comments summarized and reviewed by ICANN and Registrars
- Agreement updated, if necessary
- Board approval
- Follow-on work to proceed

Thank You

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Questions